



NYU

**TANDON SCHOOL
OF ENGINEERING**

2021-2022

STUDENT HEALTH PLAN

**TANDON SCHOOL OF
ENGINEERING**



NEW YORK UNIVERSITY

("the Policyholder")

Policy Number: WNY2122NYSHIP04

Group Number: ST0645SH

Effective: 8/21/2021 - 8/20/2022

Underwritten By:

**Wellfleet New York Insurance
Co. ("the Company")**

Provider Network:



Administered By:

Wellfleet Group, LLC



WHAT'S INSIDE (Click on section header below to go to section in brochure.)

Student Health and Insurance at NYU	3
Confidentiality	3
Patient Protection and Affordable Care Act (PPACA)	4
Student Health Insurance Plan Overview	4
Information for Graduate Employees NYU/UAW Local 2110	5
Schedule of Benefits	5
Accidental Death and Dismemberment	23
Preauthorization Procedure	23
Student Health Insurance Plan Costs	24
Insurance Payment Options	25
Insurance Cards	25
Enrolling in the Student Health Insurance Plan	25
Eligibility	25
Automatic Enrollment	25
Voluntary Enrollment	26
Dependents	26
How to Enroll	27
Enrollment Deadlines	27
Important Enrollment Rules for Matriculated Students	27
Fall 2021/Spring 2022 Automatic Enrollment Guide	28
Special Enrollment Periods	28
Waiving the Student Health Insurance Plan	29
Waiver Criteria Applicable to All Students	29
How to Waive Online	29
Waiver Deadlines	30
Important Waiver Rules	30
International Students in F-1 or J-1 Visa Status	30
International Students Waiver Process	31
Information for Parents	32
Exclusions and Limitations	33
Claim Procedures	35
Grievances, Utilization Review, and Appeals	35
Definitions	36
Contact Information (pp. 41-42)	42
Students Studying Away Insurance Program	44
Information for Graduate Employees NYU/UAW Local 2110	44
Stu-Dent Dental Health Program	44

Student Health and Insurance at NYU

New York University values the health of its students and is committed to offering all students access to quality healthcare and reasonably priced health insurance plans to help protect against financial hardships that may result from high healthcare expenses.

While most undergraduate and graduate students are in good health and face few serious illnesses while in school, medical and psychological issues can arise at any time, sometimes without warning. There are also certain health concerns that may become apparent for the first time in early adulthood.

The high cost of healthcare in the United States presents a potentially serious financial risk to students. The absence of adequate insurance coverage can result in temporary or permanent interruption of Your education; **therefore, NYU requires that all students registered in degree-granting programs maintain health insurance.**

Most students are **automatically enrolled** in and charged Premium for the NYU sponsored student health insurance plan (NYU sponsored plan) as part of the course registration process. Students who maintain alternate health insurance coverage that meets the University's minimum health insurance criteria may waive the NYU sponsored student health insurance plan entirely ([see Waiving the Student Health Insurance Plan](#) section).

This brochure has been prepared to help You understand the benefits and levels of coverage the NYU sponsored student health insurance plan offers.

Student Health Center Locations

Manhattan

726 Broadway, 2nd, 3rd, and 4th Floors
New York, NY 10003
(212) 443-1000

Brooklyn

6 MetroTech Center, ROG-B020
Brooklyn, NY 11201
(646) 997-3456

Confidentiality

Your privacy is Our priority. The Student Health Center (SHC) is legally and ethically obligated to protect the privacy of a student's health information.

Treatment of student health information is governed by the Family Educational Rights and Privacy Act (FERPA) and the requirements of applicable New York State law. The SHC will only disclose this information in limited circumstances in accordance with applicable law.

The SHC will not release medical information to anyone, including family, parents/legal guardians, NYU faculty/staff, or outside agencies, without the written authorization of the student, except in emergency situations or to comply with a subpoena or judicial order. In the case of a minor, the authorization of a parent or legal guardian is required to release medical records. In a medical emergency, only relevant health information will be released to another healthcare Provider.

The underwriter and administrator of the NYU-sponsored student health insurance plan also handle student health information in connection with the operation of the plan. Treatment of such information is governed by the Health Insurance Portability and Accountability Act (HIPAA) and the requirements of applicable New York State law.

Patient Protection and Affordable Care Act (PPACA)

The Affordable Care Act (ACA) was enacted to increase the availability of health insurance coverage to more Americans. There are a multitude of medical coverage requirements and it is important for You to know that the NYU sponsored student health insurance plan is fully ACA compliant.

Here's additional information about the ACA to assist You in making coverage decisions:

Students are eligible to remain on a parent's plan until age 26. However, You should compare the cost and benefits of coverage under a parent's plan to those of the NYU sponsored student health insurance plan.

Employer plans held by You or Your parents may be local HMO's that are not appropriate for a student attending school out of state.

The ACA created health insurance marketplaces for individuals to obtain coverage. However, You should carefully review the terms of the coverage to compare with any other alternatives including in terms of: Deductibles, Copayments, Coinsurance, and limited Provider networks. If You are interested in exploring this option, the web site is www.healthcare.gov. You will be directed to the appropriate online marketplace for Your home state of residence.

Generally, international students holding an F-1 or J-1 visa are not eligible to purchase insurance through the marketplaces because they must show permanent residency.

Student Health Insurance Plan Overview

Wellfleet Student Health Insurance Plan

The NYU sponsored student health insurance plan, administered by Wellfleet Group, LLC, is designed to provide reasonably priced healthcare coverage. The insurance plan supplements the free services (as does any other health insurance) provided at the SHC. The NYU sponsored student health insurance plan covers most medical treatments and procedures provided at the SHC, for which there is a fee, as well as national coverage for medically necessary healthcare services.

All matriculated students are eligible for enrollment in the Student Health Insurance Plan sponsored by NYU. [See Voluntary Enrollment](#) section for more information about enrolling Dependents and other eligible enrollees.

The Insurance consists of the Tandon Student Health Insurance Plan designed to provide reasonably priced healthcare coverage.

The plan offers coverage for services rendered by healthcare Providers who participate in the **Cigna PPO** network. Visit www.wellfleetstudent.com/nyu to search for **Cigna PPO Providers**. **Out-of-network Providers are also covered but at a lower reimbursement level. (See Schedule of Benefits).**

Please note: The SHC is an in-network Preferred Provider under the NYU sponsored student health insurance plan underwritten by Wellfleet New York Insurance Company.

Information for Graduate Employees NYU/UAW Local 2110

Effective September 1, 2015, the University began providing its student health insurance plan (Basic Health Plan – Individual Coverage) at 10% of the applicable premium rate to eligible graduate student employees. In addition, eligible graduate student employees will be covered by the Stu-Dent Plan for NYU at no cost and will be automatically enrolled in the Stu-Dent Plan upon confirmation of union eligibility.

For eligible Tandon graduate student employees, a Basic Health Plan insurance charge may initially appear on the graduate student employee’s tuition bill, but will be adjusted when the student’s union eligibility is confirmed. At that time the insurance charge on the Bursar account will be adjusted to 10% of the Basic Health Insurance Plan charge for that term.

Dependent Coverage Premium Support Plan

Effective September 1, 2015, the University established a Graduate Employee Student Health Insurance Dependent Premium Support Plan. For Academic Year 2019-2020, the Plan will be funded with \$200,000, divided equally between the fall and spring semesters.

Those eligible graduate employees who are doctoral candidates who actually purchase dependent coverage under the Basic Student Health Insurance Plan and provide proof thereof, may, during the subject semester, apply for up to 75% reimbursement of dependent coverage premiums. Actual reimbursement will depend on the number of applications and the funds allocated for that semester. Unused funds, if any, will not carry over to a future semester. The application deadline for reimbursement for fall 2019 is January 8, 2020 and for spring 2020 is August 20, 2020.

Schedule of Benefits

Availability of services at SHC locations varies, please verify location when making appointments.

For a more complete description of plan benefits, general terms and conditions, Preauthorization requirements, etc., please review the 2021-2022 Student Health Insurance Certificate at www.wellfleetstudent.com/nyu.

NYU TANDON SCHOOL OF ENGINEERING SCHEDULE OF BENEFITS

Metal Level: Platinum

Actuarial Value: 91.54%

NYU Tandon School of Engineering

Policy Number: WNY2122NYSHIP04

Group/Plan Number: ST0645SH

Policyholder Effective Date: August 21, 2021

Policyholder Termination Date: August 20, 2022

COST-SHARING	Student Health Center Member Responsibility for Cost-Sharing	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	
Medical Deductible				
• Individual	\$0	\$0	\$100	

COST-SHARING	Student Health Center Member Responsibility for Cost-Sharing	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	
Out-of-Pocket Limit <ul style="list-style-type: none"> • Individual • Family 	\$6,350 \$12,700	\$6,350 \$12,700	\$6,350 \$12,700	
Accidental Death and Dismemberment Benefits \$10,000 Annual and Lifetime Maximum.			See the Cost-Sharing Expenses and Allowed Amount section of this Certificate for a description of how We calculate the Allowed Amount. Any charges of a Non-Participating Provider that are in excess of the Allowed Amount do not apply towards the Deductible or Out-of-Pocket Limit. You must pay the amount of the Non-Participating Provider's charge that exceeds Our Allowed Amount.	
OFFICE VISITS	Student Health Center Member Responsibility for Cost-Sharing	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
Primary Care Office Visits (or Home Visits)	Covered in full	\$20 Copayment 0% Coinsurance	30% Coinsurance after Deductible	See benefit for description
Specialist Office Visits (or Home Visits)	Covered in full	\$20 Copayment 0% Coinsurance	30% Coinsurance after Deductible	See benefit for description

PREVENTIVE CARE	Student Health Center Member Responsibility for Cost-Sharing	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
<ul style="list-style-type: none"> Well Child Visits and Immunizations* 	Covered in full	Covered in full	30% Coinsurance after Deductible	See benefit for description
<ul style="list-style-type: none"> Adult Annual Physical Examinations* 	Covered in full	Covered in full	30% Coinsurance after Deductible	
<ul style="list-style-type: none"> Adult Immunizations* 	Covered in full	Covered in full	30% Coinsurance after Deductible	
<ul style="list-style-type: none"> Routine Gynecological Services/Well Woman Exams* 	Covered in full	Covered in full	30% Coinsurance after Deductible	
<ul style="list-style-type: none"> Mammograms, Screening and Diagnostic Imaging for the Detection of Breast Cancer 	Covered in full	Covered in full	30% Coinsurance after Deductible	
<ul style="list-style-type: none"> Sterilization Procedures for Women* 	Covered in full	Covered in full	30% Coinsurance after Deductible	
<ul style="list-style-type: none"> Vasectomy 	Covered in full	\$20 Copayment] 0% Coinsurance	30% Coinsurance after Deductible	
<ul style="list-style-type: none"> Bone Density Testing* 	Covered in full	Covered in full	30% Coinsurance after Deductible	
<ul style="list-style-type: none"> Screening for Prostate Cancer 	Covered in full	Covered in full	30% Coinsurance after Deductible	

