The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, www.wellfleetstudent.com or calling

toll free 1-877-657-5030. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary</u> or call 1-800-318-2596 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	In- <u>Network Provider</u> : \$100/individual <u>Out-of-Network Provider</u> : \$200/individual	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay.
Are there services covered before you meet your <u>deductible</u> ?	Yes. In- <u>Network preventive services</u> , In- <u>Network Prescription Drugs</u> , and Student Health Center (SHC) expenses are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care- benefits/.</u>
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	In- <u>Network Providers:</u> \$2,500/individual, \$5,000 family; <u>Out-of-Network Providers:</u> \$5,000/individual, No Maximum/Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	<u>Premiums, balance-billing</u> charges, and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>www.cigna.com</u> or call 1-877-657-5030 for a list of In- <u>Network</u> <u>Providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's</u> <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your in- <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.

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All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common	Services You May Need	What You Will Pay In-Network Provider Out-of-Network Provider		Limitations, Exceptions, & Other Important	
Medical Event		(You will pay the least)	(You will pay the most)	Information	
	Primary care visit to treat an injury or illness	\$25 <u>copay</u> /visit	30% <u>coinsurance</u>	One visit per day.	
		\$25 <u>copay</u> /visit	30% coinsurance	One visit per day.	
If you visit a health care <u>provider's</u> office or clinic	<u>Specialist</u> visit	<u>Chiropractic Care</u> 10% <u>coinsurance</u>	<u>Chiropractic Care</u> 30% <u>coinsurance</u>	<u>Preauthorization</u> required. Maximum 35 visits/Policy Year and combined with Outpatient Rehabilitation.	
	Preventive care/screening/ immunization	No Charge	30% <u>coinsurance</u>	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay.	
lf you have a test	Diagnostic test (x-ray, blood work)	10% <u>coinsurance</u>	30% coinsurance	When prescribed by a physician.	
	Imaging (CT/PET scans, MRIs)	10% <u>coinsurance</u>	30% coinsurance	When prescribed by a physician.	
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at www.wellfleetstudent.co m	Tier 1	\$10 <u>copay</u> /prescription	\$10 <u>copay</u> /prescription, 30% <u>coinsurance</u>	<ul> <li><u>Out-of-Network Provider</u> benefits are provided on a reimbursement basis. Claim forms must be received within 90 days.</li> <li>No <u>cost sharing</u> applies to ACA <u>Preventive</u> <u>Care</u> medications and certain Generic Drugs.</li> <li>In-<u>Network</u>: <u>Deductible</u> waived. Per 30-day supply.</li> </ul>	
	Tier 2	\$25 copay/prescription	\$25 <u>copay</u> /prescription, 30% <u>coinsurance</u>		
	Tier 3	\$50 copay/prescription	\$50 <u>copay</u> /prescription, 30% <u>coinsurance</u>		
	Specialty drugs	\$50 <u>copay</u> /prescription	\$50 <u>copay</u> /prescription, 30% <u>coinsurance</u>		
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	10% <u>coinsurance</u>	30% <u>coinsurance</u>	none	
	Physician/surgeon fees	10% <u>coinsurance</u>	30% <u>coinsurance</u>	Physicians: limited to one visit per day. <u>Preauthorization</u> required.	

