

# BENEFITS AT A GLANCE

STUDENT HEALTH INSURANCE PLAN | PLAN YEAR 2020/2021

#### **DESIGNED EXCLUSIVELY FOR THE STUDENTS OF:**

## **LOYOLA UNIVERSITY MARYLAND**

Baltimore, MD
("the Policyholder")

#### **UNDERWRITTEN BY:**

Wellfleet Insurance Company | Fort Wayne, IN ("the Company")

Policy Number: WI2021MDSHIP72 Group Number: ST1720SH

Effective: 8/15/2020 - 8/14/2021

#### **ADMINISTERED BY:**

Wellfleet Group, LLC



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# Welcome Students...

We are pleased to provide you with this summary of the 2020 – 2021 Student Health Insurance Plan ("Plan"), which is fully compliant with the Affordable Care Act. "Benefits at a Glance" includes effective dates and costs of coverage, as well as other helpful information. For additional details about the Plan, please consult the Plan Certificate and other materials at <a href="https://www.wellfleetstudent.com">www.wellfleetstudent.com</a>. For questions about medical benefits or claims, please call Wellfleet Student at (877) 657-5030, TTY 711.

# Where to Find Help

For Questions About:	Please Contact:
Claims Processing Enrollment ID Cards Insurance Benefits Preferred Provider Listings ID card Requests Waiver	Wellfleet Group, LLC PO Box 15369 Springfield, Massachusetts 01115-5369 (877) 657-5030, TTY 711 www.wellfleetstudent.com
Preferred PPO Provider Listings	Wellfleet Student www.wellfleetstudent.com or Cigna www.cigna.com
Cigna Claims	Send Cigna claims to: CIGNA PO Box 188061 Chattanooga, TN 37422 – 8061 Electronic Payor ID: 62308
Prescription Drug Provider	For information about the Wellfleet Rx/ESI Prescription Drug Program, please visit <a href="www.wellfleetstudent.com">www.wellfleetstudent.com</a> Your plan includes Wellfleet Rx – offering over 40 generics at a \$0 copay. Please ask your health care provider to review our <a href="formulary">formulary</a> to see if these medications are right for you. Click here <a href="http://wellfleetrx.com/students/formularies/">http://wellfleetrx.com/students/formularies/</a> for more information.

# Am I Eligible?

All full-time undergraduate students taking 12 credits or more are automaticallly enrolled and charged premium for this insurance Plan, unless proof of comparable coverage is furnished. Full-time Graduate students participating in the Masters Speech-Language Pathology program, Doctorate of Psychology program, Washington Montessori Institute and the Emerging Leaders MBA based programs are automatically enrolled in the plan unless proof of comparable coverage is furnished.

Insured Students who are enrolled in the Student Health Plan may also enroll their eligible dependents.

# How Do I Waive/Enroll?

#### To Waive or Enroll:

- Go to www.wellfleetstudent.com.
- Search Loyola University Maryland.
- Click the enroll or waive tab and proceed as directed. If you are waving, be sure to fill in all the required information on the waiver form. If any information is missing, your waiver will not be accepted.
- Click submit and review the information being provided is accurate.
- When your online waiver or enrollment is successfully submitted you will receive a confirmation e-mail.

## **Effective Dates & Costs**

#### All time periods begin at 12:00 A.M. local time and end at 11:59 P.M. local time at the Policyholder's address.

Coverage Period	Coverage Start Date	Coverage End Date	Enrollment/Waiver Deadline
Annual	8/15/2020	8/14/2021	8/31/20
Spring	1/1/2021	8/14/2021	1/15/21

Plan Costs for Undergraduate Domestic and International Students			
	Annual	Spring	
Student*	\$2,712	\$1,667	
Spouse	\$2,712	\$1,667	
Each Child	\$2,712	\$1,667	
3 or more Children	\$8,136	\$5,001	

\*The above plan costs include an administrative service fee.

The plan costs for Dependents are in addition to the plan costs for student.

Plan Costs for Graduate Domestic and International Students			
	Annual	Spring	
Student*	\$3,682	\$2,267	
Spouse	\$3,682	\$2,267	
Each Child	\$3,682	\$2,267	
3 or more Children	\$11,046	\$6,801	

<sup>\*</sup>The above plan costs include an administrative service fee.

The plan costs for Dependents are in addition to the plan costs for student.

# **Preferred Provider Organization (PPO) Network**

...providing access to quality health care at discounted costs!

By enrolling in this Plan, you have the Cigna PPO Network of participating Providers. To find a complete listing of the Network's participating Providers, go to <a href="https://www.cigna.com">www.cigna.com</a>, or contact Wellfleet Student toll-free at (877) 657-5030, TTY 711, or <a href="https://www.wellfleetstudent.com">www.wellfleetstudent.com</a> for assistance.

# **Loyola University Maryland Schedule of Benefits**

This is only a brief description of coverage available under Certificate form MD SHIP CERT (2019). The Certificate will contain full details of coverage, coinsurance, limitations, exclusions, and termination provisions. If there are any conflicts between this document and the Certificate, the Certificate governs in all cases.