PREVENTIVE CARE	Student Health Center Member Responsibility for Cost-Sharing	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
<ul style="list-style-type: none"> All other preventive services required by USPSTF and HRSA. <p>*When preventive services are not provided in accordance with the comprehensive guidelines supported by USPSTF and HRSA.</p>	Covered in Full Use Cost-Sharing for appropriate service (Primary Care Office Visit Specialist Office Visit Diagnostic Radiology Services Laboratory Procedures and Diagnostic Testing)	Covered in full Use Cost-Sharing for appropriate service (Primary Care Office Visit Specialist Office Visit Diagnostic Radiology Services Laboratory Procedures and Diagnostic Testing)	30% Coinsurance after Deductible Use Cost-Sharing for appropriate service (Primary Care Office Visit Specialist Office Visit Diagnostic Radiology Services Laboratory Procedures and Diagnostic Testing)	
EMERGENCY CARE	Student Health Center Member Responsibility for Cost-Sharing	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
Pre-Hospital Emergency Medical Services (Ambulance Services)	N/A	Covered in full	Covered in full	See benefit for description
Non-Emergency Ambulance Services	N/A	Covered in full	Covered in full	See benefit for description
Emergency Department Copayment waived if Hospital admission	N/A Health care forensic examinations performed under Public Health Law § 2805-I are not subject to Cost-Sharing	\$50 Copayment 10% Coinsurance Health care forensic examinations performed under Public Health Law § 2805-I are not subject to Cost-Sharing	\$50 Copayment 10% Coinsurance not subject to Deductible	See benefit for description
Urgent Care Center	N/A	\$20 Copayment 0% Coinsurance	30% Coinsurance after Deductible	See benefit for description

PROFESSIONAL SERVICES and OUTPATIENT CARE	Student Health Center Member Responsibility for Cost-Sharing	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
Advanced Imaging Services <ul style="list-style-type: none"> Performed in a Specialist Office Performed in a Freestanding Radiology Facility Performed as Outpatient Hospital Services Preauthorization Required	N/A N/A N/A	10% Coinsurance 10% Coinsurance 10% Coinsurance	40% Coinsurance after Deductible 40% Coinsurance after Deductible 40% Coinsurance after Deductible	See benefit for description
Allergy Testing and Treatment <ul style="list-style-type: none"> Performed in a PCP Office Performed in a Specialist Office 	Covered in full Covered in full	\$20 Copayment 0% Coinsurance \$20 Copayment 0% Coinsurance	30% Coinsurance after Deductible 30% Coinsurance after Deductible	See benefit for description
Ambulatory Surgical Center Facility Fee Preauthorization Required	N/A	10% Coinsurance	40% Coinsurance after Deductible	See benefit for description
Anesthesia Services (all settings)	N/A	10% Coinsurance	40% Coinsurance after Deductible	See benefit for description
Autologous Blood Banking	N/A	10% Coinsurance	40% Coinsurance after Deductible	See benefits for description
Cardiac and Pulmonary Rehabilitation <ul style="list-style-type: none"> Performed in a Specialist Office Performed as Outpatient Hospital Services Performed as Inpatient Hospital Services 	N/A N/A N/A	10% Coinsurance 10% Coinsurance Included as part of inpatient Hospital service Cost-Sharing	30% Coinsurance after Deductible 30% Coinsurance after Deductible Included as part of inpatient Hospital service Cost-Sharing	See benefits for description

PROFESSIONAL SERVICES and OUTPATIENT CARE	Student Health Center Member Responsibility for Cost-Sharing	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
Chemotherapy and Immunotherapy <ul style="list-style-type: none"> Performed in a PCP Office Performed in a Specialist Office Performed as Outpatient Hospital Services Preauthorization Required	N/A	10% Coinsurance	40% Coinsurance after Deductible	See benefit for description
Chiropractic Services Preauthorization Required	N/A	\$20 Copayment 0% Coinsurance	30% Coinsurance after Deductible	See benefit for description
Clinical Trials	Use Cost-Sharing for appropriate service	Use Cost-Sharing for appropriate service	Use Cost-Sharing for appropriate service	See benefit for description
Diagnostic Testing <ul style="list-style-type: none"> Performed in a PCP Office Performed in a Specialist Office Performed as Outpatient Hospital Services 	10% Coinsurance	10% Coinsurance	40% Coinsurance after Deductible	See benefit for description
Dialysis <ul style="list-style-type: none"> Performed in a PCP Office Performed in a Specialist Office Performed in a Freestanding Center Performed as Outpatient Hospital Services Performed at Home 	N/A	\$20 Copayment 0% Coinsurance	30% Coinsurance after Deductible	See benefit for description

PROFESSIONAL SERVICES and OUTPATIENT CARE	Student Health Center Member Responsibility for Cost-Sharing	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
Habilitation Services (Physical Therapy, Occupational Therapy or Speech Therapy)	10% Coinsurance	10% Coinsurance	40% Coinsurance after Deductible	60 visits per condition, per Plan Year combined therapies
Home Health Care Preauthorization Required	N/A	10% Coinsurance	40% Coinsurance after Deductible	40 visits per Plan Year
Infertility Services	Use Cost-Sharing for appropriate service (Office Visit Diagnostic Radiology Services Surgery Laboratory & Diagnostic Procedures)	Use Cost-Sharing for appropriate service (Office Visit Diagnostic Radiology Services Surgery Laboratory & Diagnostic Procedures)	Use Cost-Sharing for appropriate service (Office Visit Diagnostic Radiology Services Surgery Laboratory & Diagnostic Procedures)	See benefit for description
Infusion Therapy <ul style="list-style-type: none"> • Performed in a PCP Office • Performed in Specialist Office • Performed as Outpatient Hospital Services • Home Infusion Therapy 	Covered in full Covered in full N/A N/A	\$20 Copayment 0% Coinsurance \$20 Copayment 0% Coinsurance 10% Coinsurance 10% Coinsurance	30% Coinsurance after Deductible 30% Coinsurance after Deductible 40% Coinsurance after Deductible 40% Coinsurance after Deductible	See benefit for description Home infusion counts toward home health care visit limits
Inpatient Medical Visits	N/A	10% Coinsurance	40% Coinsurance after Deductible	See benefit for description
Interruption of Pregnancy <ul style="list-style-type: none"> • Medically Necessary Abortions • Elective Abortions 	N/A N/A	Covered in full 10% Coinsurance	30% Coinsurance after Deductible 40% Coinsurance after Deductible	Unlimited One (1) procedure per Plan Year

PROFESSIONAL SERVICES and OUTPATIENT CARE	Student Health Center Member Responsibility for Cost-Sharing	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
<p>Laboratory Procedures</p> <ul style="list-style-type: none"> Performed in a PCP Office Performed in a Specialist Office Performed in a Freestanding Laboratory Facility Performed as Outpatient Hospital Services 	<p>10% Coinsurance</p> <p>N/A</p> <p>N/A</p> <p>N/A</p>	<p>10% Coinsurance</p> <p>10% Coinsurance</p> <p>10% Coinsurance</p> <p>10% Coinsurance</p>	<p>40% Coinsurance after Deductible</p> <p>40% Coinsurance after Deductible</p> <p>40% Coinsurance after Deductible</p> <p>40% Coinsurance after Deductible</p>	<p>See benefit for description</p>
<p>Maternity and Newborn Care</p> <ul style="list-style-type: none"> Prenatal Care provided in accordance with the comprehensive guidelines supported by USPSTF and HRSA Prenatal Care that is not provided in accordance with the comprehensive guidelines supported by USPSTF and HRSA Inpatient Hospital Services and Birthing Center Physician and Midwife Services for Delivery 	<p>N/A</p> <p>Use Cost-Sharing for appropriate service (Primary Care Office Visit, Specialist Office Visit, Diagnostic Radiology Services, Laboratory Procedures and Diagnostic Testing)</p> <p>N/A</p> <p>N/A</p>	<p>Covered in full</p> <p>Use Cost-Sharing for appropriate service (Primary Care Office Visit, Specialist Office Visit, Diagnostic Radiology Services, Laboratory Procedures and Diagnostic Testing)</p> <p>10% Coinsurance</p> <p>10% Coinsurance</p>	<p>30% Coinsurance after Deductible</p> <p>Use Cost-Sharing for appropriate service (Primary Care Office Visit, Specialist Office Visit, Diagnostic Radiology Services, Laboratory Procedures and Diagnostic Testing)</p> <p>40% Coinsurance after Deductible</p> <p>40% Coinsurance after Deductible</p>	<p>See benefit for description</p> <p>One (1) home care visit is covered at no Cost-Sharing if mother is discharged from Hospital early</p>

PROFESSIONAL SERVICES and OUTPATIENT CARE	Student Health Center Member Responsibility for Cost-Sharing	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
Maternity and Newborn Care (continued) <ul style="list-style-type: none"> • Breastfeeding Support, Counseling and Supplies, Including Breast Pumps • Postnatal Care Preauthorization Required	N/A N/A	Covered in full \$20 Copayment 0% Coinsurance	30% Coinsurance after Deductible 30% Coinsurance after Deductible	Maternity and Newborn Care (continued) Covered for duration of breast feeding
Outpatient Hospital Surgery Facility Charge Preauthorization Required	N/A	10% Coinsurance	40% Coinsurance after Deductible	See benefit for description
Preadmission Testing	N/A	10% Coinsurance	40% Coinsurance after Deductible	See benefit for description
Prescription Drugs Administered in Office or Outpatient Facilities <ul style="list-style-type: none"> • Performed in a PCP Office • Performed in Specialist Office • Performed in Outpatient Facilities 	Covered in full Covered in full N/A	Covered in full Covered in full 10% Coinsurance	30% Coinsurance after Deductible 30% Coinsurance after Deductible 40% Coinsurance after Deductible	See benefit for description