Common	Convises Vey May Need	What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
If you need immediate medical attention	Emergency room care	\$500 <u>copay</u> /visit 10% <u>coinsurance</u>	\$500 <u>copay</u> /visit 10% <u>coinsurance</u>	Copay waived if admitted.	
	Emergency medical transportation	10% <u>coinsurance</u>	30% <u>coinsurance</u>	Including ground and/or air, water transportation.	
	<u>Urgent care</u>	\$100 <u>copay</u> /visit, 10% <u>coinsurance</u>	\$100 <u>copay</u> /visit, 30% <u>coinsurance</u>	Copay waived if admitted.	
lf you have a hospital stay	Facility fee (e.g., hospital room)	10% <u>coinsurance</u>	30% <u>coinsurance</u>	Preauthorization required. Subject to Semi-Private room rate unless intensive care unit is required.	
	Physician/surgeon fees	10% <u>coinsurance</u>	30% <u>coinsurance</u>	Physician: Limited to one visit per day. <u>Preauthorization</u> required.	
If you need mental health, behavioral health, or substance abuse services	Outpatient services	10% <u>coinsurance</u>	30% <u>coinsurance</u>	Preauthorization required except for office visits.	
	Inpatient services	10% <u>coinsurance</u>	30% <u>coinsurance</u>	Preauthorization required.	
lf you are pregnant	Office visits	\$25 <u>copay</u> /visit	30% <u>coinsurance</u>	<u>Cost sharing</u> does not apply to certain preventive services. Depending on the type of	
	Childbirth/delivery professional services	10% <u>coinsurance</u>	30% <u>coinsurance</u>	services, <u>coinsurance</u> may apply. Maternity care may include tests and services described	
	Childbirth/delivery facility services	10% <u>coinsurance</u>	30% <u>coinsurance</u>	elsewhere in the SBC (i.e. ultrasound). Up to 48 hours for normal vaginal delivery an 96 hours (not including the day of surgery) fo a caesarean section delivery unless the caesarean section delivery is the result of <u>Complications of Pregnancy</u> .	

Common		What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
If you need help recovering or have other special health needs	Home health care	10% <u>coinsurance</u>	30% <u>coinsurance</u>	Up to 80 visits per Policy Year.	
	Rehabilitation services	10% <u>coinsurance</u>	30% <u>coinsurance</u>	Includes Cardiac, Pulmonary, Physical, Occupational, and Speech therapies. When prescribed by the attending physician. Outpatient: Limit of one visit per day. <u>Preauthorization</u> required.	
	Habilitation services	10% <u>coinsurance</u>	30% <u>coinsurance</u>	Covered to the extent that they are <u>medically</u> <u>necessary</u> . When prescribed by the attending physician. Limited to one visit per day.	
	Skilled nursing care	10% <u>coinsurance</u>	30% <u>coinsurance</u>	Preauthorization required.	
	Durable medical equipment	10% <u>coinsurance</u>	30% <u>coinsurance</u>	Preauthorization required.	
	Hospice services	10% <u>coinsurance</u>	30% <u>coinsurance</u>	none	
If your child needs dental or eye care	Children's eye exam	30% <u>coinsurance</u>	30% <u>coinsurance</u>	1 visit per Policy Year. To the end of the month in which the Insured Person turns age 19.	
	Children's glasses	30% <u>coinsurance</u>	30% <u>coinsurance</u>	Limited to 1 pair of prescribed lenses and frames or contact lenses (in lieu of eyeglasses) per Policy Year. To the end of the month in which the Insured Person turns age 19.	
	Children's dental check-up	0% <u>coinsurance</u>	0% coinsurance	To the end of the month in which the Insured Person turns age 19. For Preventive and Diagnostic care.	

# Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)					
<ul><li>Acupuncture</li><li>Bariatric surgery</li><li>Cosmetic surgery</li></ul>	<ul><li>Infertility treatment</li><li>Long-term care</li></ul>	<ul><li>Routine foot care</li><li>Weight loss programs</li></ul>			
Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)					
<ul> <li>Chiropractic care (<u>Preauthorization</u> required. Maximum 35 visits/Policy Year and combined with Outpatient Rehabilitation)</li> <li>Dental care (Adult) (Accidental Injury, only)</li> </ul>	<ul> <li>Hearing aids (and Cochlear Implants; limited to 1 hearing aid per ear per 3-year period, and 1 cochlear implant in each ear with internal replacement as medically or audiologically necessary)</li> </ul>	<ul> <li>Non-emergency care when traveling outside the U.S.</li> <li>Private-duty nursing (while confined)</li> <li>Routine eye care (Adult) (age 19 and older; routine eye exam once every 12 months)</li> </ul>			

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: <a href="http://www.tx.gov/cid/site/default.asp">http://www.tx.gov/cid/site/default.asp</a> or call 1-800-203-3447. For more information on your rights to continue coverage, contact the plan at 1-877-657-5030. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: <u>http://www.tx.gov/cid/site/default.asp</u> or call 1-800-203-3447.

