Students are able to log into their secure online account at www.wellfleetstudent.com. In this portal, Students may view their brochure and claims, complete required claim forms where applicable, print ID cards, and update personal information.

- The student would first find their school in the search bar.

- Once on the school landing page, members can click My Account and create an account or login if they already have an account.
Students will have the ability to view:

- System generated waiver and enrollment confirmations via the Communications tab
- Benefits brochure(s) via the Benefits tab
- Claims history including EOB’s via the Claims tab
- Current personal information including address details via the Student Options tab
- Online ID card via the Student Options Tab

The Communications tab will show communications as a reference. Each Communication will provide the date and time, and the exact email/text and will enable it to be resent as needed.

The Benefits tab will give access to: Brochure, Plan Summary, Policy, PPO Provider, PBM, and Travel Guard links.
The **Claims** tab will give students access to track the process of their claim and view EOBs, make an inquiry to any claim, and download any forms needed to process a claim are provided to the student to submit electronically.

The **Student Options** tab will allow students to update their personal information, print, email, and/or request an ID card.