PROFESSIONAL SERVICES and OUTPATIENT CARE	Student Health Center Member Responsibility for Cost-Sharing	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
<p>Diagnostic Radiology Services</p> <ul style="list-style-type: none"> • Performed in a PCP Office • Performed in a Specialist Office • Performed in a Freestanding Radiology Facility • Performed as Outpatient Hospital Services <p>Preauthorization Required</p>	<p>10% Coinsurance</p> <p>N/A</p> <p>N/A</p> <p>N/A</p>	<p>10% Coinsurance</p> <p>10% Coinsurance</p> <p>10% Coinsurance</p> <p>10% Coinsurance</p>	<p>40% Coinsurance after Deductible</p> <p>40% Coinsurance after Deductible</p> <p>40% Coinsurance after Deductible</p> <p>40% Coinsurance after Deductible</p>	<p>See benefit for description</p>
<p>Therapeutic Radiology Services</p> <ul style="list-style-type: none"> • Performed in a Specialist Office • Performed in a Freestanding Radiology Facility • Performed as Outpatient Hospital Services <p>Preauthorization Required</p>	<p>N/A</p> <p>N/A</p> <p>N/A</p>	<p>10% Coinsurance</p> <p>10% Coinsurance</p> <p>10% Coinsurance</p>	<p>40% Coinsurance after Deductible</p> <p>40% Coinsurance after Deductible</p> <p>40% Coinsurance after Deductible</p>	<p>See benefit for description</p>
<p>Rehabilitation Services (Physical Therapy, Occupational Therapy or Speech Therapy)</p>	<p>10% Coinsurance</p>	<p>10% Coinsurance</p>	<p>40% Coinsurance after Deductible</p>	<p>60 visits per condition, per Plan Year combined therapies</p>

PROFESSIONAL SERVICES and OUTPATIENT CARE	Student Health Center Member Responsibility for Cost-Sharing	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
Second Opinions on the Diagnosis of Cancer, Surgery and Other	Covered in full	\$20 Copayment 0% Coinsurance	30% Coinsurance after Deductible Second opinions on diagnosis of cancer are Covered at participating Cost-Sharing for non-participating Specialist when a Referral is obtained.	See benefit for description
Surgical Services (including Oral Surgery Reconstructive Breast Surgery Other Reconstructive and Corrective Surgery; and Transplants <ul style="list-style-type: none"> • Inpatient Hospital Surgery • Outpatient Hospital Surgery • Surgery Performed at an Ambulatory Surgical Center • Office Surgery Preauthorization Required	N/A N/A N/A 10% Coinsurance	10% Coinsurance 10% Coinsurance 10% Coinsurance 10% Coinsurance	40% Coinsurance after Deductible 40% Coinsurance after Deductible 40% Coinsurance after Deductible 40% Coinsurance after Deductible	See benefit for description
ADDITIONAL SERVICES, EQUIPMENT and DEVICES	Student Health Center Member Responsibility for Cost-Sharing	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
ABA Treatment for Autism Spectrum Disorder	Covered in full	\$20 Copayment 0% Coinsurance	30% Coinsurance after Deductible	See benefit description
Assistive Communication Devices for Autism Spectrum Disorder	Covered in full	\$20 Copayment 0% Coinsurance	30% Coinsurance after Deductible	See benefit for description

ADDITIONAL SERVICES, EQUIPMENT and DEVICES	Student Health Center Member Responsibility for Cost-Sharing	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
Diabetic Equipment, Supplies and Self-Management Education <ul style="list-style-type: none"> • Diabetic Equipment, Supplies and Insulin (up to a 90 day supply) • Diabetic Education 	See the Prescription Drug Cost-Sharing but not more than \$100 in Cost-Sharing for a 30-day supply for an insulin drug Covered in full	See the Prescription Drug Cost-Sharing but not more than \$100 in Cost-Sharing for a 30-day supply for an insulin drug \$20 Copayment 0% Coinsurance	See the Prescription Drug Cost-Sharing but not more than \$100 in Cost-Sharing for a 30-day supply for an insulin drug 30% Coinsurance after Deductible	See benefit for description See Prescription Drug benefit
Durable Medical Equipment and Braces	10% Coinsurance	10% Coinsurance	40% Coinsurance after Deductible	See benefit for description
External Hearing Aids	N/A	10% Coinsurance	40% Coinsurance after Deductible	Single purchase once every 3 years
Cochlear Implants Preauthorization Required	N/A	10% Coinsurance	40% Coinsurance after Deductible	One per ear per time Covered
Hospice Care <ul style="list-style-type: none"> • Inpatient • Outpatient 	N/A N/A	10% Coinsurance 10% Coinsurance	40% Coinsurance after Deductible 40% Coinsurance after Deductible	210 days per Plan Year Five (5) visits for family bereavement counseling
Medical Supplies	10% Coinsurance	10% Coinsurance	40% Coinsurance after Deductible	See benefit for description
Prosthetic Devices <ul style="list-style-type: none"> • External • Internal 	10% Coinsurance N/A	10% Coinsurance 10% Coinsurance	40% Coinsurance after Deductible 40% Coinsurance after Deductible	One (1) prosthetic device, per limb, per lifetime Unlimited See benefit for description

INPATIENT SERVICES and FACILITIES	Student Health Center Member Responsibility for Cost-Sharing	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
Inpatient Hospital for a Continuous Confinement (including an Inpatient Stay for Mastectomy Care, Cardiac and Pulmonary Rehabilitation, and End of Life Care) Preauthorization Required. However, Preauthorization is not required for emergency admissions or services provided in a neonatal intensive care unit of a Hospital certified pursuant to Article 28 of the Public Health Law.	N/A	10% Coinsurance	40% Coinsurance after Deductible	See benefit for description
Observation Stay	N/A	10% Coinsurance	40% Coinsurance after Deductible	See benefit for description
Skilled Nursing Facility (including Cardiac and Pulmonary Rehabilitation) Preauthorization Required	N/A	10% Coinsurance	40% Coinsurance after Deductible	200 days per Plan Year See benefit for description
Inpatient Habilitation Services (Physical Speech and Occupational Therapy) Preauthorization Required	N/A	10% Coinsurance	40% Coinsurance after Deductible	Unlimited days See benefit for description

INPATIENT SERVICES and FACILITIES	Student Health Center Member Responsibility for Cost-Sharing	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
<p>Inpatient Rehabilitation Services (Physical Speech and Occupational Therapy)</p> <p>Preauthorization Required</p>	N/A	10% Coinsurance	40% Coinsurance after Deductible	<p>Unlimited days</p> <p>See benefit for description</p>
MENTAL HEALTH and SUBSTANCE USE DISORDER SERVICES	Student Health Center Member Responsibility for Cost-Sharing	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
<p>Inpatient Mental Health Care for a continuous confinement when in a Hospital (including Residential Treatment)</p> <p>Preauthorization Required. However, Preauthorization is not required for emergency admissions or for admissions at Participating OMH-licensed Facilities for Members under 18.</p>	N/A	10% Coinsurance	40% Coinsurance after Deductible	See benefit for description

MENTAL HEALTH and SUBSTANCE USE DISORDER SERVICES	Student Health Center Member Responsibility for Cost-Sharing	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
<p>Outpatient Mental Health Care (including Partial Hospitalization and Intensive Outpatient Program Services)</p> <ul style="list-style-type: none"> • Office Visits • All Other Outpatient Services <p>Except for Office Visits, Preauthorization Required</p>	<p>Covered in full</p> <p>Covered in full</p>	<p>\$20 Copayment 0% Coinsurance</p> <p>10% Coinsurance</p>	<p>30% Coinsurance after Deductible</p> <p>40% Coinsurance after Deductible</p>	<p>See benefit for description</p>
<p>Inpatient Substance Use Services for a continuous confinement when in a Hospital (including Residential Treatment)</p> <p>Preauthorization Required. However, Preauthorization is Not Required for Emergency Admissions or for Participating OASAS-certified Facilities.</p>	<p>N/A</p>	<p>10% Coinsurance</p>	<p>40% Coinsurance after Deductible</p>	<p>See benefit for description</p>

MENTAL HEALTH and SUBSTANCE USE DISORDER SERVICES	Student Health Center Member Responsibility for Cost-Sharing	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
<p>Outpatient Substance Use Services (including Partial Hospitalization, Intensive Outpatient Program Services, and Medication Assisted Treatment)</p> <ul style="list-style-type: none"> • Office Visits • All Other Outpatient Services <p>Except for Office Visits, Preauthorization Required. However, Preauthorization is not required for Participating OASAS-certified Facilities.</p>	<p>N/A</p> <p>N/A</p>	<p>\$20 Copayment 0% Coinsurance</p> <p>10% Coinsurance</p>	<p>30% Coinsurance after Deductible</p> <p>40% Coinsurance after Deductible</p>	<p>Up to 20 visits per Plan Year may be used for family counseling</p> <p>See benefit for description</p>
<p>PRESCRIPTION DRUGS</p>	<p>Student Health Center Member Responsibility for Cost-Sharing</p>	<p>Participating Provider Member Responsibility for Cost-Sharing</p>	<p>Non-Participating Provider Member Responsibility for Cost-Sharing</p>	<p>Limits</p>
<p>You may request a copy of the Wellfleet Rx/ESI Formulary. The Formulary is also available on the Wellfleet Rx website at www.WellfleetRx.com. You may inquire if a specific drug is Covered under the Certificate by contacting Wellfleet Student at the number on Your ID card, (877) 373-1170.</p>				
<p>*Certain Prescription Drugs are not subject to Cost-Sharing when provided in accordance with the comprehensive guidelines supported by HRSA or if the item or service has an “A” or “B” rating from the USPSTF</p>				
<p>Retail Pharmacy</p>				
<p>Supply Limits. Except for contraceptive drugs, devices, or products, We will pay for no more than a 30-day supply of a Prescription Drug purchased at a retail pharmacy. You are responsible for one (1) Cost-Sharing amount for up to a 30-day supply.</p> <p>You may have the entire supply (of up to 12 months) of the contraceptive drug, device, or product dispensed at the same time. Contraceptive drugs, devices, or products are not subject to Cost-Sharing when provided by a Participating Pharmacy.</p> <p>Please refer to Certificate of coverage for details.</p>				