UNLESS OTHERWISE SPECIFIED BELOW THE MEDICAL PLAN DEDUCTIBLE (IF APPLICABLE) WILL ALWAYS APPLY.

#### **SCHEDULE OF BENEFITS**

#### **Preventive Services:**

In-Network Provider: The Deductible, Coinsurance, and any Copayment are not applicable to Preventive Services. Benefits are paid at 100% of the Negotiated Charge when services are provided through an In-Network Provider.

Out-of-Network Provider: The Deductible, Coinsurance, and any Copayment are not applicable to Preventive Services. Benefits are paid at 80% of the Usual and Customary Charge . No cost sharing shall apply to services provided by an Out-of-Network Provider for male sterilization.

#### Medical Deductible\*

In-Network Provider Individual: \$250

Out-of-Network Provider Individual: \$600

Cost sharing You incur for Covered Medical Expenses that is applied to the Out-of-Network Deductible will not be applied to satisfy the In-Network Deductible. Cost sharing You incur for Covered Medical Expenses that is applied to the In-Network Deductible will not be applied to satisfy the Out-of-Network Provider Deductible.

Out-of-Pocket Maximum: In-Network Provider Individual \$6,850\*

Family \$13,700\*

Out-of-Network Provider Individual \$15,000\*\*

\*This is the most You will incur during a Policy Year. After You incur this amount on Deductibles, Copayments, and Coinsurance, We will begin to pay 100% of the Negotiated Charge for Covered Medical Expenses incurred for Treatment provided by an In-Network Provider. This maximum will never include Premium, balance-billed charges or health care the Certificate does not cover

\*\*This is the most You will incur during a Policy Year. After You incur this amount on Deductibles, Copayments, and Coinsurance, We will begin to pay 100% of the Usual and Customary Charge for Covered Medical Expenses incurred for Treatment provided by an Out-of-Network Provider. This maximum will never include Premium, balance-billed charges or health care the Certificate does not cover.

<sup>\*</sup>Medical Deductibles apply towards the Out-of-Pocket Maximum.

Cost sharing You incur for Covered Medical Expenses that is applied to the Out-of-Network Provider Out-of-Pocket Maximum will not be applied to satisfy the In-Network Provider Out-of-Pocket Maximum and cost sharing You incur for Covered Medical expenses that is applied to the In-Network Provider Out-of-Pocket Maximum will not be applied to satisfy the Out-of-Network Provider Out-of-Pocket Maximum.

#### **Coinsurance Amounts:**

In-Network Provider: 80% of the Negotiated Charge for Covered Medical Expenses unless otherwise

stated below.

Out-of-Network Provider: 60% of the Usual and Customary Charge (U&C) for Covered Medical Expenses unless

otherwise stated below.

The Usual and Customary Covered Medical Expense amount paid to an Out-of-Network Provider will not be less than the Negotiated Charge paid to a similarly licensed In-Network Provider for the same health care service in the same geographic region.

#### Medical Benefit Payments for In-Network Providers and Out-of-Network Providers

The Certificate provides benefits based on the type of health care provider You and Your Covered Dependent selects. The Certificate provides access to both In-Network Providers and Out-of-Network Providers. Different benefits may be payable for Covered Medical Expenses rendered by In-Network Providers versus Out-of-Network Providers, as shown in the Schedule of Benefits. The Usual and Customary Covered Medical Expense amount paid to an Out-of-Network Provider will not be less than the Negotiated Charge paid to a similarly licensed In-Network Provider for the same health care service in the same geographic region. No payment will be made under the Certificate for any Covered Medical Expenses incurred for services rendered by an Out-of-Network Provider which are in excess of the Usual and Customary Charge.

#### **Dental and Vision Benefit Payments**

For dental and vision benefits, You may choose any dental or vision provider.

For dental, different benefits may be payable based on the type of service, as shown in the Schedule of Benefits.

#### **Preferred Provider Organization:**

To locate an In-Network Provider in Your area, consult Your Provider Directory or call toll free 1-877-657-5030 or visit Our website at <a href="https://www.wellfleetstudent.com">www.wellfleetstudent.com</a>.

#### THE COVERED MEDICAL EXPENSE FOR AN ISSUED CERTIFICATE WILL BE:

- 1. THOSE LISTED IN THE COVERED MEDICAL EXPENSES PROVISION;
- 2. ACCORDING TO THE FOLLOWING SCHEDULE OF BENEFITS; AND
- 3. DETERMINED BY WHETHER THE SERVICE OR TREATMENT IS PROVIDED BY AN IN-NETWORK OR OUT-OF-NETWORK PROVIDER.
- 4. UNLESS OTHERWISE SPECIFIED BELOW THE MEDICAL PLAN DEDUCTIBLE WILL ALWAYS APPLY.