### Does this plan provide Minimum Essential Coverage? Yes

If you don't have <u>Minimum Essential Coverage</u> for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

### Does this plan meet the Minimum Value Standards? Yes

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

## Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-877-657-5030. Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-877-657-5030. Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-877-657-5030. Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-877-657-5030.

—To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section. –



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

<b>Peg is Having a Baby</b> (9 months of in-network pre-natal care and a hospital delivery)		Managing Joe's type 2 Diabetes (a year of routine in-network care of a well- controlled condition)		<b>Mia's Simple Fracture</b> (in-network emergency room visit and follow up care)	
<ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist copay</u></li> <li>Hospital (facility) <u>coinsurance</u></li> <li>Other <u>coinsurance</u></li> </ul>	\$100 \$25 10% 0%	<ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist copay</u></li> <li>Hospital (facility) <u>coinsurance</u></li> <li>Other <u>coinsurance</u></li> </ul>	\$100 \$25 10% 0%	<ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist</u> <u>copay</u></li> <li>Hospital (facility) <u>coinsurance</u></li> <li>Other <u>coinsurance</u></li> </ul>	\$100 \$25 10% 0%
This EXAMPLE event includes servic Specialist office visits ( <i>prenatal care</i> ) Childbirth/Delivery Professional Service Childbirth/Delivery Facility Services Diagnostic tests ( <i>ultrasounds and blood</i> Specialist visit ( <i>anesthesia</i> )	8	This EXAMPLE event includes service Primary care physician office visits (inclu disease education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose me	ding	This EXAMPLE event includes servi Emergency room care (including medi supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therap	cal
Total Example Cost	\$12,800	Total Example Cost	\$7,400	Total Example Cost	\$1,900
In this example, Peg would pay:		In this example, Joe would pay:		In this example, Mia would pay:	
Cost Sharing		Cost Sharing		Cost Sharing	
Deductibles	\$100	Deductibles	\$100	Deductibles	\$100
Copayments	\$90	Copayments	\$800	Copayments	\$0
Coinsurance	\$1,200	Coinsurance	\$200	Coinsurance	\$200
What isn't covered		What isn't covered		What isn't covered	
Limits or exclusions	\$60	Limits or exclusions	\$60	Limits or exclusions	\$0
The total Peg would pay is	\$1,450	The total Joe would pay is	\$1,160	The total Mia would pay is	\$300

## NOTICE OF NON-DISCRIMINATION AND ACCESSIBILITY REQUIREMENTS

The Company complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex, including sex stereotypes and gender identity. The Company does not exclude people or treat them worse because of their race, color, national origin, age, disability, or sex.

The Company provides free aids and services to people with disabilities to communicate effectively with us, such as:

- 1. Qualified sign language interpreters
- 2. Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose first language is not English when needed to communicate effectively with us, such as:

- 1. Interpreters
- 2. information translated into other languages

If you need these services, contact Betsy M. Stevens and John Kelley Civil Rights Coordinators.

If you believe that Commercial Casualty Insurance Company has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Betsy M. Stevens and John Kelley Civil Rights Coordinators, P.O. Box 15369, Springfield, MA 01115-5369 (413)-733-4540; (413)-733-4612 Bstevens@wellfleetinsurance.com, or Jkelley@wellfleetinsurance.com.

You can file a grievance in person, by mail, fax, or email. If you need help filing a grievance Betsy M. Stevens and John Kelley of Civil Rights Coordinators are available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal available at <u>https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</u>, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue SW., Room 509F, HHH Building Washington, DC 20201 800-8681019: 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

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