



# BENEFITS AT A GLANCE

STUDENT HEALTH INSURANCE PLAN | PLAN YEAR 2022/2023

DESIGNED EXCLUSIVELY FOR THE STUDENTS OF:

**WESTERN ILLINOIS UNIVERSITY** 

Macomb, IL
("the Policyholder")

Policy Number: WI2223ILSHIP202

**Group Number: ST2205SH** 

Effective: 8/1/2022 - 7/31/2023

#### **UNDERWRITTEN BY:**

Wellfleet Insurance Company | Fort Wayne, IN

("the Company")

**ADMINISTERED BY:** 



#### Welcome Students...

We are pleased to provide you with this summary of the 2022 – 2023 Student Health Insurance Plan ("Plan"), which is fully compliant with the Affordable Care Act. This is only a brief description of the coverage(s) available under Certificate form IL WIU SHIP Cert (2022). The Certificate will contain reductions, limitations, exclusions, and termination provisions. Full details of coverage are contained in the Certificate. If there are any conflicts between this document and the Certificate, the Certificate shall govern in all cases.

"Benefits at a Glance" includes effective dates and costs of coverage, as well as other helpful information. For additional details about the Plan, please consult the Plan Certificate and other materials at <a href="https://www.wellfleetstudent.com">www.wellfleetstudent.com</a>.

This is not an insurance Policy and your receipt of this document does not constitute the insurance or delivery of a policy of insurance. Any provisions of the Policy, as described in this Summary, that may be in conflict with the laws of the state where the school is located will be administered to conform with the requirements of that state's laws, including those relating to mandated benefits.

The information contained in this Summary is accurate at the time of publication, but may change in accordance with state and federal insurance regulations during the course of the Policy year. The most current version of this document will be posted online at the website listed on the cover. In the case of a discrepancy between two versions of the Summary, the most recent will apply.

# **Important Contact Information & Resources**



#### **Contact Us**

Wellfleet Group, LLC
PO Box 15369
Springfield, Massachusetts 01115-5369
(877) 657-5030, TTY 711



**Enrollment, Eligibility, & Waivers** 

**Servicing Agent** 

Academic HealthPlans 1452 Hughes Rd. Suite 350 Grapevine, TX 76051 (855) 247-2273

#### Benefits, Claim Status, & ID Cards

Wellfleet Group, LLC PO Box 15369 Springfield, Massachusetts 01115-5369 (877) 657-5030, TTY 711 www.wellfleetstudent.com Monday— Thursday, 8:30 a.m. to 7:00 p.m.Eastern

Time Friday, 9:00 a.m. to 5:00 p.m.

#### **Claims**

Eastern Time

Cigna PO Box 188061 Chattanooga, Tennessee 37422-8061 Electronic Payor ID: 62308



#### **PPO Network**



Cigna www.mycigna.com



# **Pharmacy Benefits Manager**

For information about the Wellfleet Rx/ESI Prescription Drug Program, please visit www.wellfleetstudent.com.

Your plan includes Wellfleet Rx — offering over 40 generics at a \$0 copay. Please ask your health care provider to review our formulary to see if these medications are right for you. Click here <a href="http://wellfleetrx.com/students/formularies/">http://wellfleetrx.com/students/formularies/</a> for more information.

Member Pharmacy Help (877) 640-7940



For further information about your plan please use the QR code below.



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# **General Information**

#### **Am I Eligible**

Students taking a minimum of nine (9) class hours, at least five (5) on Macomb campus are automatically enrolled in the Student Health Insurance Program and the premium will be charged to your student account unless proof of comparable coverage is furnished.

All Graduate Assistants under contract with the University and enrolled in on-campus classes, WESL students, and Spoon River College students residing in University housing are automatically enrolled in the Student Health Insurance Program and the premium will be charged to your student account, unless proof of comparable coverage is furnished.

Students from the WIU Quad Cities campus are eligible to opt into the program on a voluntary basis. At least 50% of domestic students credit hours must be on campus.

#### **Dependents**

Insured Students who are enrolled in the Student Health Plan may also enroll their eligible Dependents.

Dependents are eligible.

# How Do I Waive/Enroll?

#### To Waive:

To waive the student health insurance plan, you must complete the online waiver by the absolute deadlines. If you do not waive coverage by the deadline, the premium will be charged to your student account. No changes will be made to a student's account after the waiver deadline.