PRESCRIPTION DRUGS	Student Health Center Member Responsibility for Cost-Sharing	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
<p>30-day supply</p> <p>Tier 1</p> <p>Tier 2</p> <p>Preauthorization is not required for a Covered Prescription Drug used to treat a substance use disorder, including a Prescription Drug to manage opioid withdrawal and/or stabilization and for opioid overdose reversal.</p>	<p>\$10 Copayment 0% Coinsurance</p> <p>\$25 Copayment 0% Coinsurance</p>	<p>\$10 Copayment 0% Coinsurance</p> <p>\$25 Copayment 0% Coinsurance</p>	<p>\$10 Copayment 0% Coinsurance not subject to Deductible</p> <p>\$25 Copayment 0% Coinsurance not subject to Deductible</p>	<p>See benefit for description</p>
<p>Enteral Formulas</p> <p>Tier 1</p> <p>Tier 2</p>	<p>\$10 Copayment 0% Coinsurance</p> <p>\$25 Copayment 0% Coinsurance</p>	<p>\$10 Copayment 0% Coinsurance</p> <p>\$25 Copayment 0% Coinsurance</p>	<p>\$10 Copayment 0% Coinsurance not subject to Deductible</p> <p>\$25 Copayment 0% Coinsurance not subject to Deductible</p>	<p>See benefit for description</p>
WELLNESS BENEFITS	Student Health Center Member Responsibility for Cost-Sharing	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	
Gym Reimbursement	N/A	Up to \$200 per six (6) month period; up to an additional \$100 per six (6) month period for Covered Dependents	Up to \$200 per six (6) month period; up to an additional \$100 per six (6) month period for Covered Dependents	See Benefit description

DENTAL and VISION CARE	Student Health Center Member Responsibility for Cost-Sharing	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
Pediatric Dental Care <ul style="list-style-type: none"> Preventive Dental Care Routine Dental Care Major Dental (Endodontics, Periodontics, Oral Surgery and Prosthodontics) Orthodontics Orthodontics and Major Dental Require Preauthorization	N/A N/A N/A N/A	\$40 Copayment 20% Coinsurance \$40 Copayment 20% Coinsurance \$40 Copayment 20% Coinsurance \$40 Copayment 20% Coinsurance	40% Coinsurance after Deductible 40% Coinsurance after Deductible 40% Coinsurance after Deductible 40% Coinsurance after Deductible	One (1) dental exam and cleaning per six (6)-month period Full mouth x-rays or panoramic x-rays at 36 month intervals and bitewing x-rays at six (6) month intervals
Pediatric Vision Care <ul style="list-style-type: none"> Exams Lenses and Frames Contact Lenses Contact Lenses Require Preauthorization	Covered in full \$30 Copayment 20% Coinsurance \$30 Copayment 20% Coinsurance	\$30 Copayment 20% Coinsurance \$50 Copayment 20% Coinsurance \$50 Copayment 20% Coinsurance	40% Coinsurance after Deductible 40% Coinsurance after Deductible 40% Coinsurance after Deductible	One (1) exam per Plan Year One (1) prescribed lenses and frames per Plan Year
Adult Vision Care <ul style="list-style-type: none"> Exams Contact Lenses Require Preauthorization	Covered in full	\$30 Copayment 20% Coinsurance	40% Coinsurance after Deductible	One (1) exam per Plan Year

Emergency Medical Evacuation	0% coinsurance of - Actual Cost			Unlimited Annual Limits Combined with Repatriation Benefit.
Repatriation of Remains	0% coinsurance of - Actual Cost			Unlimited Annual Limits Combined with Medical Evacuation Benefit.
Accidental Death and Dismemberment Benefits	N/A	N/A	N/A	\$10,000 Annual and Lifetime Maximum

Accidental Death and Dismemberment

If, as the result of a covered Accident, You sustain any of the following losses, We will pay the benefit shown. The loss must occur within 365 days of the Accident.

	Percentage of Maximum Amount
Loss of Life	100%
Loss of hand	50%
Loss of Foot	50%
Loss of either one hand, one foot or sight of one eye	50%
Loss of more than one of the above losses due to one Accident.....	100%

Accident means a sudden, unforeseeable external event which directly and from no other cause, results in loss of life, hand, foot or sight.

Loss of hand or foot means the complete severance through or above the wrist or ankle joint. Loss of eye means the total permanent loss of sight in the eye. The maximum amount is the largest amount payable under this benefit for all losses resulting from any one Accident.

Preauthorization Procedure

Preauthorization is required before You receive certain Covered Services. You are responsible for requesting Preauthorization for the in-network and out-of-network services listed in the Schedule of Benefits section of the Certificate.

If You seek coverage for services that require Preauthorization, You must call Wellfleet Student at the number indicated on Your NYU sponsored Tandon student health insurance ID card.

You must contact Wellfleet Student to request Preauthorization as follows:

- At least two (2) weeks prior to a planned admission or surgery when Your Provider recommends inpatient Hospitalization. If that is not possible, then as soon as reasonably possible during regular business hours prior to the admission.

- At least two (2) weeks prior to ambulatory surgery or any ambulatory care procedure when Your Provider recommends the surgery or procedure be performed in an ambulatory surgical unit of a Hospital or in an Ambulatory Surgical Center. If that is not possible, then as soon as reasonably possible during regular business hours prior to the surgery or procedure.

You must contact Wellfleet Student to provide notification as follows:

- If You are hospitalized in cases of an Emergency Condition, You must call Wellfleet Student within 48 hours after Your admission or as soon thereafter as reasonably possible.

After receiving a request for approval, Wellfleet Student will review the reasons for Your planned treatment and determine if benefits are available. Criteria will be based on multiple sources which may include medical policy, clinical guidelines, and pharmacy and therapeutic guidelines.

Student Health Insurance Plan Costs

Costs for Students

	Coverage Period	Cost
Annual	8/21/21 – 8/20/22	\$1,861
Fall Term	8/21/21 – 1/8/22	\$719
Spring/Summer Term	1/9/22 – 8/20/22	\$1,142
Summer Term	5/14/22 – 8/20/22	\$505

Costs for Dependent Coverage (Spouse/Domestic Partner/One or More Children)

	Coverage Period	Cost
Annual	8/21/21 – 8/20/22	\$1,861
Fall Term	8/21/21 – 1/8/22	\$719
Spring/Summer Term	1/9/22 – 8/20/22	\$1,142
Summer Term	5/14/22 – 8/20/22	\$505

Costs for Family Coverage (Student/Spouse/Domestic Partner/One or More Children)

	Coverage Period	Cost
Annual	8/21/21 – 8/20/22	\$1,861
Fall Term	8/21/21 – 1/8/22	\$719
Spring/Summer Term	1/9/22 – 8/20/22	\$1,142
Summer Term	5/14/22 – 8/20/22	\$505

Insurance Payment Options

The NYU sponsored student health insurance plan is an annual policy for students enrolled in NYU sponsored plan. Students may choose from the following payment options:

- A. **ANNUAL PAYMENT IN FULL at the time of fall registration**, with no insurance charge at spring registration.
- Student's coverage will continue through August 20th, **even if they are not registered for spring classes.** (However, they will not have access to services at the SHC after January 8th for January graduates and after graduation for May graduates.)
 - Students **cannot** get a partial refund of the spring/summer portion of the annual insurance charge after the September 30th enrollment deadline.
- B. **TWO INSTALLMENT PAYMENT PLAN (default plan)**: The first payment is due at the time of fall registration and the second at spring registration. **The spring insurance charge is higher than the fall charge because it includes payment for coverage over the summer months.**
- Students will be automatically enrolled in the plan and billed the spring/ summer health insurance charge if, and only if, they are registered for classes or maintaining matriculation for the spring semester.
 - **Students who are not registered for classes or maintaining matriculation for the spring semester will have their insurance coverage end on January 8th.**

Insurance Cards

Insurance ID Cards are available to each student in a variety of ways:

- An online insurance card can be obtained by going to the Wellfleet Student web site (www.wellfleetstudent.com/nyu). Click the link for "Online ID Card."
- An email will be sent on September 1, 2020 to those students enrolled in the NYU sponsored student health insurance plan with instructions on how to obtain their electronic ID cards.

We encourage You to carry Your NYU ID and insurance card at all times.

Enrolling in the Student Health Insurance Plan

Eligibility

Students are eligible to enroll in the NYU sponsored student health insurance plan if they are:

- registered for one or more credits in a degree-granting program at NYU
- maintaining matriculation (completing certain academic programs and not enrolled in classes)
- Students with F-1 or J-1 visa status
- post-doctoral research trainees/fellows, paid by NYU on stipends (code 542) or paid directly by external sponsors
- Dependents of an insured Students (Spouse/domestic partner and Children up until the end of the month in which the Child turns age 26)

Automatic Enrollment

Most students are automatically enrolled in and charged Premium for the NYU sponsored student health plan as part of the course registration process. Students should see the [Automatic Enrollment Guide](#) to determine if they will be automatically enrolled.

Students who maintain alternate health insurance coverage that meets the University's minimum health insurance criteria may apply to waive the Student Health Insurance Plan entirely ([see Waiving the Student Health Insurance Plan](#) section).

Please note: Adding or dropping courses during the registration period may affect a student’s automatic enrollment in the NYU sponsored student health insurance plan. **In such situations, confirm Your enrollment status before the appropriate semester deadline** ([see Enrollment Deadlines](#) section) to ensure Your coverage.

For students eligible for Graduate Employee NYU/UAW Local 2110, please [see Graduate Employee NYU/UAW Local 2110](#) section.

Voluntary Enrollment

Students registered for classes or maintaining matriculation but not automatically enrolled, have the option to enroll in the NYU sponsored student health insurance plan before the appropriate semester deadline ([see Enrollment Deadlines](#) section) by completing the online enrollment process at www.nyu.edu/health/insurance ([See Automatic Enrollment Guide](#)).

If You are on a school sanctioned leave: click [here](#) for NYU's policy.

Dependents

Eligibility

Eligible Dependents are:

- a) the covered Student’s Spouse or domestic partner; and/or
- b) the covered Student’s Child under the age of 26 years.

How to Enroll

To enroll eligible Dependents, insured Students must complete the online enrollment application and make payment at www.wellfleetstudent.com/nyu by clicking on the Dependent Enrollment link from the menu on the left side of the webpage by the appropriate deadline ([see Enrollment Deadlines](#) section). Dependent enrollment will be available from 8/1 - 9/30.

Payment Options (Please [see Costs](#) section for costs.)

Students enrolling Dependents in the NYU sponsored student health insurance plan before the September 30th fall term deadline may choose an annual payment option or an installment payment option. For students choosing the installment payment option:

- The fall payment is due at the time of the fall enrollment.
- The spring payment is due by January 8th for the Dependent coverage to continue until August 20, 2022 (the end of the Plan Year). Students will receive a 30-day notice before their fall coverage ends with a request for payment for the spring term coverage.

