



# BENEFITS AT A GLANCE

STUDENT HEALTH INSURANCE PLAN | PLAN YEAR 2022/2023

**DESIGNED EXCLUSIVELY FOR THE STUDENTS** 

**RICE UNIVERSITY** 

Houston, TX ("the Policyholder")

**UNDERWRITTEN BY:** 

Wellfleet Insurance Company | Fort Wayne, IN

("the Company")

Policy Number: WI2223TXSHIP11

**Group Number: ST0895SH** 

Effective: 8/01/2022 - 7/31/2023

**ADMINISTERED BY:** 

Wellfleet Group, LLC



## Welcome Students...

We are pleased to provide you with this summary of the 2022 – 2023 Student Health Insurance Plan ("Plan"), which is fully compliant with the Affordable Care Act. This is only a brief description of the coverage(s) available under Certificate form TX SHIP Cert (2022). The Certificate will contain reductions, limitations, exclusions, and termination provisions. Full details of coverage are contained in the Certificate. If there are any conflicts between this document and the Certificate, the Certificate shall govern in all cases.

"Benefits at a Glance" includes effective dates and costs of coverage, as well as other helpful information. For additional details about the Plan, please consult the Plan Certificate and other materials at <a href="https://www.wellfleetstudent.com">www.wellfleetstudent.com</a>.

This is not an insurance Policy and your receipt of this document does not constitute the insurance or delivery of a policy of insurance. Any provisions of the Policy, as described in this Summary, that may be in conflict with the laws of the state where the school is located will be administered to conform with the requirements of that state's laws, including those relating to mandated benefits.

The information contained in this Summary is accurate at the time of publication, but may change in accordance with state and federal insurance regulations during the course of the Policy year. The most current version of this document will be posted online at the website listed on the cover. In the case of a discrepancy between two versions of the Summary, the most recent will apply

# **Important Contact Information & Resources**



#### **Contact Us**

Wellfleet Group, LLC PO Box 15369 Springfield, Massachusetts 01115-5369 (877) 657-5030, TTY 711



Paul Fisher
Pinnacle Student Insurance
2021 Highway 46
Suite 101
New Braunfels, TX 78132
(877) 626-0360
Paul@psihealthplans.com



Enrollment, Eligibility,
Benefits, Claim Status, & ID Cards

Wellfleet Group, LLC PO Box 15369 Springfield, Massachusetts 01115-5369 (877) 657-5030, TTY 711 www.wellfleetstudent.com Monday— Thursday, 8:30 a.m. to 7:00 p.m.Eastern Time

Friday, 8:30 a.m. to 5:00 p.m. Eastern Time

#### **Claims**

Cigna Open Access Plus (OAP) PO Box 188061 Chattanooga, Tennessee 37422-8061 Electronic Payor ID:62308

# **PPO Network**



Cigna OAP www.mycigna.com



## **Pharmacy Benefits Manager**

For information about the Wellfleet Rx/ESI Prescription Drug Program, please visit www.wellfleetstudent.com.

Your plan includes Wellfleet Rx – offering over 40 generics at a \$0 copay. Please ask your health care provider to review our formulary to see if these medications are right for you. Click here <a href="http://wellfleetrx.com/students/formularies/">http://wellfleetrx.com/students/formularies/</a> for more information.

Member Pharmacy Help (877) 640-7940



For further information about your plan please use the QR code below.



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# **General Information**

# **Am I Eligible**

#### International Students

International students and scholars who are engaged in full-time international education or educational activities, temporarily living outside their home country or country of regular domicile as a non-resident alien in the United States and possess a current passport or student visa.

J1 visiting scholars can enroll online and choose the # of months they need. Their enrollment will stay open the entire plan year allowing them to enroll themselves and their dependents for the required # of months they need while in the United States and per their Visa requirement.

Students are required to have Mandatory Health Insurance and do not have the option to waive.

#### **Dependents**

The students will also have the option to have their Spouse and/or dependent start their plan during a different month. When enrolling online, they will have to purchase a full month regardless of their arrival date. The effective date will be the 1<sup>st</sup> of the month regardless of the date of purchase

Dependents are eligible.

#### **How Do I Enroll?**

To Purchase coverage and Enroll yourself or dependents:

- Go to www.wellfleetstudent.com.
- Select Rice University
- Click the "Enroll" tab and proceed as directed to enroll in and purchase the student health insurance plan.

The deadline to enroll and purchase coverage is :

- Annual/Fall 08/26/2022
- Spring 01/13/2023
- Monthly N/A

## **Effective Dates & Costs**

All time periods begin at 12:00 A.M. local time and end at 11:59 P.M. local time at the Policyholder's address.			
Coverage Period	Coverage Start Date	Coverage End Date	Dependent Enrollment Deadline Dates
Annual	08/01/2022	07/31/2023	08/26/2022
Fall	08/01/2022	12/31/2022	08/26/2022
Spring	01/01/2023	07/31/2023	01/13/2023

Plan Costs for Students and their Dependents			
Annual	Fall	Spring	
\$1,693	\$710	\$983	
\$1,693	\$710	\$983	
\$1,693	\$710	\$983	
\$5,079	\$2,130	\$2,949	
	\$1,693 \$1,693 \$1,693	Annual     Fall       \$1,693     \$710       \$1,693     \$710       \$1,693     \$710	Annual         Fall         Spring           \$1,693         \$710         \$983           \$1,693         \$710         \$983           \$1,693         \$710         \$983

Visiting Scholar Monthly Costs		Deadline enrollment date
Scholar*	\$141 per month	Not Applicable
Spouse*	\$141 per month	Not Applicable
Each Child*	\$141 per month	Not Applicable
3 or More Children*	\$423 per month	Not Applicable

\*The above plan costs include an administrative service fee.