- Go to WIU.myahpcare.com.
- Click the waiver tab and proceed as directed. You must fill in all of the required information on the waiver form. If any information is missing, your waiver will not be accepted.
- Click submit and review the information being provided is accurate.
- When your online waiver form is successfully submitted you will receive a confirmation email.

See Effective Dates & Costs section for Waiver Deadline Dates.

# To Purchase coverage and Enroll yourself or dependents:

- Go to WIU.myahpcare.com
- Click the "Enroll/Cost" tab and proceed as directed to enroll in and purchase the student health insurance plan.

See Effective Dates & Costs section for Dependent Enrollment Deadline dates.

#### **Effective Dates & Costs**

All time periods begin at 12:00 A.M. local time and end at 11:59 P.M. local time at the Policyholder's address.			
Coverage Period	Coverage Start Date	Coverage End Date	Waiver Deadline Date/ Dependent Enrollment Deadline Date
Fall	8/1/2022	1/31/2023	9/02/2022
Spring/Summer	2/1/2023	7/31/2023	1/30/2023

Plan Costs for Students and their Dependents		
	Fall	Spring
Student*	\$982.50	\$982.50
Spouse*	\$982.50	\$982.50
Each Child*	\$982.50	\$982.50
3 or more Children*	\$2,947.50	\$2,947.50

\*The above plan costs include an administrative service fee.

The plan costs for Dependents are in addition to the plan costs for student.

#### **Plan Benefits**

UNLESS OTHERWISE SPECIFIED BELOW THE MEDICAL PLAN DEDUCTIBLE (IF APPLICABLE) WILL ALWAYS APPLY.

Pre-Certification required for Inpatient Services Care, selected Outpatient Services, and Outpatient Surgery. For a complete list of these services, see the Plan Certificate.

When You receive Emergency Services, or certain non-emergency Treatment by an Out-of-Network Provider at an In-Network Hospital or Ambulatory Surgical Center, You are protected from Surprise Billing. In these situations, Your cost sharing responsibility will be calculated as if the total amount that would be charged for the services by an In-Network Provider or facility were equal to the Recognized Amount for the services, which is generally defined either as an amount set by state law or the lesser of the billed charges and the Qualifying Payment Amount. Refer to the Preferred Provider Organization provision in the How The Plan Works And Description Of Benefits section for additional information.

# **Key Plan Benefits**

BENEFIT	IN-NETWORK PROVIDER	OUT-OF-NETWORK PROVIDER
Policy Year Deductible Individual Family	\$500 \$1,500	\$1,000 \$3,000

Cost sharing You incur for Covered Medical Expenses that is applied to the Out-of-Network Deductible will not be applied to satisfy the In-Network Deductible. Cost sharing You incur for Covered Medical Expenses that is applied to the In-Network Deductible will not be applied to satisfy the Out-of-Network Provider Deductible.

Out-of-Pocket Maximum	\$7.200	\$20.000
Individual	, ,	/
Family	\$13,200	\$38,400

The Out-of-Pocket Maximum is the amount of Covered Medical Expenses You have to incur before Covered Medical Expense will be paid at 100% for the reminder of the Policy Year. Any applicable Coinsurance amounts, Deductibles and Copayments paid by You, or paid on Your behalf by another person, will apply toward the Out-of-Pocket Maximum. Costsharing does not include balance billing amounts for Out-of-Network Providers.

Cost sharing You incur for Covered Medical Expenses that is applied to the Out-of-Network Provider Out-of-Pocket Maximum will not be applied to satisfy the In-Network Provider Out-of-Pocket Maximum and cost sharing You incur for Covered Medical expenses that is applied to the In-Network Provider Out-of-Pocket Maximum will not be applied to satisfy the Out-of-Network Provider Out-of-Pocket Maximum.

Coinsurance	80% of Negotiated Charge (NC)	50% of Usual & Customary (U&C)
Preventive Services	100% of NC Deductible Waived	80% of U&C Deductible, Coinsurance, and any Copayment are applicable
Physician Office Visits including specialist and consultant visits *Check below for additional copayments if applicable	\$25 Copayment per visit then the plan pays 100% of the NC Deductible Waived	50% of U&C after Deductible for Covered Medical Expenses
Emergency Services	\$300 Copayment per visit then the plan pays 80% of the Negotiated Charge after Deductible for Covered Medical Expenses Copayment waived if admitted	Paid the same as In-Network Provider subject to Usual and Customary Charge.
Urgent Care	80% of the NC after Deductible for Covered Medical Expenses	50% of U&C after Deductible for Covered Medical Expenses