IN-NETWORK PROVIDER	OUT-OF-NETWORK PROVIDER
Inpatient Benefits	
80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
	Inpatient Benefits  80% of the Negotiated Charge after Deductible for Covered Medical

For all other Hospitals,		
reimbursement for covered Hospital		
services will be limited to Semi-Private		
room rate unless intensive care unit is		
required.		
Room and Board includes intensive		
care.		
care.		
Pre-Certification Recommended		
Preadmission Testing	80% of the Negotiated Charge after	60% of Usual and Customary Charge
	Deductible for Covered Medical	after Deductible for Covered Medical
	Expenses	Expenses
		500/ 511 1 10 1
Physician's Visits while Confined:	80% of the Negotiated Charge after	60% of Usual and Customary Charge
	Deductible for Covered Medical	after Deductible for Covered Medical
	Expenses	Expenses
Inpatient Surgery:		
Pre-Certification Recommended		
Surgeon Services	80% of the Negotiated Charge after	60% of Usual and Customary Charge
Surgeon Services	Deductible for Covered Medical	after Deductible for Covered Medical
	Expenses	Expenses
	LAPENSES	LAPENSES
Anesthetist	80% of the Negotiated Charge after	60% of Usual and Customary Charge
	Deductible for Covered Medical	after Deductible for Covered Medical
	Expenses	Expenses
Assistant Surgo on	200/ of the Negatisted Charge ofter	COOK of House and Customers Charge
Assistant Surgeon	80% of the Negotiated Charge after Deductible for Covered Medical	60% of Usual and Customary Charge after Deductible for Covered Medical
	Expenses	Expenses
	LAPENSES	LAPENSES
	200% of the New tisted Chause of the	CON of Handland Containing Change
Dhysical Thomasy while Confined	80% of the Negotiated Charge after	60% of Usual and Customary Charge
Physical Therapy while Confined	Deductible for Covered Medical	after Deductible for Covered Medical
(inpatient)	Expenses	Expenses
Skilled Nursing Facility Benefit	80% of the Negotiated Charge after	60% of Usual and Customary Charge
Pre-Certification Recommended	Deductible for Covered Medical	after Deductible for Covered Medical
	Expenses	Expenses
		500 511 1 15
Inpatient Rehabilitation Facility	80% of the Negotiated Charge after	60% of Usual and Customary Charge
Expense Benefit	Deductible for Covered Medical	after Deductible for Covered Medical
Pre-Certification Recommended	Expenses	Expenses
INIDATIENT NAFAIT	 AL HEALTH DISORDER AND SUBSTANCE M	IISLISE DISOPDED
Mental Health Disorder and Substance	80% of the Negotiated Charge after	60% of Usual and Customary Charge
Misuse Disorder Benefit	Deductible for Covered Medical	after Deductible for Covered Medical
ואווסמסכ טוסטועפו ספוופוונ		
Pre-Certification Recommended	Expenses	Expenses
Tre-Cerunication recommended		
In accordance with the federal Mental		
Health Parity and Addiction Equity Act		
of 2008 (MHPAEA), the cost sharing		

requirements, day or visit limits, and any Pre-certification requirements that apply to a Mental Health Disorder and Substance Misuse Disorder will be no more restrictive than those that apply to medical and surgical benefits for any other Covered Sickness.		
	Outpatient Benefits	
Outpatient Surgery: Pre-Certification Recommended		
Surgeon Services	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Anesthetist	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Assistant Surgeon	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Outpatient Surgery Facility and Miscellaneous expenses for services & supplies, such as cost of operating room, therapeutic services, oxygen, oxygen tent, and blood & plasma	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Physician's Office Visits	\$25 Copayment per visit then the plan pays 100% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Specialist/Consultant Physician Services	\$25 Copayment per visit then the plan pays 100% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Telehealth Services	\$25 Copayment per visit then the plan pays 100% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Cardiac Rehabilitation Increased outpatient rehabilitation services (physical therapy, speech therapy and occupational therapy) for cardiac rehabilitation	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Pulmonary Rehabilitation limited to 1 program per Insured Person's lifetime	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses

Rehabilitation Therapy including, Physical Therapy, and occupational therapy and speech therapy	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Pre-Certification Recommended		
Habilitative Services for Insured Persons age 19 and over including, Physical Therapy, and occupational therapy and speech therapy	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Pre-Certification Recommended		
Habilitative Services for Insured Persons under age 19 including, Physical Therapy, and occupational therapy and speech therapy Pre-Certification Recommended	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Emergency Services	\$150 Copayment per visit per Policy Year then the plan pays 80% of the Negotiated Charge after Deductible for Covered Medical Expenses	Paid the same as In-Network Provider subject to Usual and Customary Charge.
	Copayment waived if admitted	
Urgent Care Centers	\$50 Copayment per visit then the plan pays 80% of the Negotiated Charge after Deductible for Covered Medical Expenses	\$50 Copayment per visit then the plan pays 60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Diagnostic Imaging/Testing Services Pre-Certification Recommended	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
CT Scan, MRI and/or PET Scans Pre-Certification Recommended	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Laboratory Procedures/Tests (Outpatient)	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Chemotherapy and Radiation Therapy Pre-Certification Recommended	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Infusion Therapy Pre-Certification Recommended	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses

Home Health Care Expenses	80% of the Negotiated Charge after	60% of Usual and Customary Charge
Pre-Certification Recommended	Deductible for Covered Medical Expenses	after Deductible for Covered Medica Expenses
Hospice Care Coverage	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medica Expenses
OUTPATIENT MEN	TAL HEALTH DISORDER AND SUBSTANCE	MISUSE DISORDER
Mental Health Disorder and Substance		
Misuse Disorder Benefit		
Pre-Certification Recommended		
except for office visits		
Physician's Office Visits	\$25 Copayment per visit then the plan pays 100% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medica Expenses
All Other Outpatient Services	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medica Expenses
In accordance with the federal Mental	·	
Health Parity and Addiction Equity Act		
of 2008 (MHPAEA), the cost sharing		
requirements, day or visit limits, and		
any Pre-Certification requirements		
that apply to a Mental Health Disorder		
and Substance Misuse Disorder will be		
no more restrictive than those that		
apply to medical and surgical benefits		
for any other Covered Sickness.		
Prescription Drugs Retail Pharmacy		
We will not impose a Copayment or Coir retail price of the Prescription Drug or decided and the Prescription Drug or decid	nsurance requirement for a covered Presc evice.	ription Drug or device that exceeds the
No cost sharing applies to ACA Preventiv	ve Care medications filled at a participatin	g network pharmacy.
TIER 1	\$20 Copayment then the plan pays	\$20 Copayment then the plan pays
(Including Elemental Formulas)	100% of the Negotiated Charge for	100% of Actual charge after
For each fill up to a 30 day supply filled	Covered Medical Expenses	Deductible for Covered Medical
at a Retail pharmacy	Daduatible Maire d	Expenses
Out of Notwork Provides have fits	Deductible Waived	
Out-of-Network Provider benefits are		
provided on a reimbursement basis. Claim forms must be submitted to us		
as soon as reasonably possible. Refer		
to Proof of Loss provision contained in		
the General Provisions.		
See the Medical Food Benefit section		
of this Schedule for supplements not		
according to a because of		

purchased at a pharmacy.

More than a 30 day supply but less than a 61 day supply filled at a Retail pharmacy	\$40 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	\$40 Copayment then the plan pays 100% of Actual charge after Deductible for Covered Medical Expenses
More than a 60 day supply filled at a Retail pharmacy	\$60 Copayment then the plan 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	\$60 Copayment then the plan pays 100% of Actual charge after Deductible for Covered Medical Expenses
TIER 2 (Including Elemental Formulas) For each fill up to a 30 day supply filled at a Retail pharmacy  Out-of-Network Provider benefits are provided on a reimbursement basis. Claim forms must be submitted to us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.  See the Medical Foods Benefit section of this Schedule for supplements not purchased at a pharmacy.	\$40 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	\$40 Copayment then the plan pays 100% of Actual charge after Deductible for Covered Medical Expenses
More than a 30 day supply but less than a 61 day supply filled at a Retail pharmacy	\$80 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	\$80 Copayment then the plan pays 100% of Actual charge after Deductible for Covered Medical Expenses
More than a 60 day supply filled at a Retail pharmacy	\$120 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	\$120 Copayment then the plan pays 100% of Actual charge after Deductible for Covered Medical Expenses
TIER 3 (Including Elemental Formulas) For each fill up to a 30 day supply filled at a Retail Pharmacy  Out-of-Network Provider benefits are provided on a reimbursement basis. Claim forms must be submitted to us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.  See the Medical Foods Benefit section of this Schedule for supplements not purchased at a pharmacy.	\$65 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	\$65 Copayment then the plan pays 100% of Actual charge after Deductible for Covered Medical Expenses

More than a 30 day supply but less than a 61 day supply filled at a Retail pharmacy	\$130 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	\$130 Copayment then the plan pays 100% of Actual charge after Deductible for Covered Medical Expenses
More than a 60 day supply filled at a Retail pharmacy	\$195 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	\$195 Copayment then the plan pays 100% of Actual charge after Deductible for Covered Medical Expenses
	Deductible Waived	
Zero Cost Generics		
Out-of-Network Provider benefits are provided on a reimbursement basis. Claim forms must be submitted to us	100% of the Negotiated Charge for Covered Medical Expenses	100% of Actual charge for Covered Medical Expenses
as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.	Deductible Waived	Deductible Waived
Specialty Prescription Drugs	<u> </u>	1
Specialty Prescription Drugs	\$65 Copayment per 30-day supply for Covered Medical Expenses	\$65 Copayment per 30-day supply for Covered Medical Expenses
Out-of-Network Provider benefits are provided on a reimbursement basis. Claim forms must be submitted to us as soon as reasonably possible. Refer	Deductible Waived	
to Proof of Loss provision contained in the General Provisions. Prescription Mail Order Drugs		
retail price of the Prescription Drug or d	nsurance requirement for a covered Prescevice.  Ve Care medications filled at a participatin	
TIER 1 For each fill up to a 30 day supply filled at a Mail Order pharmacy	\$20 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	\$20 Copayment then the plan pays 100% of Actual charge after Deductible for Covered Medical
Out-of-Network Provider benefits are provided on a reimbursement basis. Claim forms must be submitted to us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.	Deductible Waived	Expenses
More than a 30 day supply but less than a 61 day supply filled at a Mail Order pharmacy	\$40 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	\$40 Copayment then the plan pays 100% of Actual charge after Deductible for Covered Medical Expenses
More than a 60 day supply filled at a Mail Order pharmacy	\$60 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	\$60 Copayment then the plan pays 100% of Actual charge after Deductible for Covered Medical Expenses
	Deductible Waived	