Effective Dates of Coverage

Annual 2021-2022	August 21, 2021 - August 20, 2022
Fall 2021	August 21, 2021 - January 8, 2022
Spring/Summer 2022	January 9, 2022 - August 20, 2022
Summer 2022	May 14, 2022- August 20, 2022

How to Enroll

Students should evaluate their options by reviewing the benefits and exclusions of the NYU sponsored student health insurance plan. Students should have their student ID number (shown on the admissions letter or on the back of the NYU ID card) handy before accessing the online system during the enrollment periods.

- Go to www.nyu.edu/health/insurance
- Click on the box that indicates, “Enroll in or Waive out.” Read the general information and follow the instructions for enrolling.
- **At the end of the process, You must confirm Your enrollment selection in order for Your request to be processed.**
- Print the Confirmation of Status letter. A confirmation will also be sent to the e-mail address provided.

Enrollment Deadlines

If Your first semester of the academic year is:	The online enrollment system becomes available:	The SEMESTER DEADLINE for enrolling in the NYU Plans is:
Fall 2021	June 29	September 30
Spring 2022	November 9	February 10
Summer 2022	April 5	June 5

Important Enrollment Rules for Matriculated Students

- If the online enrollment process is not completed by the deadline, the plan in which the student is automatically enrolled will be in effect for all or any remaining part of the academic year.
- Students who were only billed the fall semester health insurance charge at the time of fall registration:
 - will be automatically enrolled in the plan and billed the spring/summer health insurance charge if, and only if, they are registered for classes or maintaining matriculation for the spring semester.
 - will have their insurance coverage end on January 8th if they are not registered for classes or maintaining matriculation for the spring semester.
- Students who paid the annual health insurance charge at the time of fall registration:
 - will continue coverage through August 20th, even if they are not registered or matriculated for spring classes. (However, they will not have access to services at the SHC after January 8th for January graduates and after graduation for May graduates.)
 - cannot get a partial refund of the spring/summer portion of the annual insurance charge after the September 30th enrollment deadline.

Important Note for Students Enrolled in the Tandon student health insurance plan for the fall semester

- If You are registered for classes for spring 2022 You will continue to be enrolled in the plan and billed the appropriate spring/summer 2022 insurance Premium, regardless of Your credit load.
- If You chose the two-payment option and are not registered for classes or paying a maintaining matriculation fee for spring 2022, You will not be billed for the NYU sponsored student health insurance plan. Your coverage will end on January 8th.

Enrollment will only be processed by the Student Health Insurance Department. No school or other unit can enroll a student in the NYU sponsored student health insurance plan.

**January Graduates
(and other students not matriculating for spring 2022)**

Choosing the annual option will guarantee that Your coverage will remain in effect during the entire Plan Year, even though You will not be enrolled for classes during spring 2022.
Please note: You will not have access to services at the SHC after January 8th.

Fall 2021/Spring 2022 Automatic Enrollment Guide

Student Group			
School	Type of Program	If You are registered by	You will be automatically enrolled in the
International Students with F-1 or J-1 Visa Status			
Tandon	Degree or Non-degree granting	Any number of credits	NYU sponsored plan
Undergraduate Students			
Tandon	Degree-granting	9 or more credits	NYU sponsored plan
Graduate Students			
Tandon	Degree-granting or Post-Doctoral	9 or more credits	NYU sponsored plan

Special Enrollment Periods

You, and Your Spouse or Child can also enroll for coverage within 31 days of the loss of coverage in a health plan if coverage was terminated because You, Your Spouse or Child are no longer eligible for coverage under the other health plan due to:

1. Termination of employment;
2. Termination of the other health plan;
3. Death of the Spouse;
4. Legal separation, divorce or annulment;
5. Reduction of hours of employment;
6. Employer contributions toward a health plan were terminated for You or Your Dependent's Coverage; or
7. A Child no longer qualifies for coverage as a Child under another health plan.

You, and Your Spouse or Child can also enroll 31 days from exhaustion of Your COBRA or continuation coverage or if You gain a Dependent or become a Dependent through marriage, birth, adoption or placement for adoption.

Wellfleet Group, LLC must receive notice and Premium payment within 31 days of the loss of coverage. Your coverage will begin on the first day of the following month Wellfleet Group, LLC receives Your application. If You gain a Dependent or become a Dependent due to a birth, adoption, or placement for adoption, Your coverage will begin on the date of the birth, adoption or placement for adoption.

In addition, You, and Your Spouse or Child, can also enroll for coverage within 60 days of the occurrence of one of the following event:

1. You or Your Spouse or Child loses eligibility for Medicaid or Child Health Plus; or
2. You or Your Spouse or Child become eligible for Medicaid or Child Health Plus.

Wellfleet Group, LLC must receive notice and Premium payment within 60 days of one of these events. Your coverage will begin on the first day of the following month after Wellfleet Group, LLC receives Your application.

Waiving the Student Health Insurance Plan

If You maintain other health insurance coverage that meets the University's requirements as outlined below, You may apply to waive the NYU sponsored Tandon student health insurance plan by the appropriate deadline ([see Enrollment Deadlines](#) section).

Waiver Criteria Applicable to All Students

In order for NYU to grant a waiver, Your health insurance coverage must meet the following criteria:

- The insurance company must be headquartered and operating in the U.S., with a U.S. claims address and customer service telephone number.
- The insurance coverage must remain in effect from:

SEMESTER	INSURANCE EFFECTIVE DATES
Fall	August 21st through August 20th of the following year
Spring	January 9th through August 20th of that year
Summer	May 14th through August 20th of that year

- The plan **must** provide inpatient hospitalization benefits for medical/surgical, mental health, substance use, and alcohol related illness or injury.
- The plan **must** provide outpatient benefits (including office visits for medical/surgical, mental health, substance use, and alcohol related illness or injury, and laboratory and radiology procedures). **Coverage limited to emergency care does not satisfy the requirement.**
- The maximum benefit payable under the insurance plan must be unlimited.

Based on the information provided, NYU reserves the right to deny Your waiver request.

If Your waiver is approved, the Bursar will be notified and the NYU sponsored student health insurance charge will be removed from Your account within 3 business days.

F-1 and J-1 Visa Holders – (please [see International Students](#) section). In addition to the above criteria, Your alternate insurance must meet the following criteria:

- 1) No waiting period for pre-existing conditions.
- 2) Policy deductible not to exceed \$1,500 per Plan Year.
- 3) Medical Evacuation coverage of at least \$50,000 USD
- 4) Repatriation of remains coverage of at least \$25,000 USD

How to Waive Online

Students should have their student ID number (shown on the admissions letter or on the back of the NYU ID card) handy before accessing the online system during the enrollment/waiver periods shown below.

- Go to www.nyu.edu/health/insurance
- Click on the box that indicates, “**Enroll in or Waive out.**” Read the general information and follow the instructions for waiving.
- **At the end of the process, You must confirm Your waiver information in order for Your request to be processed.**
- Print the Confirmation of Status letter. A confirmation will also be sent to the e-mail address provided.

Waiver Deadlines

If Your first semester of the academic year is:	The online enrollment system becomes available:	The SEMESTER DEADLINE for enrolling in the NYU Plans is:
Fall 2021	June 29	September 30
Spring 2022	November 9	February 10
Summer 2022	April 5	June 5

Important Waiver Rules

- If You successfully waived in the fall, Your waiver automatically remains in effect for the spring and summer semesters. **However, You must repeat the waiver process again at the start of each academic year beginning in the fall.**
- Once the waiver process is completed, the waiver will apply as of the effective date of insurance for the term. (Example: if You submit a waiver on September 15th You will not be covered by the student health insurance Plan for any services that were rendered on or after August 21st of that year).
- Waivers will only be processed by the Student Health Insurance Department. No school or other unit can waive students from the NYU sponsored student health insurance plan.
- If You used the online system in the fall semester to select Your coverage under the NYU student health insurance plan and now have a new health insurance plan, You may apply to waive the NYU student health insurance plan for the spring coverage term by submitting a Petition to Change Insurance Form to the Student Health Insurance Department before the February 10 spring semester deadline. You should contact the Student Health Insurance Department at (212) 443-1020 or health.insurance@nyu.edu for more information.
- **If You waive the NYU sponsored student health insurance plan and then find yourself without insurance due to divorce, loss of employment, loss of individual health coverage, or termination of coverage due to eligibility, You may be eligible to enroll in the NYU sponsored student health insurance plan by submitting a Petition to Change Form to the Student Health Insurance Department. You will be required to pay the Premium for the entire semester, regardless of when You enroll.**

Based on the information provided, NYU reserves the right to deny Your waiver request.

If Your waiver is approved, the Bursar will be notified and the insurance charge will be removed from Your account within 3 business days.

International Students in F-1 or J-1 Visa Status

To avoid being obligated to pay for two health insurance plans, please do not purchase another health insurance plan before Your waiver request is approved. Your waiver will not be processed until the Student Health Insurance Department confirms that Your insurance plan meets the University's requirements.

International Students Waiver Process

See [Waiving Criteria](#) section for waiver requirements.

Students with an F-1/J-1 visa who maintain other insurance coverage and wish to waive the NYU sponsored student health insurance plan need to complete and sign the entire Student Acknowledgment and Insurance Carrier Certification Form before submitting it to the Student Health Insurance Department. **This must be completed for each new academic year before September 30th.**

1. Go to www.nyu.edu/health/insurance
2. Click on the box for Tandon School of Engineering
3. Expand the International Students Waiver Process section listed under the International Students in F-1 or J-1 Status section.
4. Download and read the International Student Waiver Application Instructions
5. Download the International Waiver Attestation Form
6. Follow the instructions for completing the Student Acknowledgement and Insurance Carrier Certification Form.
7. **Your insurance company representative must complete, sign and date the form.**

The following types of insurance plans will not be acceptable for waiving the NYU sponsored student health insurance plan:

- Travel policies with limited benefits and exclusions of coverage important for a college population.
- Insurance plans that always require students to pay for treatment out-of-pocket and then be reimbursed.

Based on the information provided, NYU reserves the right to deny Your waiver request.

If Your waiver is approved, the Bursar will be notified and the insurance charge will be removed from Your account within 3 business days.