The plan costs for Dependents are in addition to the plan costs for student.

## **Plan Benefits**

UNLESS OTHERWISE SPECIFIED BELOW THE MEDICAL PLAN DEDUCTIBLE (IF APPLICABLE) WILL ALWAYS APPLY.

Pre-authorization is required for Inpatient Services Care, selected Outpatient Services, and Outpatient Surgery. For a complete list of these services, see the Plan Certificate.

When You receive Emergency Services, or certain non-emergency Treatment by an Out-of-Network Provider at an In-Network Hospital or Ambulatory Surgical Center, You are protected from Surprise Billing. Refer to the Preferred Provider Organization provision in the How The Plan Works And Description Of Benefits section for additional information.

# **Key Plan Benefits**

BENEFIT	IN-NETWORK PROVIDER	OUT-OF-NETWORK PROVIDER
Policy Year Deductible Individual	\$100	\$100
to satisfy the In-Network Deduc	red Medical Expenses that is applied to the C tible. Cost sharing You incur for Covered Me applied to satisfy the Out-of-Network Provid	·
Out-of-Pocket Maximum Individual Family Cost sharing You incur for Cover Maximum will not be applied to	\$2,500 \$5,000 red Medical Expenses that is applied to the Co satisfy the In-Network Provider Out-of-Pock is applied to the In-Network Provider Out-of	\$3,500  No Maximum  Out-of-Network Provider Out-of-Pocket Let Maximum and cost sharing You incur for
satisfy the Out-of-Network Prov	vider Out-of-Pocket Maximum.	
*Student Health Center Benefits: When Treatment is rendered at the Student Health Center, the Deductible will be waived, and benefits will be paid at 100% of billed charges	90% of Negotiated Charge (NC)	70% of Usual & Customary Rate (U&C)
Preventive Services	100% of NC Deductible Waived	70% of U&C after Deductible for Covered Medical Expenses Immunizations required under Federal and State Law are paid at no charge to the Insured Person.
Physician Office Visits including specialist and consultant visits *Check below for additional copayments	90% of the NC after Deductible for Covered Medical Expenses	70% of U&C after Deductible for Covered Medical Expenses.
Emergency Services	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	Paid the same as In-Network Provider subject to Usual and Customary Rate
Urgent Care	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Rate after Deductible for Covered Medical Expenses

#### THE COVERED MEDICAL EXPENSE FOR AN ISSUED CERTIFICATE WILL BE:

- 1. THOSE LISTED IN THE COVERED MEDICAL EXPENSES PROVISION;
- 2. ACCORDING TO THE FOLLOWING SCHEDULE OF BENEFITS; AND
- **3.** DETERMINED BY WHETHER THE SERVICE OR TREATMENT IS PROVIDED BY AN IN-NETWORK OR OUT-OF-NETWORK PROVIDER.
- 4. UNLESS OTHERWISE SPECIFIED BELOW THE MEDICAL PLAN DEDUCTIBLE WILL ALWAYS APPLY.
- **5.** UNLESS OTHERWISE SPECIFIED BELOW ANY DAY OR VISIT LIMITS WILL BE APPLIED TO IN-NETWORK AND OUT-OF-NETWORK COMBINED.

# **Schedule of Benefits**

BENEFITS FOR COVERED INJURY/SICKNESS	IN-NETWORK	OUT-OF-NETWORK	
INPATIENT SERVICES			
Hospital Care Includes Hospital room & board expenses and miscellaneous services and supplies. Subject to Semi-Private room rate unless intensive care unit is required. Room and Board includes intensive care.  Pre-Authorization Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Rate after Deductible for Covered Medical Expenses	
Preadmission Testing	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Rate after Deductible for Covered Medical Expenses	
Physician's Visits while Confined	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Rate after Deductible for Covered Medical Expenses	
Skilled Nursing Facility Benefit	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Rate after Deductible for Covered Medical Expenses	
Pre-Authorization Required Inpatient Rehabilitation Facility Expense Benefit Pre-Authorization Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Rate after Deductible for Covered Medical Expenses	
Registered Nurse Services for private duty nursing while Confined  Up to \$500 maximum per Policy Year	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Rate after Deductible for Covered Medical Expenses	
Physical Therapy while Confined (inpatient)	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Rate after Deductible for Covered Medical Expenses	