TIER 2 For each fill up to a 30 day supply filled at a Mail Order pharmacy  Out-of-Network Provider benefits are provided on a reimbursement basis.  Claim forms must be submitted to us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.	\$40 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	\$40 Copayment then the plan pays 100% of Actual charge after Deductible for Covered Medical Expenses
More than a 30 day supply but less than a 61 day supply filled at a Mail Order pharmacy	\$80 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	\$80 Copayment then the plan pays 100% of Actual charge after Deductible for Covered Medical Expenses
More than a 60 day supply filled at a Mail Order pharmacy	\$120 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	\$120 of Actual charge after Deductible for Covered Medical Expenses
TIER 3 For each fill up to a 30 day supply filled at a Mail Order pharmacy  Out-of-Network Provider benefits are provided on a reimbursement basis.  Claim forms must be submitted to us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.	\$65 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	\$65 Copayment then the plan pays 100% of Actual charge after Deductible for Covered Medical Expenses
More than a 30 day supply but less than a 61 day supply filled at a Mail Order pharmacy	\$130 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	\$130 Copayment then the plan pays 100% of Actual charge after Deductible for Covered Medical Expenses
More than a 60 day supply filled at a Mail Order pharmacy	\$195 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	\$195 Copayment then the plan pays 100% of Actual charge after Deductible for Covered Medical Expenses

Zero Cost Generics	1	
	4000/ - 545 - 11 - 11 - 12 - 5	4000/ -545- 11
Out-of-Network Provider benefits are provided on a reimbursement basis.	100% of the Negotiated Charge for Covered Medical Expenses	100% of the Negotiated Charge for Covered Medical Expenses
Claim forms must be submitted to us		
as soon as reasonably possible. Refer	Deductible Waived	Deductible Waived
to Proof of Loss provision contained in		
the General Provisions.		
Orally administered anti-cancer prescri		
Benefit	Greater of:	
	Chemotherapy Benefit; or     Infusion Therapy Benefit	
	Infusion Therapy Benefit	
Diabetic Supplies (for Prescription supp	olies purchased at a pharmacy)	
Benefit	Paid the same as any other Retail or M	ail Order Pharmacy Prescription Drug Fill,
	except no cost share shall apply to bloo	od glucose test strips
	Other Benefits	
Allergy Testing	80% of the Negotiated Charge after	60% of Usual and Customary Charge
	Deductible for Covered Medical	after Deductible for Covered Medical
	Expenses	Expenses
Allergy Injections/Treatment	80% of the Negotiated Charge after	60% of Usual and Customary Charge
/ mergy injections/ in eachieric	Deductible for Covered Medical	after Deductible for Covered Medical
	Expenses	Expenses
Ambulance Service ground and/or air,	80% of the Negotiated Charge after	80% of Usual and Customary Charge
water transportation	Deductible for Covered Medical	after Deductible for Covered Medical
	Expenses	Expenses
Bariatric Surgery	80% of the Negotiated Charge after	60% of Usual and Customary Charge
Pre-Certification Recommended	Deductible for Covered Medical	after Deductible for Covered Medical
	Expenses	Expenses
Covered Clinical Trials	Same as any other Covered Sickness	
Covered Chilical IIIais	Same as any other covered sickness	
Durable Medical Equipment	90% of the Negotiated Charge after	80% of Usual and Customary Charge
Pre-Certification Recommended	Deductible for Covered Medical	after Deductible for Covered Medical
The certification recommended	Expenses	Expenses
2.1.		1
Diabetic services and supplies	80% of the Negotiated Charge after	60% of Usual and Customary Charge
(including equipment and training)	Deductible for Covered Medical Expenses	after Deductible for Covered Medical Expenses
Refer to the Prescription Drug	Lycuses	Lapenses
provision for diabetic supplies covered		
under the Prescription Drug benefit.		
	0000 511 11 11 11 11	500/ 511 1 1 2 1
Dialysis Treatment	80% of the Negotiated Charge after	60% of Usual and Customary Charge
	Deductible for Covered Medical Expenses	after Deductible for Covered Medical Expenses
	Lycuses	Lypenses