Supplemental Information

Health insurance is a requirement of the University and is a necessity in the United States because of the very high cost of healthcare. When You are registered for classes, You will be automatically charged for the NYU sponsored Tandon Student Health Insurance Plan. You will remain enrolled in that plan unless You complete the waiver process before the semester deadline.

You have an option to waive the NYU sponsored student health insurance plan if You maintain other health insurance coverage that meets the University's minimum health insurance criteria described in the [Waiving the Student Health Insurance Plan](#) section.

Information for Parents

Why is my student automatically enrolled in an NYU sponsored student health insurance plan if We did not ask to be enrolled?

NYU requires that all students registered in degree-granting programs maintain health insurance. While most undergraduate and graduate students are in good health and face few serious illnesses while in school, medical and psychological issues can arise at any time, sometimes without warning. With the high cost of healthcare in the United States, the absence of adequate insurance coverage can result in temporary or permanent interruption of a student’s education.

We have alternate health insurance coverage, must We remain in the NYU sponsored plan?

No. If You maintain other health insurance coverage that meets the University’s requirements ([see Waiving the Student Health Insurance Plan](#) section), You may apply to waive the NYU sponsored student health insurance plan.

My student had waived out of the NYU sponsored student health insurance plan for the fall semester and no longer has insurance, can they enroll in the school sponsored student health insurance plan?

Yes. If the student had waived out of the NYU sponsored student health insurance plan and due to a loss of coverage now needs insurance coverage, a Petition to Add Insurance Form must be submitted to the Student Health Insurance Department along with proof of the termination of the other coverage. Contact the Student Health Center Insurance Department at (212) 443-1020 or health.insurance@nyu.edu. The insurance charge will be assessed for the entire semester (there is no prorating of the charges).

What are the deadlines We need to know about with respect to the NYU sponsored student health insurance plan?

The following outlines the deadline dates for enrolling in the plan or waiving out of the NYU sponsored student health insurance plan:

If Your first semester of the academic year is:	The online enrollment system becomes available:	The SEMESTER DEADLINE for enrolling in the NYU Plans is:
Fall 2021	June 29	September 30
Spring 2022	November 9	February 10
Summer 2022	April 5	June 5

My student enrolled in a NYU sponsored Student Health Insurance plan for the fall semester. Can they waive the Student Health Insurance Plan for the spring semester?

Yes. If the student was automatically enrolled in the NYU sponsored student health insurance plan for the fall semester and did not confirm the selection through the online enrollment process, they may waive spring coverage online before the February 10 spring term deadline.

However, if they used the online system in the fall semester to select their insurance and now have a new health insurance plan, they may apply to waive the spring coverage by submitting a Petition to Change Insurance Form to the Student Health Insurance Department before the February 10 spring semester deadline. They should contact Student Health Insurance Department at (212) 443-1020 or health.insurance@nyu.edu for more information.

What are the costs for the NYU sponsored student health insurance plan?

Costs for the NYU sponsored plan are listed in the [Costs section](#).

Exclusions and Limitations

No coverage is available under the Certificate for the following:

A. Aviation.

We do not Cover services arising out of aviation, other than as a fare-paying passenger on a scheduled or charter flight operated by a scheduled airline.

B. Convalescent and Custodial Care.

We do not Cover services related to rest cures, custodial care or transportation. "Custodial care" means help in transferring, eating, dressing, bathing, toileting and other such related activities. Custodial care does not include Covered Services determined to be Medically Necessary.

C. Conversion Therapy.

We do not Cover conversion therapy. Conversion therapy is any practice by a mental health professional that seeks to change the sexual orientation or gender identity of a Member under 18 years of age, including efforts to change behaviors, gender expressions, or to eliminate or reduce sexual or romantic attractions or feelings toward individuals of the same sex. Conversion therapy does not include counseling or therapy for an individual who is seeking to undergo a gender transition or who is in the process of undergoing a gender transition, that provides acceptance, support and understanding of an individual or the facilitation of an individual's coping, social support, and identity exploration and development, including sexual orientation-neutral interventions to prevent or address unlawful conduct or unsafe sexual practices, provided that the counseling or therapy does not seek to change sexual orientation or gender identity.

D. Cosmetic Services.

We do not Cover cosmetic services, Prescription Drugs, or surgery unless otherwise specified, except that cosmetic surgery shall not include reconstructive surgery when such service is incidental to or follows surgery resulting from trauma, infection or diseases of the involved part, and reconstructive surgery because of congenital disease or anomaly of a covered Child which has resulted in a functional defect. We also Cover services in connection with reconstructive surgery following a mastectomy, as provided elsewhere in the Certificate. Cosmetic surgery does not include surgery determined to be Medically Necessary. If a claim for a procedure listed in 11 NYCRR 56 (e.g., certain plastic surgery and dermatology procedures) is submitted retrospectively and without medical information, any denial will not be subject to the Utilization Review process in the Utilization Review and External Appeal sections of the Certificate unless medical information is submitted.

E. Dental Services.

We do not Cover dental services except for: care or treatment due to accidental injury to sound natural teeth within 12 months of the accident; dental care or treatment necessary due to congenital disease or anomaly; or dental care or treatment specifically stated in the Outpatient and Professional Services and Pediatric Dental Care sections of the Certificate.

F. Experimental or Investigational Treatment.

We do not Cover any health care service, procedure, treatment, device or Prescription Drug that is experimental or investigational. However, We will Cover experimental or investigational treatments, including treatment for Your rare disease or patient costs for Your participation in a clinical trial as described in the Outpatient and Professional Services section of the Certificate, when Our denial of services is overturned by an External Appeal Agent certified by the State. However, for clinical trials, We will not Cover the costs of any investigational drugs or devices, non-health services required for You to receive the treatment, the costs of managing the research, or costs that would not be Covered under the Certificate for non-investigational treatments. See the Utilization Review and External Appeal sections of the Certificate for a further explanation of Your Appeal rights.

G. Felony Participation.

We do not Cover any illness, treatment or medical condition due to Your participation in a felony, riot or insurrection. This exclusion does not apply to Coverage for services involving injuries suffered by a victim of an act of domestic violence or for services as a result of Your medical condition (including both physical and mental health conditions).

H. Foot Care.

We do not Cover routine foot care, in connection with corns, calluses, flat feet, fallen arches, weak feet, chronic foot strain or symptomatic complaints of the feet. However, We will Cover foot care when You have a specific medical condition or disease resulting in circulatory deficits or areas of decreased sensation in Your legs or feet.

I. Medically Necessary.

In general, We will not Cover any health care service, procedure, treatment, test, device or Prescription Drug that We determine is not Medically Necessary. If an External Appeal Agent certified by the State overturns Our denial, however, We will Cover the service, procedure, treatment, test, device or Prescription Drug for which coverage has been denied, to the extent that such service, procedure, treatment, test, device or Prescription Drug is otherwise Covered under the terms of the Certificate.

J. Medicare or Other Governmental Program.

We do not Cover services if benefits are provided for such services under the federal Medicare program or other governmental program (except Medicaid).

K. Military Service.

We do not Cover an illness, treatment or medical condition due to service in the Armed Forces or auxiliary units.

L. No-Fault Automobile Insurance.

We do not Cover any benefits to the extent provided for any loss or portion thereof for which mandatory automobile no-fault benefits are recovered or recoverable. This exclusion applies even if You do not make a proper or timely claim for the benefits available to You under a mandatory no-fault policy.

M. Services Not Listed.

We do not Cover services that are not listed in the Certificate as being Covered.

N. Services Provided by a Family Member.

We do not Cover services performed by a member of the covered person's immediate family. "Immediate family" shall mean a child, spouse, mother, father, sister or brother of You or Your Spouse.

O. Services Separately Billed by Hospital Employees.

We do not Cover services rendered and separately billed by employees of Hospitals, laboratories or other institutions.

P. Services With No Charge.

We do not Cover services for which no charge is normally made.

Q. Vision Services.

We do not Cover the examination or fitting of eyeglasses or contact lenses, except as specifically stated in the Routine Vision Care section of the Certificate.

R. War.

We do not Cover an illness, treatment or medical condition due to war, declared or undeclared.

S. Workers' Compensation.

We do not Cover services if benefits for such services are provided under any state or federal Workers' Compensation, employers' liability or occupational disease law.

Claim Procedures

In the event of either an Injury or a Sickness:

1. Report to a Physician, Hospital or the School's Student Health Center.
2. Claims for services must be submitted to Wellfleet Group, LLC for payment within 120 days after You receive the services for which payment is being requested. If it is not reasonably possible to submit a claim within the 120-day period, You must submit it as soon as reasonably possible.
3. Mail to the address below all medical and hospital bills along with the patient's name and insured student's name, address, Social Security number or student ID number and name of the University under which the student is insured. A Company claim form is not required for filing a claim.
Bills should be received by the Company within 120 days of service.

CIGNA
PO Box 188061
Chattanooga, TN 37422 – 8061
 Electronic Payor ID: 62308

Grievances, Utilization Review, and Appeals

Claims Administrator:
WELLFLEET GROUP, LLC
 PO Box 15369
 Springfield, MA 01115-5369
 Toll Free (877) 373-1170
www.wellfleetstudent.com
Group Number: ST0645SH

Definitions

Acute: The onset of disease or injury, or a change in the Member's condition that would require prompt medical attention.

Allowed Amount: The maximum amount on which Our payment is based for Covered Services. See the Cost-Sharing Expenses and Allowed Amount section of the Certificate for a description of how the Allowed Amount is calculated. If Your Non-Participating Provider charges more than the Allowed Amount, You will have to pay the difference between the Allowed Amount and the Provider's charge, in addition to any Cost-Sharing requirements.

Ambulatory Surgical Center: A Facility currently licensed by the appropriate state regulatory agency for the provision of surgical and related medical services on an outpatient basis.

Appeal: A request for Us to review a Utilization Review decision or a Grievance again.

Balance Billing: When a Non-Participating Provider bills You for the difference between the Non-Participating Provider's charge and the Allowed Amount. A Participating Provider may not Balance Bill You for Covered Services.

Certificate: The Certificate issued by Wellfleet New York Insurance Company, including the Schedule of Benefits and any attached riders.

Child, Children: The Student's Children, including any natural, adopted or step-children, unmarried disabled Children, newborn Children, or any other Children as described in the Who is Covered section of the Certificate.

Coinsurance: Your share of the costs of a Covered Service, calculated as a percent of the Allowed Amount for the service that You are required to pay to a Provider. The amount can vary by the type of Covered Service.