MEN	ITAL HEALTH DISORDER AND SURSTAN	NCE LISE DISORDER BENEFITS	
MENTAL HEALTH DISORDER AND SUBSTANCE USE DISORDER BENEFITS In accordance with the federal Mental Health Parity and Addiction Equity Act of 2008 (MHPAEA), the cost sharing			
requirements, day or visit limits, and any Pre-Authorization requirements that apply to a Mental Health Disorder and			
	Substance Use Disorder will be no more restrictive than those that apply to medical and surgical benefits for any other		
Covered Sickness.	e no more restrictive than those that a	pply to medical and surgical benefits for any other	
Inpatient Mental Health	90% of the Negotiated Charge after	70% of Usual and Customary Rate after Deductible	
Disorder and Substance	Deductible for Covered Medical	for Covered Medical Expenses	
Use Disorder Benefit	Expenses	Tor covered intedical Expenses	
Ose disorder benefit	Liperises		
Pre-Authorization Required			
Outpatient Mental Health			
Disorder and Substance			
Use Disorder Benefit			
Pre-Authorization Required			
except for office visits			
-			
Physician's Office Visits	90% of the Negotiated Charge after	70% of Usual and Customary Rate after Deductible	
	Deductible for Covered Medical	for Covered Medical Expenses	
	Expenses		
All Other Outpatient	90% of the Negotiated Charge after	70% of Usual and Customary Rate after Deductible	
Services except Emergency	Deductible for Covered Medical	for Covered Medical Expenses	
Services and Prescription	Expenses		
Drugs			
PROFESSIONAL AND OUTPATIENT SERVICES			
Surgical Expenses	000/ 611 21 11 10 61	7700/ 611 1 10 1 10 1 10 1	
Inpatient and Outpatient	90% of the Negotiated Charge after	70% of Usual and Customary Rate after Deductible	
Surgery includes:	Deductible for Covered Medical	for Covered Medical Expenses	
Pre-Authorization Required	Expenses		
Surgeon Services			
Anesthetist			
Assistant Surgeon	000/ -f +b - N +i - + -   C f+	700/ of House and Contagnor Date of the Dad outilete	
Outpatient Surgical Facility and Miscellaneous	90% of the Negotiated Charge after	70% of Usual and Customary Rate after Deductible	
	Deductible for Covered Medical	for Covered Medical Expenses	
expenses for services & supplies, such as cost of	Expenses		
operating room,			
therapeutic services,			
oxygen, oxygen tent, and			
blood & plasma			
Organ Transplant Surgery	90% of the Negotiated Charge after	70% of Usual and Customary Rate after Deductible	
travel and lodging	Deductible for Covered Medical	for Covered Medical Expenses	
expenses a maximum of	Expenses		
\$2,000 per Policy Year	r		
or \$250 per day,			
whichever is less			
Pre-Authorization Required			
		<u>l</u>	

Reconstructive Surgery	90% of the Negotiated Charge after	70% of Usual and Customary Rate after Deductible
reconstructive surgery	Deductible for Covered Medical	for Covered Medical Expenses
Pre-Authorization Required	Expenses	
Other Professional Services		
Gender Transition Benefit	90% of the Negotiated Charge after	70% of Usual and Customary Rate after Deductible
Pre-Authorization Required	Deductible for Covered Medical Expenses	for Covered Medical Expenses
Home Health Care Expenses	90% of the Negotiated Charge after	70% of Usual and Customary Rate after
Pre-Authorization Required	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Hospice Care Coverage	90% of the Negotiated Charge after	70% of Usual and Customary Rate after Deductible
	Deductible for Covered Medical	for Covered Medical Expenses
Off: \V' ':	Expenses	
Office Visits	000/ of the Negatioted Chause often	700/ of Haveland Customers Data often Dadustible
Physician's Office Visits	90% of the Negotiated Charge after	70% of Usual and Customary Rate after Deductible
including	Deductible for Covered Medical	for Covered Medical Expenses
Specialists/Consultants	Expenses	ian as Specialist Office Visit
Telemedicine, Teledentistry and Telehealth Services	Payable the same as any other Physic	cian or specialist Office visit
Allergy Testing and	90% of the Negotiated Charge after	70% of Usual and Customary Rate after Deductible
Treatment including	Deductible for Covered Medical	for Covered Medical Expenses
injections	Expenses	·
Chiropractic Care Benefit	90% of the Negotiated Charge after	70% of Usual and Customary Rate after Deductible
Pre-Authorization Required	Deductible for Covered Medical	for Covered Medical Expenses
	Expenses	
	Pre-Authorization Required after the 5th visit.	
Chiropractic Care Benefit	35	35
Maximum visits per Policy	33	35
Year Combined with		
Outpatient Rehabilitation		
Shots and Injections unless	90% of the Negotiated Charge after	70% of Usual and Customary Rate after Deductible
considered Preventive	Deductible for Covered Medical	for Covered Medical Expenses
Services	Expenses	
Tuberculosis screening,	90% of the Negotiated Charge after	70% of Usual and Customary Rate after Deductible
Titers, QuantiFERON B tests	Deductible for Covered Medical	for Covered Medical Expenses
including shots (other than	Expenses	
covered under preventive		
services)		
Emergency Services, Ambula	nnce And Non-Emergency Services	
Emergency Services in an	90% of the Negotiated Charge after	Paid the same as In-Network Provider subject to
emergency department	Deductible for Covered Medical	Usual and Customary Rate.
for Emergency Medical	Expenses	
Conditions.		
		1
Urgent Care Centers for	90% of the Negotiated Charge after	70% of Usual and Customary Rate after Deductible
Urgent Care Centers for non-life-threatening	90% of the Negotiated Charge after Deductible for Covered Medical	70% of Usual and Customary Rate after Deductible for Covered Medical Expenses