Hearing Aids	200/ of the Negatiated Charge after	60% of Usual and Customary Charge	
Hearing Aids Limited to 1 hearing aid per impaired	80% of the Negotiated Charge after Deductible for Covered Medical	after Deductible for Covered Medical	
ear per 36 month period	Expenses	Expenses	
	·		
Maternity Benefit	Same as any other Covered Sickness		
Prosthetic and Orthotic Devices	90% of the Negotiated Charge after 80% of Usual and Customary Cha		
	Deductible for Covered Medical	after Deductible for Covered Medical	
Pre-Certification Recommended	Expenses	Expenses	
Decementary of the Congress	200/ of the Negatiated Charge after	600/ of Usual and Customary Charge	
Reconstructive Surgery	80% of the Negotiated Charge after Deductible for Covered Medical	60% of Usual and Customary Charge after Deductible for Covered Medical	
Pre-Certification Recommended	Expenses	Expenses	
Pediatric Dental Care Benefit (through	See the Pediatric Dental Care Benefit de	escription in the Certificate for further	
the end of the month in which the	information.		
Insured Person turns age 19)			
Preventive Dental Care	100% of Usual and Customary Charge		
Limited to 3 dental exams every 12	,		
months			
The benefit payable amount for the			
following services is different from the			
benefit payable amount for Preventive			
Dental Care:			
Emergency Dental	80% of Usual and Customary Charge		
Routine Dental Care	50% of Usual and Customary Charge		
Endodontic Services	50% of Usual and Customary Charge		
Endodontic Services	30% of Osual and Customary Charge		
Prosthodontic Services	50% of Usual and Customary Charge		
Periodontic Services	50% of Usual and Customary Charge		
Medically Necessary Orthodontic	50% of Usual and Customary Charge		
Care	, ,		
Claim forms must be submitted to us	Deductible Waived		
as soon as reasonably possible. Refer			
to Proof of Loss provision contained in			
the General Provisions.  Pediatric Vision Care Benefit (through	100% of Usual and Customary Charge fo	or Covered Medical Expenses	
the end of the month in which the	20070 Of Osaar and Castoniary Charge IC	Covered Medical Expenses	
Insured Person turns age 19)			
	Deductible Waived		
Limited to 1 visit(s) per Policy Year			
and 1 pair of prescribed lenses and frames or contact lenses (in lieu of			
eyeglasses) per Policy Year			
,			

	1		
Claim forms must be submitted to us			
as soon as reasonably possible. Refer			
to Proof of Loss provision contained in			
the General Provisions.			
Acupuncture Expense Benefit	80% of the Negotiated Charge for	60% of Usual and Customary Charge	
(Medically Necessary Treatment) only	Covered Medical Expenses	for Covered Medical Expenses	
Pre-Certification Recommended			
The certification recommended			
Accidental Injury Dental Treatment	80% of the Negotiated Charge after	80% of Usual and Customary Charge	
Accidental injury bental freatment	Deductible for Covered Medical	after Deductible for Covered Medical	
	Expenses	Expenses	
Chiropractic Care Benefit	80% of the Negotiated Charge after	60% of Usual and Customary Charge	
Pre-Certification Recommended	Deductible for Covered Medical	after Deductible for Covered Medical	
Tre-certification Recommended			
	Expenses	Expenses	
Infertility Treatment	80% of the Negotiated Charge after	60% of Usual and Customary Charge	
include incument	Deductible for Covered Medical	after Deductible for Covered Medical	
Pre-Certification Recommended			
Pre-Certification Recommended	Expenses	Expenses	
Infertility Services			
• intertuity services			
Standard Fertility Preservation			
Procedures			
	000/ -f +b - N + i - + -   Ch ft	COOK of Handley d Cooks are an Character	
Organ Transplant Surgery	80% of the Negotiated Charge after	60% of Usual and Customary Charge	
travel and lodging expenses a	Deductible for Covered Medical	after Deductible for Covered Medical	
maximum of \$2,000 per Policy	Expenses	Expenses	
Year or \$250 per day, whichever			
is less			
Pre-Certification Recommended			
Treatment for Temporomandibular	80% of the Negotiated Charge after	60% of Usual and Customary Charge	
T		, ,	
Joint (TMJ) Disorders	Deductible for Covered Medical	after Deductible for Covered Medical	
(age 19 and over)	Expenses	Expenses	
	Mandated Benefits		
Droot Conser Corponing		veent convices provided by a Nea	
Breast Cancer Screening	Same as any other Preventive Service, except services provided by a Non- Preferred Provider are not subject to the Deductible, if applicable.		
Case Management Approved Services	Same as any other Covered Sickness		
	, , , , , , , , , , , , , , , , , , , ,		
Family Planning	Same as any other Preventive Service, e.	xcept no cost sharing shall apply to	
,	services provided by an In-Network or Out-of-Network Provider for male		
	sterilization.	at a. Network Florider for Illaic	
	Sternization.		
General Anesthesia for Dental Care	80% of the Negotiated Charge after	60% of Usual and Customary Charge	
General Allestriesia for Bental Care	Deductible for Covered Medical	after Deductible for Covered Medical	
	Expenses	Expenses	
Lymphedema Diagnosis, Evaluation,	Same as any other Covered Sickness	<u>I</u>	
and Treatment	Tame as any series sovered siekness		
Medical Foods Benefit	80% of the Negotiated Charge after	60% of Usual and Customary Charge	
	Deductible for Covered Medical	after Deductible for Covered Medical	
	Expenses	Expenses	