Copayment: A fixed amount You pay directly to a Provider for a Covered Service when You receive the service. The amount can vary by the type of Covered Service.

Cost-Sharing: Amounts You must pay for Covered Services, expressed as Copayments, Deductibles and/or Coinsurance.

Cover, Covered or Covered Services: The Medically Necessary services paid for, arranged, or authorized for You by Us under the terms and conditions of the Certificate.

Deductible: The amount You owe before We begin to pay for Covered Services. The Deductible applies before any Copayments or Coinsurance are applied. The Deductible may not apply to all Covered Services. You may also have a Deductible that applies to a specific Covered Service (e.g., a Prescription Drug Deductible) that You owe before We begin to pay for a particular Covered Service.

Dependents: The Student's Spouse and Children.

Durable Medical Equipment ("DME"): Equipment which is:

- Designed and intended for repeated use;
- Primarily and customarily used to serve a medical purpose;
- Generally not useful to a person in the absence of disease or injury; and
- Appropriate for use in the home.

Emergency Condition: A medical or behavioral condition that manifests itself by Acute symptoms of sufficient severity, including severe pain, such that a prudent layperson, possessing an average knowledge of medicine and health, could reasonably expect the absence of immediate medical attention to result in:

- Placing the health of the person afflicted with such condition or, with respect to a pregnant woman, the health of the woman or her unborn child in serious jeopardy, or in the case of a behavioral condition, placing the health of such person or others in serious jeopardy;
- Serious impairment to such person's bodily functions;
- Serious dysfunction of any bodily organ or part of such person; or
- Serious disfigurement of such person.

Emergency Department Care: Emergency Services You get in a Hospital emergency department.

Emergency Services: A medical screening examination which is within the capability of the emergency department of a Hospital, including ancillary services routinely available to the emergency department to evaluate such Emergency Condition; and within the capabilities of the staff and facilities available at the Hospital, such further medical examination and treatment as are required to stabilize the patient. "To stabilize" is to provide such medical treatment of an Emergency Condition as may be necessary to assure that, within reasonable medical probability, no material deterioration of the condition is likely to result from or occur during the transfer of the patient from a Facility, or to deliver a newborn child (including the placenta).

Exclusions: Health care services that We do not pay for or Cover.

External Appeal Agent: An entity that has been certified by the New York State Department of Financial Services to perform external appeals in accordance with New York law.

Facility: A Hospital; Ambulatory Surgical Center; birthing center; dialysis center; rehabilitation Facility; Skilled Nursing Facility; hospice; Home Health Agency or home care services agency certified or licensed under Article 36 of the New York Public Health Law; a comprehensive care center for eating disorders pursuant to Article 27-J of the New York Public Health Law; and a Facility defined in New York Mental Hygiene Law Sections 1.03(10) and (33), certified by the New York State Office of Alcoholism and Substance Abuse Services, or certified under Article 28 of the New York Public Health Law (or, in other states, a similarly licensed or certified Facility). If You receive treatment for substance use disorder outside of New York State, a Facility also includes one which is accredited by The Joint Commission to provide a substance use disorder treatment program.

Grievance: A complaint that You communicate to Us that does not involve a Utilization Review determination.

Habilitation Services: Health care services that help a person keep, learn or improve skills and functioning for daily living. Habilitative Services include the management of limitations and disabilities, including services or programs that help maintain or prevent deterioration in physical, cognitive, or behavioral function. These services consist of physical therapy, occupational therapy and speech therapy.

Health Care Professional: An appropriately licensed, registered or certified Physician; dentist; optometrist; chiropractor; psychologist; social worker; podiatrist; physical therapist; occupational therapist; midwife; speech-language pathologist; audiologist; pharmacist; behavior analyst; or any other licensed, registered or certified Health Care Professional under Title 8 of the New York Education Law (or other comparable state law, if applicable) that the New York Insurance Law requires to be recognized who charges and bills patients for Covered Services. The Health Care Professional's services must be rendered within the lawful scope of practice for that type of Provider in order to be covered under the Certificate.

Home Health Agency: An organization currently certified or licensed by the State of New York or the state in which it operates and renders home health care services.

Hospice Care: Care to provide comfort and support for persons in the last stages of a terminal illness and their families that are provided by a hospice organization certified pursuant to Article 40 of the New York Public Health Law or under a similar certification process required by the state in which the hospice organization is located.

Hospital: A short term, acute, general Hospital, which:

- Is primarily engaged in providing, by or under the continuous supervision of Physicians, to patients, diagnostic services and therapeutic services for diagnosis, treatment and care of injured or sick persons;
- Has organized departments of medicine and major surgery;
- Has a requirement that every patient must be under the care of a Physician or dentist;
- Provides 24-hour nursing service by or under the supervision of a registered professional nurse (R.N.);
- If located in New York State, has in effect a Hospitalization review plan applicable to all patients which meets at least the standards set forth in 42 U.S.C Section 1395x(k);
- Is duly licensed by the agency responsible for licensing such Hospitals; and
- Is not, other than incidentally, a place of rest, a place primarily for the treatment of tuberculosis, a place for the aged, a place for drug addicts, alcoholics, or a place for convalescent, custodial, educational, or rehabilitary care.

Hospital does not mean health resorts, spas, or infirmaries at schools or camps.

Hospitalization: Care in a Hospital that requires admission as an inpatient and usually requires an overnight stay.

Hospital Outpatient Care: Care in a Hospital that usually doesn't require an overnight stay.

In-Network Coinsurance: Your share of the costs of a Covered Service, calculated as a percent of the Allowed Amount for the Covered Service that You are required to pay to a Participating Provider or Preferred Provider. The amount can vary by the type of Covered Service.

In-Network Copayment: A fixed amount You pay directly to a Participating Provider or Preferred Provider for a Covered Service when You receive the service. The amount can vary by the type of Covered Service.

In-Network Out-of-Pocket Limit: The most You pay during a Plan Year in Cost-Sharing before We begin to pay 100% of the Allowed Amount for Covered Services received from Participating Providers or Preferred Provider. This limit never includes Your Premium or services We do not Cover.

Medically Necessary: See the How Your Coverage Works section of the Certificate for the definition.

Medicare: Title XVIII of the Social Security Act, as amended.

Member: The Student or a covered Dependent for whom required Premiums have been paid. Whenever a Member is required to provide a notice pursuant to a Grievance or emergency department visit or admission, "Member" also means the Member's designee.

Network: The Providers We have contracted with to provide health care services to You.

Non-Participating Provider: A Provider who doesn't have a contract with Us to provide services to You. You will pay more to see a Non-Participating Provider.

Out-of-Network Coinsurance: Your share of the costs of a Covered Service calculated as a percent of the Allowed Amount for the service that You are required to pay to a Non-Participating Provider. The amount can vary by the type of Covered Service.

Out-of-Network Copayment: A fixed amount You pay directly to a Non-Participating Provider for a Covered Service when You receive the service. The amount can vary by the type of Covered Service.

Out-of-Network Deductible: The amount You owe before We begin to pay for Covered Services received from Non-Participating Providers. The Out-of-Network Deductible applies before any Copayments or Coinsurance are applied. The Out-of-Network Deductible may not apply to all Covered Services. You may also have an Out-of-Network Deductible that applies to a specific Covered Service (e.g., a Prescription Drug Deductible) that You owe before We begin to pay for a particular Covered Service.

Out-of-Network Out-of-Pocket Limit: The most You pay during a Plan Year in Cost-Sharing before We begin to pay 100% of the Allowed Amount for Covered Services received from Non-Participating Providers. This limit never includes Your Premium, Balance Billing charges or services We do not Cover. You are also responsible for all differences, if any, between the Allowed Amount and the Non-Participating Provider's charge for out-of-network services regardless of whether the Out-of-Pocket Limit has been met.

Out-of-Pocket Limit: The most You pay during a Plan Year in Cost-Sharing before We begin to pay 100% of the Allowed Amount for Covered Services. This limit never includes Your Premium, Balance Billing charges or the cost of health care services We do not Cover.

Participating Provider: A Provider who has a contract with Us to provide services to You. A list of Participating Providers and their locations is available on Our website at www.wellfleetstudent.com/nyu or upon Your request to Us. The list will be revised from time to time by Us. You will pay higher Cost-Sharing to see a Participating Provider as compared to a Preferred Provider, but less than if You received Covered Services from a Non-Participating Provider.

Physician or Physician Services: Health care services a licensed medical Physician (M.D. -Medical Doctor or D.O. - Doctor of Osteopathic Medicine) provides or coordinates.

Plan Year: The 12-month period beginning on the effective date of the Policy or any anniversary date thereafter, during which the Certificate is in effect.

Policy: The Policy issued by Wellfleet New York Insurance Company to the Policyholder.

Policyholder: the institution of higher education that has entered in to an agreement with Us.

Preauthorization: A decision by Us prior to Your receipt of a Covered Service, procedure, treatment plan, device, or Prescription Drug that the Covered Service, procedure, treatment plan, device or Prescription Drug is Medically Necessary. We indicate which Covered Services require Preauthorization in the Schedule of Benefits section of the Certificate.

Preferred Provider: A Provider who has a contract with Us to provide certain services to You at the highest level of coverage available to You. You will pay the least amount of Cost-Sharing to see a Preferred Provider.

Premium: The amount that must be paid for Your health insurance coverage.

Prescription Drugs: A medication, product or device that has been approved by the Food and Drug Administration ("FDA") and that can, under federal or state law, be dispensed only pursuant to a prescription order or refill and is on Our formulary. A Prescription Drug includes a medication that, due to its characteristics, is appropriate for self-administration or administration by a non-skilled caregiver.

Primary Care Physician ("PCP"): A participating nurse practitioner or Physician who typically is an internal medicine, family practice or pediatric Physician and who directly provides or coordinates a range of health care services for You.

Provider: A Physician, Health Care Professional or Facility licensed, registered, certified or accredited as required by state law. A Provider also includes a vendor or dispenser of diabetic equipment and supplies, durable medical equipment, medical supplies, or any other equipment or supplies that are Covered under the Certificate that is licensed, registered, certified or accredited as required by state law.

Referral: An authorization given to one Participating Provider from another Participating Provider (usually from a PCP to a participating Specialist) in order to arrange for additional care for a Member. A Referral can be transmitted electronically or by Your Provider completing a paper Referral form. Except as provided in the Access to Care and Transitional Care section of the Certificate or as otherwise authorized by Us, a Referral will not be made to a Non-Participating Provider.