#### **Schedule of Benefits**

THE COVERED MEDICAL EXPENSE FOR AN ISSUED CERTIFICATE WILL BE:

- 1. THOSE LISTED IN THE COVERED MEDICAL EXPENSES PROVISION;
- 2. ACCORDING TO THE FOLLOWING SCHEDULE OF BENEFITS; AND
- **3.** DETERMINED BY WHETHER THE SERVICE OR TREATMENT IS PROVIDED BY AN IN-NETWORK OR OUT-OF-NETWORK PROVIDER.
- 4. UNLESS OTHERWISE SPECIFIED BELOW THE MEDICAL PLAN DEDUCTIBLE WILL ALWAYS APPLY.
- 5. UNLESS OTHERWISE SPECIFIED BELOW ANY DAY OR VISIT LIMITS WILL BE APPLIED TO IN-NETWORK AND OUT-OF-NETWORK COMBINED.

BENEFITS FOR COVERED INJURY/SICKNESS	IN-NETWORK	OUT-OF-NETWORK		
, , , , , ,	INPATIENT SERVICES			
Hospital Care Includes Hospital room & board expenses and miscellaneous services and supplies. Subject to Semi-Private room rate unless intensive care unit is required.	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	50% of Usual and Customary Charge after Deductible for Covered Medical Expenses		
Room and Board includes intensive care.				
Pre-Certification Required				
Preadmission Testing	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	50% of Usual and Customary Charge after Deductible for Covered Medical Expenses		
Physician's Visits while Confined  Limited to 1 visit per day of  Confinement per provider	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	50% of Usual and Customary Charge after Deductible for Covered Medical Expenses		
Skilled Nursing Facility Benefit  Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	50% of Usual and Customary Charge after Deductible for Covered Medical Expenses		
Inpatient Rehabilitation Facility Expense Benefit Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	50% of Usual and Customary Charge after Deductible for Covered Medical Expenses		
Registered Nurse Services for private duty nursing while Confined	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	50% of Usual and Customary Charge after Deductible for Covered Medical Expenses		
Physical Therapy while Confined (inpatient)	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	50% of Usual and Customary Charge after Deductible for Covered Medical Expenses		

MEN	ITAL HEALTH DISORDER AND SUBSTANCE USE	DISORDER BENEFITS
		2008 (MHPAEA), the cost sharing requirements,
		Health Disorder and Substance Use Disorder will
	that apply to medical and surgical benefits for	
Inpatient Mental Health	80% of the Negotiated Charge after	50% of Usual and Customary Charge after
Disorder and Substance Use	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Disorder Benefit	Dedded in Covered Medical Expenses	Deddensie ist estered mediad Expenses
Pre-Certification Required		
Outpatient Mental Health Disorder and Substance Use Disorder Benefit		
Pre-Certification Required except for office visits		
Physician's Office Visits including, but not limited to, Physician visits; individual and group therapy; medication management	\$25 Copayment per visit then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	50% of Usual and Customary Charge after Deductible for Covered Medical Expenses
All Other Outpatient Services including, but not limited to, Intensive Outpatient Programs (IOP); partial hospitalization; Electronic Convulsive Therapy (ECT); Repetitive Transcranial Magnetic Stimulation (rTMS); Psychiatric and Neuro Psychiatric testing	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	50% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Completed For	PROFESSIONAL AND OUTPATIENT SE	:KVICES
Surgical Expenses		
Inpatient and Outpatient		
Surgery includes:		
Pre-Certification Required		
Surgeon Semilees	200/ of the Negotiated Charge ofter	E00/ of Usual and Customary Charge ofter
Surgeon Services	80% of the Negotiated Charge after	50% of Usual and Customary Charge after
Anesthetist	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Assistant Surgeon	000/ of the Negatista LCI	FOOY of Housel and Contact City
Outpatient Surgical Facility and Miscellaneous expenses for services & supplies, such as cost of operating room, therapeutic services, oxygen, oxygen tent, and blood & plasma	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	50% of Usual and Customary Charge after Deductible for Covered Medical Expenses