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Emergency Ambulance	90% of the Negotiated Charge after	Paid the same as In-Network Provider subject to
Service ground and/or air,	Deductible for Covered Medical	Usual and Customary Rate.
water transportation	Expenses	
Non-Emergency Ambulance	90% of the Negotiated Charge after	70% of Usual and Customary Rate after Deductible
Service ground and/or air,	Deductible for Covered Medical	for Covered Medical Expenses
water transportation	Expenses	
Diagnostic Laboratory, Testir		
Diagnostic Imaging Services	90% of the Negotiated Charge after	70% of Usual and Customary Rate after Deductible
	Deductible for Covered Medical	for Covered Medical Expenses
Pre-Authorization Required	Expenses	
CT Scan, MRI and/or PET	90% of the Negotiated Charge after	70% of Usual and Customary Rate after Deductible
Scans	Deductible for Covered Medical	for Covered Medical Expenses
	Expenses	
Pre-Authorization Required		
Laboratory Procedures	90% of the Negotiated Charge after	70% of Usual and Customary Rate after Deductible
(Outpatient)	Deductible for Covered Medical	for Covered Medical Expenses
	Expenses	·
Chemotherapy and	90% of the Negotiated Charge after	70% of Usual and Customary Rate after Deductible
Radiation Therapy	Deductible for Covered Medical	for Covered Medical Expenses
	Expenses	·
Pre-Authorization Required	·	
Infusion Therapy	90% of the Negotiated Charge after	70% of Usual and Customary Rate after Deductible
	Deductible for Covered Medical	for Covered Medical Expenses
Pre-Authorization Required	Expenses	·
Rehabilitation and Habilitation		
Cardiac Rehabilitation	\$20 Copayment per visit then the	\$20 Copayment per visit then the plan pays 70% of
	plan pays 90% of the Negotiated	Usual and Customary Rate after Deductible for
	Charge after Deductible for	Covered Medical Expenses
	Covered Medical Expenses	
Cardiac Rehabilitation	35	35
Maximum Visits per Policy		
Year		
Pulmonary Rehabilitation	\$20 Copayment per visit then the	\$20 Copayment per visit then the plan pays 70% of
r amonary nemachication	plan pays 90% of the Negotiated	Usual and Customary Rate after Deductible for
	Charge after Deductible for	Covered Medical Expenses
	Covered Medical Expenses	Sovered Medical Enperiods
Pulmonary Rehabilitation	35	35
Maximum Visits per Policy		
Year		
Rehabilitation Therapy	\$20 Copayment per visit then the	\$20 Copayment per visit then the plan pays 70% of
including, Physical Therapy,	plan pays 90% of the Negotiated	Usual and Customary Rate after Deductible for
and Occupational Therapy		•
and Occupational Inclair	· · · · · · -	Covered Medical Expenses
	Charge after Deductible for	Covered Medical Expenses
and Speech Therapy	· · · · · · -	Covered Medical Expenses
and Speech Therapy	Charge after Deductible for Covered Medical Expenses	Covered Medical Expenses
	Charge after Deductible for Covered Medical Expenses  Pre-Authorization Required after	Covered Medical Expenses
and Speech Therapy	Charge after Deductible for Covered Medical Expenses  Pre-Authorization Required after the 5th visit for Physical Therapy	Covered Medical Expenses
and Speech Therapy Pre-Authorization Required	Charge after Deductible for Covered Medical Expenses  Pre-Authorization Required after the 5th visit for Physical Therapy and/or Occupational Therapy.	
and Speech Therapy  Pre-Authorization Required  Maximum Visits for each	Charge after Deductible for Covered Medical Expenses  Pre-Authorization Required after the 5th visit for Physical Therapy	Covered Medical Expenses  35
and Speech Therapy Pre-Authorization Required	Charge after Deductible for Covered Medical Expenses  Pre-Authorization Required after the 5th visit for Physical Therapy and/or Occupational Therapy.	