Rehabilitation Services: Health care services that help a person keep, get back, or improve skills and functioning for daily living that have been lost or impaired because a person was sick, hurt, or disabled. These services consist of physical therapy, occupational therapy, and speech therapy in an inpatient and/or outpatient setting.

Schedule of Benefits: The section of the Certificate that describes the Copayments, Deductibles, Coinsurance, Out-of-Pocket Limits, Preauthorization requirements, and other limits on Covered Services.

Service Area: The geographical area, designated by Us and approved by the State of New York, in which We provide coverage. Our Service Area consists of Albany; Allegany; Bronx; Broome; Cattaraugus; Cayuga; Chautauqua; Chemung; Chenango; Clinton; Columbia; Cortland; Delaware; Dutchess; Erie; Essex; Franklin; Fulton; Genesee; Greene; Hamilton; Herkimer; Jefferson; Kings; Lewis; Livingston; Madison; Monroe; Montgomery; Nassau; New York; Niagara; Oneida; Onondaga; Ontario; Orange; Orleans; Oswego; Otsego; Putnam; Queens; Rensselaer; Richmond; Rockland; St. Lawrence; Saratoga; Schenectady; Schoharie; Schuyler; Seneca; Steuben; Suffolk; Sullivan; Tioga; Tompkins; Ulster; Warren; Washington; Wayne; Westchester; Wyoming; Yates County.

Skilled Nursing Facility: An institution or a distinct part of an institution that is: currently licensed or approved under state or local law; primarily engaged in providing skilled nursing care and related services as a Skilled Nursing Facility, extended care Facility, or nursing care Facility approved by The Joint Commission or the Bureau of Hospitals of the American Osteopathic Association, or as a Skilled Nursing Facility under Medicare; or as otherwise determined by Us to meet the standards of any of these authorities.

Specialist: A Physician who focuses on a specific area of medicine or a group of patients to diagnose, manage, prevent or treat certain types of symptoms and conditions.

Spouse: The person to whom the Student is legally married, including a same sex Spouse. Spouse also includes a domestic partner.

Student: The person to whom the Certificate is issued.

Student Health Center: Any organization, facility or clinic operated, maintained or supported by the school which provides health care services to a Student and has received accreditation by either the Accreditation Association of Ambulatory Health Care (AAAHC) or The Joint Commission for the ambulatory health care provided within their student health services.

UCR (Usual, Customary and Reasonable): The cost of a medical service in a geographic area based on what Providers in the area usually charge for the same or similar medical service.

Urgent Care: Medical care for an illness, injury or condition serious enough that a reasonable person would seek care right away, but not so severe as to require Emergency Department Care. Urgent Care may be rendered in a Physician's office or Urgent Care Center.

Urgent Care Center: A licensed Facility (other than a Hospital) that provides Urgent Care.

Us, We, Our: Wellfleet New York Insurance Company and anyone to whom We legally delegate performance, on Our behalf, under the Certificate.

Utilization Review: The review to determine whether services are or were Medically Necessary or experimental or investigational (i.e., treatment for a rare disease or a clinical trial).

You, Your: The Member.

**The Student Health Insurance Plan is underwritten by:
Wellfleet New York Insurance Company
New York, NY
As Policy form: NY SHIP CERT (2021)**

For a copy of the Company's privacy notice You may go to:
<https://wellfleetinsurance.com/legalnotices/>
(Please indicate the school You attend with Your written request)
or
Request one from the Health Office at Your School

Representations of the Plan must be approved by the Company.

This is not the Certificate. Rather, it is a brief description of the benefits and other provisions of the Certificate. The Certificate is governed by the laws and regulations of the state in which it is issued and is subject to any necessary State approvals. Any provisions of the Certificate, as described in this brochure, that may be in conflict with the laws of the state where the school is located will be administered to conform with the requirements of that state's laws, including those relating to mandated benefits.

Contact Information (pp. 41-42)

Insurance

Student Health Insurance Department

726 Broadway, Suite 346

New York, NY 10003

(212) 443-1020

Fax: (212) 443-1011

www.nyu.edu/health/insurance

health.insurance@nyu.edu

Wellfleet Student

Attn: NYU Unit

PO Box 15369

Springfield, MA 01115-5369

(877) 373-1170

Fax: (413) 214-6482

www.wellfleetstudent.com/nyu

GeoBlue Worldwide Insurance

(NYU Programs outside the US)

(866) 281-1668

(610) 254-8741 (collect outside the U.S.)

globalhealth@geo-blue.com

Billing

Student Health Patient Accounts Department

726 Broadway, Suite 346

(212) 443-1010

health.patientaccounts@nyu.edu

StudentLink Center

(646) 846-4698

www.nyu.edu/studentlink

Manhattan

383 Lafayette Street, First Floor

New York, NY 10003

Brooklyn

5 MetroTech Center, Suite 2015

Brooklyn, NY 11201

Travel Guard

The NYU sponsored student health insurance plan includes Emergency Medical Evacuation and Repatriation of Remains benefits. For assistance with accessing these benefits, You may contact Wellfleet Student at the number on Your ID card. To contact Travel Guard directly, You should call (877) 305-1966 if traveling and You need assistance in North America, or if You are in a foreign country, You can call collect at (715) 295-9311. When You call, provide Your name, advise that You are a New York University Student Health Insurance Plan Member and describe the situation. If possible, You should have Your ID card available.

Travel Guard, a travel assistance services provider, must make all arrangements and must authorize all expenses in advance for any Emergency Medical Evacuation benefits to be payable. We reserve the right to determine the benefits payable, including reductions, if it is not reasonably possible to contact Travel Guard in advance.

Emergency Medical Evacuation Benefit

We will pay, subject to the limitations set out herein, for Covered Emergency Medical Evacuation expenses reasonably incurred if You suffer an injury or Emergency Condition that warrants Your Emergency Medical Evacuation while outside a 100 mile radius from Your current place of primary residence but not exceeding the Maximum Amount per Member for all Emergency Medical Evacuations due to all injuries from the same accident or all Emergency Conditions from the same or related causes. We will also pay for escort services if recommended in writing by the Physician.

Emergency Medical Evacuation means: (1) Transportation to the nearest adequate medical facility following Your injury or Emergency Condition if You are outside Your home country and the Physician determines that adequate treatment is not available locally; or (2) ambulance service to the nearest airport and air ambulance upon departure; or (3) special air transportation costs for Your return to Your home country if the Physician recommends in writing that Your condition requires a stretcher, oxygen or other special medical arrangements; or (4) Your immediate Transportation from the place where You suffered the injury or Emergency Condition to the nearest Hospital or other medical facility where appropriate medical treatment can be obtained; or (5) Transportation to Your current place of primary residence to obtain further medical treatment in a Hospital or other medical facility or to recover after suffering the injury or Emergency Condition and being treated at a local Hospital or other medical Facility; or (6) both (4) and (5) above. An Emergency Medical Evacuation also includes medical treatment, medical services and medical supplies necessarily received in connection with such Transportation.

Repatriation of Remains. If a Member suffers loss of life due to injury or Emergency Condition, We will pay, subject to the limitations set out herein, for Covered expenses reasonably incurred to transport Your body to a mortuary near Your place of primary residence, but not exceeding the Maximum Amount per Member.

Covered expenses under this provision includes: (1) embalming or cremation; (2) the most economical coffins or receptacles adequate for transportation of the remains; and (3) the most economical transportation of the remains by the most direct and economical conveyance and route possible.

In addition to the Exclusions and Limitations in section XVII of the Certificate, Repatriation of Remains benefits are not payable if loss of life is caused in whole or in part by, or results in whole or in part from, any condition for which You are entitled to benefits under any Workers' Compensation Act or similar law.

The following are not affiliated with Wellfleet New York Insurance Company and the services are not part of the NYU sponsored student health insurance plan Underwritten by Wellfleet New York Insurance Company.

PLEASE NOTE: The Student Health Center is considered an in-network provider under United Healthcare commercial products and the Oxford Freedom and Liberty networks for medical/surgical issues only (out of network for mental health issues). The SHC is out-of-network for all other insurance plans and is considered out-of-network under all other plans which utilize the Cigna network.

Students Studying Away Insurance Program

(The following is not affiliated with the Student Health Insurance Plan underwritten by Wellfleet New York Insurance Company)

New York University requires that students studying away as part of their educational program be covered under the NYU sponsored Study Away health insurance plan administered by Worldwide Insurance Services. The school-sponsored GeoBlue program utilizes the Blue Cross Blue Shield provider network in the United States and provides easy access to care. The program has four major components:

- Semester Long Programs (including Liberal Studies First Year Away students)*
- Short-Term Programs*
- NYU Abu Dhabi
- NYU Shanghai

* Students enrolled in these GeoBlue plans are still required to maintain other health insurance coverage in their home countries. Visit www.nyu.edu/health/GeoBlue for more information.

Information for Graduate Employees NYU/UAW Local 2110

Eligible graduate student employees will be covered by the Stu-Dent Plan for NYU at no cost and will be automatically enrolled in the Stu-Dent Plan upon confirmation of union eligibility.

Stu-Dent Dental Health Program

(The following is not affiliated with the Student Health Insurance Plan underwritten by Wellfleet New York Insurance Company)

The Stu-Dent Plan is a prepaid dental plan that offers high quality, low-cost dental care to NYU students, with convenient appointment times to accommodate busy schedules. Services are provided by graduating DDS and hygiene students overseen by licensed dental faculty members in a convenient location adjacent to the SHC on the 3rd floor of 726 Broadway.

As a Stu-Dent plan member, You are eligible to receive semiannual check-ups and two cleanings, X-rays, and as many fillings and sealants as You may need for one low enrollment fee of \$250. You will also receive a 20% discount on most dental services not included in the plan.

How to Enroll: From June 19-September 30, You can enroll in the Stu-Dent plan online as part of the student health insurance online enrollment/waiver process. Please be sure to check the box for Stu-Dent enrollment (automatic enrollment in the health insurance plan does not automatically enroll You in Stu-Dent). You may also enroll directly at the Stu-Dent Website, www.nyu.edu/dental/stu-dent.html.

For more information about the Stu-Dent plan fees or to enroll after September 30, call (212) 443-1313.

Please note: The Dental Faculty Practice and the Stu-Dent program are not part of the SHC or the NYU sponsored plan and bill separately from the SHC.

Stu-Dent Plan Dental Service Costs (annual)

\$250	Initial Enrollment
\$250	Spouse/Partner
\$205	Renewal
\$90	Dependent (under age 16)