Abortion Expense	Same as Maternity Benefit	Same as Maternity Benefit
Bariatric Surgery Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	50% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Organ Transplant Surgery  travel and lodging expenses a maximum of \$10,000 per Policy Year or \$250 per day, whichever is less while at the transplant facility.  Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	50% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Reconstructive Surgery  Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	50% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Other Professional Services		
Gender Transition Benefit  Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	50% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Home Health Care Expenses  Pre-Certification required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	50% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Hospice Care Coverage	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	50% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Office Visits		
Physician's Office Visits including Specialists/Consultants	\$25 Copayment per visit then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	50% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Telemedicine or Telehealth Services	\$25 Copayment per visit then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	50% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Allergy Testing and Treatment including injections	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	50% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Chiropractic Care Benefit  Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	50% of Usual and Customary Charge after Deductible for Covered Medical Expenses

Chiropractic Care Benefit	25	25
Maximum visits per Policy Year		
Shots and Injections unless	80% of the Negotiated Charge after	50% of Usual and Customary Charge after
considered Preventive Services	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
	·	
<b>Emergency Services, Ambulance</b>	And Non-Emergency Services	
Emergency Services in an	\$300 Copayment per visit then the plan	Paid the same as In-Network Provider subject to
emergency department	pays 80% of the Negotiated Charge after	Usual and Customary Charge.
for Emergency Medical	Deductible for Covered Medical Expenses	
Conditions.		
	Copayment waived if admitted	
Urgent Care Centers for non-	80% of the Negotiated Charge after	50% of Usual and Customary Charge after
life-threatening conditions	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Emergency Ambulance Service	80% of the Negotiated Charge after	Paid the same as In-Network Provider subject to
ground and/or air, water	Deductible for Covered Medical Expenses	Usual and Customary Charge.
transportation	·	, ,
Non-Emergency Ambulance	80% of the Negotiated Charge after	50% of Usual and Customary Charge after
Service ground and/or air,	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
water transportation	·	·
Diagnostic Laboratory, Testing a	nd Imaging Services	
Diagnostic Imaging Services	80% of the Negotiated Charge after	50% of Usual and Customary Charge after
	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Pre-Certification Required		
CT Scan, MRI and/or PET Scans	80% of the Negotiated Charge after	50% of Usual and Customary Charge after
er searly with array or 1 Er searls	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Pre-Certification Required	Beddenie for covered Medical Expenses	beautible for covered medical Expenses
Laboratory Procedures	80% of the Negotiated Charge after	50% of Usual and Customary Charge after
(Outpatient)	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
	·	
Biomarker Testing	80% of the Negotiated Charge after	50% of Usual and Customary Charge after
	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Chemotherapy and Radiation	80% of the Negotiated Charge after	50% of Usual and Customary Charge after
Therapy	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Pre-Certification Required		
Infusion Therapy	80% of the Negotiated Charge after	50% of Usual and Customary Charge after
	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Pre-Certification Required		
Rehabilitation and Habilitation T	   herapies	
Cardiac Rehabilitation	80% of the Negotiated Charge after	50% of Usual and Customary Charge after
	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Cardiac Bohahilitation	26	36
Cardiac Rehabilitation	36	36
Maximum Visits per Policy Year		
	1	