	T	T
Habilitation Services	\$20 Copayment per visit then the	\$20 Copayment per visit then the plan pays 70% of
including, Physical Therapy,	plan pays 90% of the Negotiated	Usual and Customary Rate after Deductible for
and Occupational Therapy	Charge after Deductible for	Covered Medical Expenses
and Speech Therapy	Covered Medical Expenses	
Pre-Authorization Required		
	Pre-Authorization Required after	
	the 5th visit for Physical Therapy	
	and/or Occupational Therapy.	
Habilitation Services	35	35
Maximum Visits for each		
therapy		
	OTHER SERVICES AND	SUPPLIES
Covered Clinical Trials	Same as any other Covered Sickness	
Diabetic services and	90% of the Negotiated Charge after	70% of Usual and Customary Rate after Deductible
supplies (including	Deductible for Covered Medical	for Covered Medical Expenses
equipment and training)	Expenses	
equipment and training)	Expenses	
Refer to the Prescription		
Drug provision for diabetic		
supplies covered under the		
Prescription Drug benefit.		
Dialysis Treatment	90% of the Negotiated Charge after	70% of Usual and Customary Rate after Deductible
Dialysis Treatment		1 · · · · · · · · · · · · · · · · · · ·
	Deductible for Covered Medical	for Covered Medical Expenses
Durable Medical Fauinment	Expenses	700/ of Usual and Customany Pata after Dodustible
Durable Medical Equipment	90% of the Negotiated Charge after	70% of Usual and Customary Rate after Deductible
	Deductible for Covered Medical	for Covered Medical Expenses
Fatand Famoulas and	Expenses	700/ - f U     Ct
Enteral Formulas and	90% of the Negotiated Charge after	70% of Usual and Customary Rate after Deductible
Nutritional Supplements	Deductible for Covered Medical	for Covered Medical Expenses
Coothe Duranistics Dura	Expenses	
See the Prescription Drug		
section of this Schedule		
when purchased at a		
pharmacy.		
Hearing Aids and Cochlear	90% of the Negotiated Charge after	70% of Usual and Customary Rate after Deductible
Implants	Deductible for Covered Medical	for Covered Medical Expenses
Limited to 1 hearing aid per	Expenses	10. Covered Medical Expenses
ear per 3-year period; and	LAPERISES	
one cochlear implant in		
•		
each ear with internal		
replacement as medically or		
audiologically necessary	Company other Coursed State	
Maternity Benefit	Same as any other Covered Sickness	
Prosthetic and Orthotic	90% of the Negotiated Charge after	70% of Usual and Customary Rate after Deductible
Devices	Deductible for Covered Medical	for Covered Medical Expenses
	Expenses	p 322
Pre-Authorization Required	F 2.1.2.2.	
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Sports Accident Expense	90% of the Negotiated Charge after	70% of Usual and Customary Rate after Deductible	
Benefit - incurred as the	Deductible for Covered Medical	for Covered Medical Expenses	
result of the play or practice	Expenses		
of Intercollegiate or club			
sports			
Non-emergency Care While	70% of Actual Charge after Deductible	e for Covered Medical Expenses	
Traveling Outside of the			
United States			
Medical Evacuation	100% of Actual Charge for Covered M	ledical Expenses	
Expense	Deductible Waived		
(International Students and			
their Dependents)	Subject to \$50,000 maximum per Pol	icy Year	
		·	
Repatriation Expense	100% of Actual Charge for Covered N	ledical Expenses	
(International Students and	Deductible Waived	·	
their Dependents)			
, ,	Subject to \$25,000 maximum per Pol	icy Year	
		,	
Pediatric and Adult Dental ar	nd Vision Care		
Pediatric Dental Care	See the Pediatric Dental Care Benefit	description in the Certificate for further information.	
Benefit (to the end of the			
month in which the Insured			
Person turns age 19)			
	100% of Usual and Customary Rate for	or Covered Medical Expenses	
Type A services; Diagnostic			
and Preventive Dental Care			
Limited to 2 dental exams			
every 12 months			
The benefit payable amount			
for the following services is			
different from the benefit			
payable amount for			
Preventive Dental Care:			
	50% of Usual and Customary Rate for	Covered Medical Expenses	
Type B services: Basic			
Restorative Care			
	50% of Usual and Customary Rate for	Covered Medical Expenses	
Type C services: Major			
Restorative care			
	50% of Usual and Customary Rate for	Covered Medical Expenses	
Medically Necessary	,	·	
Orthodontic Care			
	Deductible waived		
Claim forms must be			
submitted to Us as soon as			
reasonably possible. Refer			
to Proof of Loss provision			
contained in the General			
Provisions.			
1 10 11310113.			

Pediatric Vision Care Benefit (including low vision services) (to the end of the month in which the Insured Person turns age 19)  Limited to 1 visit(s) per Policy Year and 1 pair of prescribed lenses and frames or contact lenses (in lieu of eyeglasses) per Policy Year	90% of Usual and Customary Rate aft	er Deductible for Covered Medical Expenses
submitted to Us as soon as		
reasonably possible. Refer to Proof of Loss provision		
contained in the General		
Provisions.		
Miscellaneous Dental Service		
Accidental Injury Dental Treatment	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Rate after Deductible for Covered Medical Expenses
Sickness Dental Expense Benefit	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Rate after Deductible for Covered Medical Expenses
Oral Surgery and Treatment	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Rate after Deductible for Covered Medical Expenses
Treatment for	90% of the Negotiated Charge after	70% of Usual and Customary Rate after Deductible
Temporomandibular Joint (TMJ) Disorders	Deductible for Covered Medical Expenses	for Covered Medical Expenses
	PRESCRIPTION DR	lies .
Prescription Drugs Retail Pha		
No cost sharing applies to ACA	A Preventive Care medications filled at	a participating network pharmacy
	y more for a prescription drug than the You would pay if purchasing without he	e lesser of the applicable copayment, the allowable ealth benefits or discounts.
	day supply. Coverage for more than a See "Retail Pharmacy Supply Limits" se	30 day supply only applies if the smallest package ction for more information.
TIER 1 (Including Enteral Formulas) For each fill up to a 30 day supply filled at a Retail pharmacy	\$10 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	\$10 Copayment then the plan pays 70% of Actual charge after Deductible for Covered Medical Expenses

Out-of-Network Provider benefits are provided on a reimbursement basis. Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.		
See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased at a pharmacy.		
More than a 30 day supply but less than a 61 day supply filled at a Retail pharmacy	\$20 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	\$20 Copayment then the plan pays 70% of Actual charge after Deductible for Covered Medical Expenses
More than a 60 day supply filled at a Retail pharmacy	\$30 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	\$30 Copayment then the plan pays 70% of Actual charge after Deductible for Covered Medical Expenses
TIER 2 (Including Enteral Formulas) For each fill up to a 30 day supply filled at a Retail pharmacy	\$25 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	\$25 Copayment then the plan pays 70% of Actual charge after Deductible for Covered Medical Expenses
Out-of-Network Provider benefits are provided on a reimbursement basis. Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.		
See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased at a pharmacy.		
More than a 30 day supply but less than a 61 day supply filled at a Retail pharmacy	\$50 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	\$50 Copayment then the plan pays 70% of Actual charge after Deductible for Covered Medical Expenses