Nutritional Counseling	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses	
Osteoporosis Benefit	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses	
Patient Centered Medical Home Expense Benefit Pre-Certification Recommended	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses	
Prostate Cancer Screening	Same as any other Preventive Service		
Reconstructive Breast Surgery	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses	
Second Opinion Benefit	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses	
Wellness Benefit Wellness Program	Same as any other Preventive Service	1	
Exercise Facility Reimbursement	Up to \$200 per six (6) month period; and up to an additional \$100 per six (6) month period for Covered Dependents		
	Additional Benefits		
Medical Evacuation Expense (International Students, and Domestic Students and their Dependents	100% of Covered Medical Expenses Deductible Waived Subject to \$50,000 maximum per Polic	y Year	
Repatriation Expense (International Students, and Domestic Students and their Dependents	100% of Covered Medical Expenses Deductible Waived Subject to \$25,000 maximum per Policy Year		
Non-emergency Care While Traveling Outside of the United States	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses Subject to \$10,000 maximum per Policy Year		
Tuberculosis screening, Titers, Quantiferon B tests including shots (other than covered under preventive services)	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses	
Private Duty Nursing while confined	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses	
Abortion Expense	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses	

Shots and Injections, not otherwise	80% of the Negotiated Charge after	60% of Usual and Customary Charge
considered an Essential Health Benefit	Deductible for Covered Medical	after Deductible for Covered Medical
under the Maryland Benchmark Plan	Expenses	Expenses

#### **ACCIDENTAL DEATH AND DISMEMBERMENT BENEFIT**

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Loss must occur within 365 days of the date of a covered Accident.

Only one benefit will be payable under this provision, that providing the largest benefit, when more than one (1) loss occurs as the result of any one (1) Accident. This benefit is payable in addition to any other benefits payable under the Certificate

#### **Pre-Certification**

Pre-certification is required for inpatient hospital, surgery and selected outpatient services. Pre-Certification is not required for an Emergency Medical Condition or Urgent Care or Hospital Confinement for the initial 48/96 hours of maternity care.

Additionally, no authorization requirement will apply to obstetrical or gynecological care provided by In-Network Providers.

## **Exclusions and Limitations**

**Exclusion Disclaimer**: Any exclusion in conflict with the Patient Protection and Affordable Care Act or any state imposed requirements will be administered to comply with the requirements of the federal or state guideline, whichever is more favorable to You.

The Certificate does not cover loss nor provide benefits for any of the following, except as otherwise provided by the benefits of the Certificate and as shown in the Schedule of Benefits.

The following are exclusions and limitations to the covered services:

- 1. Services that are not Medically Necessary and Elective Surgery/Treatment;
- 2. Services performed or prescribed under the direction of a person who is not a health care practitioner;
- 3. Services that are beyond the scope of practice of the health care practitioner performing the service;
- 4. Services to the extent they are covered by any government unit, except for veterans in Veterans' Administration or armed forces facilities for services received for which the recipient is liable;
- 5. Services for which an Insured Person is not legally, or as a customary practice, required to pay in the absence of a health benefit plan;
- 6. The purchase, examination, or fitting of eyeglasses or contact lenses, except for aphabic patients and soft or rigid gas permeable lenses or sclera shells intended for use in the treatment of a disease or injury. This exclusion does not apply to the Pediatric Vision Care Benefit;
- 7. Personal care services and domiciliary care services;
- 8. Services rendered by a health care practitioner who is an Insured Person's spouse, mother, father, daughter, son, brother, or sister;
- 9. Experimental services;
- 10. Practitioner, hospital, or clinical services related to radial keratotomy, myopic keratomileusis, and surgery which involves corneal tissue for the purpose of altering, modifying, or correcting myopia, hyperopia, or stigmatic error;
- 11. ovum transplants and gamete intrafallopian tube transfer, zygote intrafallopian transfer, or cryogenic or other preservation techniques used in these or similar procedures.
- 12. Services to reverse a voluntary sterilization procedure;