## WESTERN ILLINOIS UNIVERSITY 2022 - 2023 STUDENT HEALTH INSURANCE PLAN

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Pulmonary Rehabilitation	80% of the Negotiated Charge after	50% of Usual and Customary Charge after
	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Rehabilitation Therapy	80% of the Negotiated Charge after	50% of Usual and Customary Charge after
including, Physical Therapy, and	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Occupational Therapy and	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Speech Therapy		
Pre-Certification Required		
Tre-certification Required		
Habilitation Services	80% of the Negotiated Charge after	50% of Usual and Customary Charge after
including, Physical Therapy, and	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Occupational Therapy and		
Speech Therapy		
,		
Pre-Certification Required		
·		
	OTHER SERVICES AND SUPPLII	ES
Covered Clinical Cancer Trials	Same as any other Covered Sickness	
Diabetic services and supplies	80% of the Negotiated Charge after	50% of Usual and Customary Charge after
(including equipment and	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
training)	Deductible for covered intedical Expenses	beddetible for covered Medical Expenses
training)		
Refer to the Prescription Drug		
provision for diabetic supplies		
covered under the Prescription		
Drug benefit.		
Dialysis Treatment	80% of the Negotiated Charge after	50% of Usual and Customary Charge after
·	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
	·	·
Durable Medical Equipment	80% of the Negotiated Charge after	50% of Usual and Customary Charge after
	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Pre-Certification Required		
Enteral Formulas and	80% of the Negotiated Charge after	50% of Usual and Customary Charge after
Nutritional Supplements	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
See the Prescription Drug		
section of this Schedule when		
purchased at a pharmacy.		
Hearing Aids for Insured	80% of the Negotiated Charge after	EOW of House and Customers Charge ofter
Hearing Aids for Insured		50% of Usual and Customary Charge after
Persons under age 18	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Limited to 2 pairs of hearing		
aids per 36-month period		
alas per so monen period		
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Infertility Treatment	80% of the Negotiated Charge after	50% of Usual and Customary Charge after	
	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses	
Pre-Certification Required			
Maternity Benefit	Same as any other Covered Sickness		
Prosthetic and Customized	80% of the Negotiated Charge after	50% of Usual and Customary Charge after	
Orthotic Devices	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses	
Pre-Certification Required			
Outpatient Private Duty Nursing	80% of the Negotiated Charge after	50% of Usual and Customary Charge after	
	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses	
Pre-Certification Required			
Student Health	100% of the Negotiated Charge for Covered I	Medical Expenses	
Center/Infirmary Expense			
Benefit	Deductible Waived		
Non-emergency Care While	50% of Actual Charge after Deductible for Co	vered Medical Expenses	
Traveling Outside of the United			
States	Subject to \$10,000 maximum per Policy Year		
Pediatric Dental and Vision Care			
Pediatric Dental Care Benefit (to the end of the month in which the Insured Person turns age 19)	See the Pediatric Dental Care Benefit description in the Certificate for further information.		
Preventive Dental Care Limited to 2 dental exams every 12 months	50% of Usual and Customary Charge after Deductible for Covered Medical Expenses		
The benefit payable amount for the following services is different from the benefit payable amount for Preventive Dental Care:			
Emergency Dental	50% of Usual and Customary Charge after Deductible for Covered Medical Expenses		
Routine Dental Care	50% of Usual and Customary Charge after Deductible for Covered Medical Expenses		
Endodontic Services	50% of Usual and Customary Charge after Deductible for Covered Medical Expenses		
Prosthodontic Services	50% of Usual and Customary Charge after Deductible for Covered Medical Expenses		
Periodontic Services	50% of Usual and Customary Charge after Deductible for Covered Medical Expenses		
Medically Necessary Orthodontic Care	50% of Usual and Customary Charge after Deductible for Covered Medical Expenses		
Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.			

Pediatric Vision Care Benefit (to	100% of Usual and Customary Charge for Covered Medical Expenses			
the end of the month in which	100% of Osual and Customary Charge for Cov	ereu Medicai Experises		
the Insured Person turns age 19)	Deductible Waived			
Limited to 1 visit(s) per Policy Year and 1 pair of prescribed lenses and frames or contact lenses (in lieu of eyeglasses) per Policy Year				
Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.				
Miscellaneous Dental Services				
Accidental Injury Dental Treatment	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses		
Sickness Dental Expense Benefit	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	50% of Usual and Customary Charge after Deductible for Covered Medical Expenses		
Treatment for Temporomandibular Joint (TMJ) Disorders	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	50% of Usual and Customary Charge after Deductible for Covered Medical Expenses		
Dental Anesthesia Care Benefit	Same as any other Covered Sickness			
	PRESCRIPTION DRUGS			
Prescription Drugs Retail Pharmacy  No cost sharing applies to ACA Preventive Care medications filled at a participating network pharmacy.				
Your benefit is limited to a 30-day supply. Coverage for more than a 30-day supply only applies if the smallest package size exceeds a 30-day supply. See "Retail Pharmacy Supply Limits" section for more information.				
TIER 1 (Including Enteral Formulas) For each fill up to a 30-day supply filled at a Retail pharmacy	\$30 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	\$30 Copayment then the plan pays 50% of Actual Charge after Deductible for Covered Medical Expenses		
Out-of-Network Provider benefits are provided on a reimbursement basis. Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.				

See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased at a pharmacy.		
More than a 30-day supply but less than a 61-day supply filled at a Retail pharmacy	\$60 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	\$60 Copayment then the plan pays 50% of Actual Charge after Deductible for Covered Medical Expenses
More than a 60-day supply filled at a Retail pharmacy	\$90 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	\$90 Copayment then the plan pays 50% of Actual Charge after Deductible for Covered Medical Expenses
TIER 2 (Including Enteral Formulas)  For each fill up to a 30-day supply filled at a Retail pharmacy  Out-of-Network Provider benefits are provided on a reimbursement basis. Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.  See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased at a pharmacy.	\$60 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses  Deductible Waived	\$60 Copayment then the plan pays 50% of Actual Charge after Deductible for Covered Medical Expenses
More than a 30-day supply but less than a 61-day supply filled at a Retail pharmacy	\$120 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses  Deductible Waived	\$120 Copayment then the plan pays 50% of Actual Charge after Deductible for Covered Medical Expenses
More than a 60-day supply filled at a Retail pharmacy	\$180 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses  Deductible Waived	\$180 Copayment then the plan pays 50% of Actual Charge after Deductible for Covered Medical Expenses