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More than a 60 day supply	\$75 Copayment then the plan pays	\$75 Copayment then the plan pays 70% of Actual	
filled at a Retail pharmacy	100% of the Negotiated Charge for	charge after Deductible for Covered Medical	
	Covered Medical Expenses	Expenses	
	Deductible Waived		
TIER 3	\$50 Copayment then the plan pays	\$50 Copayment then the plan pays 70% of Actual	
(Including Enteral Formulas)	100% of the Negotiated Charge for	charge after Deductible for Covered Medical	
For each fill up to a 30 day	Covered Medical Expenses	Expenses	
-	Covered Medical Expenses	Expenses	
supply filled at a Retail			
Pharmacy	Deductible Waived		
_			
Out-of-Network Provider			
benefits are provided on a			
reimbursement basis.			
Claim forms must be			
submitted to Us as soon as			
reasonably possible. Refer			
to Proof of Loss provision			
contained in the General			
Provisions.			
See the Enteral Formula			
and Nutritional			
Supplements section of this			
Schedule for supplements			
not purchased at a			
pharmacy.	4.00		
More than a 30 day supply	\$100 Copayment then the plan	\$100 Copayment then the plan pays 70% of Actual	
but less than a 61 day	pays 100% of the Negotiated	charge after Deductible for Covered Medical	
supply filled at a Retail	Charge for Covered Medical	Expenses	
pharmacy	Expenses		
	Deductible Waived		
More than a 60 day supply	\$150 Copayment then the plan	\$150 Copayment then the plan pays 70% of Actual	
filled at a Retail pharmacy	pays 100% of the Negotiated	charge after Deductible for Covered Medical	
	Charge for Covered Medical	Expenses	
	Expenses		
	Deductible Waived		
<b>Specialty Prescription Drugs</b>			
For each fill up to a 30 day	\$50 Copayment then the plan pays	\$50 Copayment then the plan pays 70% of Actual	
supply.	100% of the Negotiated Charge for	charge after Deductible for Covered Medical	
	Covered Medical Expenses	Expenses	
Out-of-Network Provider	·		
benefits are provided on a	Deductible Waived		
reimbursement basis.			
Claim forms must be			
submitted to Us as soon as			
reasonably possible. Refer			
to Proof of Loss provision			
I			
contained in the General			
Provisions.			

		T		
More than a 30 day supply	\$100 Copayment then the plan \$100 Copayment then the plan pays 70% of Ac			
but less than a 61 day	pays 100% of the Negotiated charge after Deductible for Covered Medic			
supply	Charge for Covered Medical	Expenses		
	Expenses			
	Deductible Waived			
More than a 60 day supply	\$150 Copayment then the plan	\$150 Copayment then the plan pays 70% of Actual		
	pays 100% of the Negotiated	charge after Deductible for Covered Medical		
	Charge for Covered Medical	Expenses		
	Expenses			
	Deductible Waived			
Zero Cost Medications				
Out-of-Network Provider	100% of the Negotiated Charge for	100% of Actual charge for Covered Medical		
benefits are provided on a	Covered Medical Expenses	Expenses		
reimbursement basis.				
Claim forms must be	Deductible Waived	Deductible Waived		
submitted to Us as soon as				
reasonably possible. Refer				
to Proof of Loss provision				
contained in the General				
Provisions.				
	cer prescription drugs (including speci	alty drugs)		
Benefit	Greater of:			
	Chemotherapy Benefit; or			
5:1::6:1: // 5::	Infusion Therapy Benefit			
	Diabetic Supplies (for Prescription supplies purchased at a pharmacy)			
Benefit	Paid the same as any other Retail Pharmacy Prescription Drug Fill except, that the Insured			
	Person's out-of-pocket costs for covered prescription insulin drugs will not exceed \$25 per 30-day supply regardless of the amount or type of insulin that is needed to fill the Insured			
	Person's prescription	ant of type of mount that is needed to fin the moured		
	The second process of the second seco			
	Mandated Bene			
Acquired Brain Injury	Same as any other Covered Sicknes	S		
Autism Spectrum Disorder	Same as any other Mental Health Disorder, subject to the limitations described in the			
	Benefit			
Cervical and Ovarian Cancer	An initial colonoscopy or other medical test or procedure for colorectal cancer screening			
Screening	and a follow-up colonoscopy if the results of the initial colonoscopy, test, or procedure are abnormal are covered as Preventive Service otherwise, covered same as any other			
	Covered Sickness	itive service otherwise, covered same as any other		
	Covered Sickriess			
Colorectal Cancer Screening	Same as any other Covered Sickness, unless considered a Preventive Service			
Contraceptive Drugs and	Same as any other Covered Sickness, unless considered a Preventive Service			
Devices and Related Services	·			
Early Detection of	Same as any other Covered Sickness, subject to the limitations described in the Benefit			
Cardiovascular Disease				

Mammography and Other Breast Imaging	Same as any other Covered Sickness, unless considered a Preventive Service
Minimum Stay for Mastectomy and Lymph Node Dissection	Same as any other Covered Sickness, subject to the limitations described in the Benefit
Osteoporosis Detection and Prevention	Same as any other Covered Sickness
Prostate Cancer Screening	Same as any other Preventive Service

Accidental Death and Dismemberment	
	\$10,000

Loss must occur within 365 days of the date of a covered Accident.

Only one benefit will be payable under this provision, that providing the largest benefit, when more than one (1) loss occurs as the result of any one (1) Accident. This benefit is payable in addition to any other benefits payable under this Certificate.