- 13. Services for sterilization or reverse sterilization for a Dependent minor, except for FDA approved sterilization procedures for women with reproductive capacity as required under the Affordable Care Act;
- 14. Medical or surgical Treatment or regimen for reducing or controlling weight, unless otherwise specified in the covered services;
- 15. Services incurred before the effective date of coverage for an Insured Person;
- 16. Services incurred after an Insured Person's termination of coverage, including any extension of benefits;
- 17. Surgery or related services for cosmetic purposes to improve appearance, but not to restore bodily function or correct deformity resulting from disease, trauma, or congenital or developmental anomalies;
- 18. Services for injuries or diseases related to an Insured Person's job to the extent the Insured Person is required to be covered by a workers' compensation law;
- 19. Services rendered from a dental or medical department maintained by or on behalf of an employer, mutual benefit association, labor union, trust, or similar persons or groups;
- 20. Personal hygiene and convenience items, including, but not limited to, air conditioners, humidifiers, or physical fitness equipment;
- 21. Charges for telephone consultations, failure to keep a scheduled visit, or completion of any form, except as provided in the Telehealth benefit;
- 22. Inpatient admissions primarily for diagnostic studies;
- 23. The purchase, examination, or fitting of hearing aids and supplies, and tinnitus maskers, except as required as a covered service;
- 24. Except for covered ambulance services, travel, whether or not recommended by a health care practitioner, except for the cost of air transportation for the recipient and a companion (or two companions if recipient is under the age of 18) to and from the site of a covered Organ Transplant;
- 25. Except for Emergency Services, services received while the Insured Person is outside the United States, except as otherwise covered under the Policy;
- 26. Immunizations related to foreign travel;
- 27. Unless otherwise specified in covered services, dental work or treatment which includes Hospital or professional care in connection with:
  - The operation or Treatment for the fitting or wearing of dentures,
  - Orthodontic care or malocclusion,
  - Operations on or for Treatment of or to the teeth or supporting tissues of the teeth, except for removal of tumors and cysts or Treatment of Injury to natural teeth due to an Accident if the Treatment is received within 6 months of the Accident; and
  - Dental implants;
- 28. Accidents occurring while and as a result of chewing, except as provided in the Pediatric Dental Care Benefit;
- 29. Routine foot care, including the paring or removing of corns and calluses, or trimming of nails, unless these services are determined to be Medically Necessary;
- 30. Arch support, orthotic devices, in-shoe supports, orthopedic shoes, elastic supports, or exams for their prescription or fitting, unless these services are determined to be Medically Necessary;
- 31. Treatment of sexual dysfunction not related to organic disease;
- 32. Services that duplicate benefits provided under federal, State, or local laws, regulations, or programs;
- 33. Nonhuman organs and their implantation;
- 34. Nonreplacement fees for blood and blood products;
- 35. Lifestyle improvements, including nutrition counseling, or physical fitness programs, unless included as a covered service;
- 36. Wigs or cranial prosthesis unless included as a covered service for Insured Persons whose hair loss results from chemotherapy or radiation Treatment for cancer;
- 37. Weekend admission charges, except for emergencies and maternity;
- 38. Outpatient orthomolecular therapy, including nutrients, vitamins, and food supplements;
- 39. Temporomandibular joint syndrome (TMJ) Treatment and Treatment for craniomandibular pain syndrome (CPS), except for surgical services for TMJ and CPS, if Medically Necessary and if there is a clearly demonstrable radiographic evidence of joint abnormality due to disease or Injury;
- 40. Services for conditions that State or local laws, regulations, ordinances, or similar provisions require to be provided in a public institution;
- 41. Services for, or related to, the removal of an organ from an Insured Person for purposes of transplantation into another person, unless the:

- Transplant recipient is covered under the plan and is undergoing a covered transplant, and
- Services are not payable by another carrier;
- 42. Physical examinations required for obtaining or continuing employment, insurance, or government licensing;
- 43. Nonmedical ancillary services such as vocational rehabilitation, employment counseling, or educational therapy;
- 44. Private Hospital room;
- 45. Payment of any claim, bill, or other demand or request for payment for health care services that the appropriate regulatory board determines was provided as a result of a prohibited referral.

## Value Added Services

The following are not affiliated with Wellfleet Insurance Company and the services are not part of the Plan Underwritten by Wellfleet Insurance Company. These value-added options are provided by Wellfleet Student.

#### VISION DISCOUNT PROGRAM

For Vision Discount Benefits please go to: www.wellfleetstudent.com

#### **24 HOUR NURSELINE**

Students who enroll and maintain medical coverage in this insurance plan have access to the 24 Hour Nurseline. This 24-Hour Nurseline program provides:

- Phone-based, reliable health information in response to health concerns and questions; and
- Assistance in decisions on the appropriate level of care for an injury or sickness.

Appropriate care may include self-care at home, a call to a physician, or a visit to the emergency room.

Calls are answered 24 hours a day, 365 days a year by experienced registered nurses who have been specifically trained to handle telephone health inquiries.

This program is not a substitute for doctor visits or emergency response systems. The *Nurseline* does not answer health plan benefit questions. Health benefit questions should be referred to the Plan Administrator. The *24 Hour Nurseline* toll free number will be on the ID card.

(800) 634-7629

#### **EMERGENCY MEDICAL AND TRAVEL ASSISTANCE**

Wellfleet Student provides access to a comprehensive program that will arrange emergency medical and travel assistance services, repatriation services and other travel assistance services when you are traveling. For general inquiries regarding the travel access assistance services coverage, please call Wellfleet Student at (877) 657-5030, TTY 711. If you are traveling and need assistance in North America, call the Assistance Center toll-free at: (877) 305-1966 or if you are in a foreign country, call collect at: (715) 295-9311. When you call, please provide your name, school name, the group number shown on your ID card, and a description of your situation. If the condition is an emergency, you should go immediately to the nearest physician or hospital without delay and then contact the 24-hour Assistance Center.



With CareConnect from Wellfleet Student, students have 24/7 access to professional assistance to help manage personal concerns, emotional issues, transition and adjustment concerns, academic stress, career development, and the demands of daily and family obligations.

Members in need of assistance simply call the behavioral health hotline on their ID card, (888) 857-5462, or via the Wellfleet Student mobile app for immediate access to a masters-level mental health professional. Students are run through a clinical assessment to determine if CareConnect counseling, health center referral, or other treatment is necessary. To access mobile features, students simply download their school's app in their device's app store.