#### **Exclusions and Limitations**

**Exclusion Disclaimer**: Any exclusion in conflict with the Patient Protection and Affordable Care Act or any state-imposed requirements will be administered to comply with the requirements of the federal or state guideline, whichever is more favorable to You.

The Certificate does not cover loss nor provide benefits for any of the following, except as otherwise provided by the benefits of the Certificate and as shown in the Schedule of Benefits.

#### **General Exclusions**

Principal Sum

- International Students Only Eligible expenses within Your Home Country or country of origin that would be payable or medical Treatment that is available under any governmental or national health plan for which You could be eligible.
- Treatment, service or supply which is not Medically Necessary for the diagnosis, care or Treatment of the sickness or injury involved. This applies even if they are prescribed, recommended or approved by Your attending Physician or dentist.
- Medical services rendered by a provider employed for or contracted with the Policyholder, including team Physicians or trainers, except as specifically provided in the Schedule of Benefits.
- Professional services rendered by an Immediate Family Member or anyone who lives with You. This exclusion does not apply to Dental services.
- Charges of an institution, health service or infirmary for whose services payment is not required in the absence of insurance or services covered by Student Health Fees.
- Any expenses in excess of Usual and Customary Rates except as provided in the Certificate.
- Treatment, services, supplies or facilities in a Hospital owned or operated by the Veterans Administration or a national government or any of its agencies, except when a charge is made which You are required to pay.
- Services that are duplicated when provided by both a certified Nurse midwife and a Physician.
- Expenses payable under any prior policy which was in force for the person making the claim.
- Loss resulting from war or any act of war, whether declared or not, or loss sustained while in the armed forces of any country or international authority.

- Injury sustained as the result of Your operation of a motor vehicle while not properly licensed to do so in the jurisdiction in which the motor vehicle Accident takes place.
- Expenses covered under any Workers' Compensation, occupational benefits plan, mandatory automobile no-fault plan, public assistance program or government plan, except Medicaid.
- Expenses incurred after:
  - The date insurance terminates as to an Insured Person, except as specified in the extension of benefits provision; and
  - The end of the Policy Year specified in the Policy.
- Elective Surgery or Elective Treatment unless such coverage is otherwise specifically covered under the Certificate.
- You are:
  - o committing or attempting to commit a felony,
  - o engaged in an illegal occupation, or
  - participating in a riot.
- Custodial Care service and supplies.
- Charges for hot or cold packs for personal use.
- Services of private duty Nurse except as provided in the Certificate.
- Expenses that are not recommended and approved by a Physician.
- Experimental or Investigative drugs, devices, Treatments or procedures unless otherwise covered under Covered Clinical Trials or covered under clinical trials (routine patient costs). See the Other Benefits section for more information.
- Routine harvesting and storage of stem cells from newborn cord blood, the purchase price of any organ or tissue, donor services if the recipient is not an Insured Person under this plan, or services for or related to the transplantation of animal.
- Loss incurred as the result of riding as a passenger or otherwise (including skydiving) in a vehicle or device for aerial
  navigation, except as a fare paying passenger in an aircraft operated by a scheduled airline maintaining regular
  published schedules on a regularly established route anywhere in the world.
- Non-chemical addictions.
- Non-physical, occupational, speech therapies (art, dance, etc.).
- Modifications made to dwellings.
- General fitness, exercise programs.
- Hypnosis.
- Rolfing.
- Biofeedback.
- Charges incurred for acupuncture, in any form, except to the extent provided in the Schedule of Benefits.
- Sleep Disorders, except for the diagnosis and Treatment of obstructive sleep apnea.
- Routine foot care, including the paring or removing of corns and calluses, or trimming of nails, unless these services are determined to be Medically Necessary because of Injury, infection or disease.

#### **Activities Related**

- Braces and appliances used as protective devices during a student's participation in sports. Replacement braces and appliances are not covered.
- Loss resulting from playing, practicing, traveling to or from, or participating in, or conditioning for, any professional sport.
- Racing or speed contests, skin diving or sky diving, mountaineering (where ropes or guides are customarily used), ultra-light aircraft, parasailing, sail planing, hang gliding, bungee jumping, travel in or on ATV's (all terrain or similar type vehicles) or other hazardous sport or hobby.

#### Weight Management/Reduction

- Weight management. Weight reduction. Nutrition programs. This does not apply to nutritional counseling, or any screening or assessment specifically provided under the Preventive Services benefit, or otherwise specifically covered under the Certificate.
- Treatment for obesity. Surgery for removal of excess skin or fat.

#### **Family Planning**

- Infertility Treatment (male or female)-this includes but is not limited to:
  - Procreative counseling;
  - Premarital examinations;
  - Genetic counseling and genetic testing;
  - Impotence, organic or otherwise;
  - Injectable infertility medication, including but not limited to menotropins, hCG and GnRH agonists;
  - In vitro fertilization, gamete intrafallopian tube transfers or zygote intrafallopian tube transfers;
  - Costs for an ovum donor or donor sperm;
  - Sperm storage costs;
  - Cryopreservation and storage of embryos;
  - Ovulation induction and monitoring;
  - Artificial insemination;
  - Hysteroscopy;
  - Laparoscopy;
  - Laparotomy;
  - Ovulation predictor kits;
  - Reversal of tubal ligations;
  - Reversal of vasectomies;
  - Costs for and relating to surrogate motherhood (maternity services are Covered for Members acting as surrogate mothers);
  - Cloning; or
  - Medical and surgical procedures that are Experimental or Investigative, unless Our denial is overturned by an External Appeal Agent.
- Elective abortions.

#### Vision

- Expenses for radial keratotomy.
- Adult Vision unless specifically provided in the Certificate.
- Charges for office visit exam for the fitting of prescription contact lenses, duplicate spare eyeglasses, lenses or frames, non-prescription lenses or contact lenses that are for cosmetic purposes.

#### **Dental**

• Treatment to the teeth, including orthodontic braces and orthodontic appliances, unless otherwise covered under the Pediatric Care Benefit.

#### Hearing

• Charges for hearing exams, hearing screening, and the fitting or repair or replacement of hearing aids except as specifically provided in the Certificate.

#### Cosmetic

- Treatment of Acne unless Medically Necessary.
- Charges for hair growth or removal unless otherwise specifically covered under the Certificate.
- Surgery or related services for cosmetic purposes to improve appearance, except to restore bodily function or correct deformity resulting from disease, or trauma.

#### **Prescription Drugs**

- Any drug or medicine which does not, by federal or state law, require a prescription order, i.e. over-the-counter
  drugs, even if a prescription is written, except as specifically provided under Preventive Services or in the
  Prescription Drug Benefit section of this Certificate. Insulin and OTC preventive medications required under ACA
  are exempt from this exclusion;
- Drugs with over-the-counter equivalents except as specifically provided under Preventive Services;
- Allergy sera and extracts administered via injection;
- Vitamins, and minerals, except as specifically provided under Preventive Services;
- Food supplements, dietary supplements; except as specifically provided in the Certificate;
- Cosmetic drugs or medicines including, but not limited to, products that improve the appearance of wrinkles or other skin blemishes;
- Refills in excess of the number specified or dispensed after 1 year of date of the prescription;
- Drugs labeled, "Caution limited by federal law to Investigational use" or Experimental Drugs;
- Any drug or medicine purchased after coverage under the Certificate terminates;
- Any drug or medicine consumed or administered at the place where it is dispensed;
- If the FDA determines that the drug is: contraindicated for the Treatment of the condition for which the drug was prescribed; or Experimental for any reason;
- Bulk chemicals;
- Non-insulin syringes, surgical supplies, Durable Medical Equipment/medical devices, except as specifically provided
  in the Prescription Drug Benefit section of the Certificate;
- Repackaged products;
- Blood components except factors;
- Any drug or medicine for the purpose of weight control;
- Fertility drugs;
- Sexual enhancements drugs;
- Vision correction products.

# **VALUE ADDED SERVICES**

The following are not affiliated with Wellfleet Insurance Company and the services are not part of the Plan Underwritten by Wellfleet Insurance Company. These value-added options are provided by Wellfleet Student.

# VISION DISCOUNT PROGRAM

For Vision Discount Benefits please go to:

www.wellfleetstudent.com

# **EMERGENCY MEDICAL AND TRAVEL ASSISTANCE**

Wellfleet Student provides access to a comprehensive program that will arrange emergency medical and travel assistance services, repatriation services and other travel assistance services when you are traveling. For general inquiries regarding the travel access assistance services coverage, please call Wellfleet Student at (877) 657-5030, TTY 711.

If you are traveling and need assistance in North America, call the Assistance Center toll-free at: (877) 305-1966 or if you are in a foreign country, call collect at: (715) 295-9311.

When you call, please provide your name, school name, the group number shown on your ID card, and a description of your situation. If the condition is an emergency, you should go immediately to the nearest physician or hospital without delay and then contact the 24-hour Assistance Center.

#### **How to Access Services**

If you require medical assistance or you need assistance with a non-medical situation, such as lost luggage, lost documents or other travel issues, follow these steps:

- Inside the U.S. and Canada: Dial toll-free (877) 305-1966
- · Outside the U.S. and Canada:
  - a) Request an international operator.
  - b) Request the operator to place a collect call to the U.S. at +1 (715) 295-9311.

Please provide the following information when you call:

- · Policy number or school name
- Nature of your call and/or emergency
- Current location
- · Contact phone number and email address
- Secondary point of contact
- · Date of birth

# 24 Hour Nurseline

Students who enroll and maintain medical coverage in this insurance plan have access to the 24 Hour Nurseline. This 24-Hour Nurseline program provides:

- Phone-based, reliable health information in response to health concerns and questions; and
- Assistance in decisions on the appropriate level of care for an injury or sickness.

Appropriate care may include:

- self-care at home
- a call to a physician
- or a visit to the emergency room.

Calls are answered 24 hours a day, 365 days a year by experienced registered nurses who have been specifically trained to handle telephone health inquiries.

This program is not a substitute for doctor visits or emergency response systems. The Nurseline does not answer health plan benefit questions. Health benefit questions should be referred to the Plan Administrator. The 24 Hour Nurseline toll free number will be on the ID card. (800) 634-7629



# 24/7 Behavioral Telehealth and Nurseline Access

CareConnect is an integrated behavioral health program offering students easy access to licensed behavioral healthclinicians 24/7/365 via telephone (888) 857-5462

Connect to a registered nurse within seconds, helping students manage their health on their terms through easy access.

#### **Behavioral Health Care**

Claims are handled as an in-network visit to ensure students face no disruption with their mental health and substanceabuse care using a wide-open Mental Health network.