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TIER 3	\$80 Copayment then the plan pays 100% of	\$80 Copayment then the plan pays 50% of
(Including Enteral Formulas)	the Negotiated Charge for Covered Medical Expenses	Actual Charge after Deductible for Covered Medical Expenses
For each fill up to a 30-day		
supply filled at a Retail	Deductible Waived	
Pharmacy		
Out-of-Network Provider		
benefits are provided on a		
reimbursement basis. Claim		
forms must be submitted to Us		
as soon as reasonably possible.  Refer to Proof of Loss provision		
contained in the General		
Provisions.		
See the Enteral Formula and		
Nutritional Supplements section		
of this Schedule for supplements not purchased at a		
pharmacy.		
. ,		
More than a 30-day supply but	\$160 Copayment then the plan pays 100%	\$160 Copayment then the plan pays 50% of
less than a 61-day supply filled	of the Negotiated Charge for Covered	Actual Charge after Deductible for Covered
at a Retail pharmacy	Medical Expenses	Medical Expenses
	Deductible Waived	
More than a 60-day supply	\$240 Copayment then the plan pays 100%	\$240 Copayment then the plan pays 50% of
filled at a Retail pharmacy	of the Negotiated Charge for Covered Medical Expenses	Actual Charge after Deductible for Covered Medical Expenses
	ivieuicai experises	iviedical expenses
	Deductible Waived	
Specialty Prescription Drugs	I table	Table 1
For each fill up to a 30-day	\$80 Copayment then the plan pays 100% of	\$80 Copayment then the plan pays 50% of
supply.	the Negotiated Charge for Covered Medical Expenses	Actual Charge after Deductible for Covered Medical Expenses
Out-of-Network Provider	- Lipenses	medical Expenses
benefits are provided on a	Deductible Waived	
reimbursement basis. Claim		
forms must be submitted to Us		
as soon as reasonably possible. Refer to Proof of Loss provision		
contained in the General		
Provisions.		
Manathan - 20 l	6450 Caras was at the will be a 6000's	6150 Company the state of the s
More than a 30-day supply but less than a 61-day supply	\$160 Copayment then the plan pays 100% of the Negotiated Charge for Covered	\$160 Copayment then the plan pays 50% of Actual Charge after Deductible for Covered
icss man a or-uay supply	Medical Expenses	Medical Expenses
	, p	r
	Deductible Waived	

More than a 60-day supply	\$240 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	\$240 Copayment then the plan pays 50% of Actual Charge after Deductible for Covered Medical Expenses
Zero Cost Medications		
Out-of-Network Provider	100% of the Negotiated Charge for Covered	100% of Actual Charge for Covered Medical
benefits are provided on a	Medical Expenses	Expenses
reimbursement basis. Claim	ivieuicai Experises	Lxperises
forms must be submitted to Us	Deductible Waived	Deductible Waived
as soon as reasonably possible.	Deductione Walved	Deduction Walved
Refer to Proof of Loss provision		
contained in the General		
Provisions.		
Orally administered anti-cancer	prescription drugs (including specialty drugs)	
Benefit	Greater of:	
	Chemotherapy Benefit; or	
	Infusion Therapy Benefit	
	- I, ,	
	n supplies purchased at a pharmacy)	
Benefit	I	rescription Drug Fill, except that the Copayment
	for prescription insulin drugs will not exceed \$	\$100 for a 30-day supply.
	Mandated Benefits	
BENEFITS FOR COVERED INJURY/SICKNESS	IN-NETWORK	OUT-OF-NETWORK
Autism Spectrum Disorders	Same as any other Covered Sickness	
Benefit for Insured Persons		
under 21 years of age.		
Breast Cancer Pain Medication and Therapy Benefit	Same as any other Covered Sickness	
Comprehensive Cancer Testing	Same as any other Covered Sickness	
Benefit		
Emergency Medical Care due to	Benefits will be paid at 100% of the Actual C	harge for Covered Medical Expenses, no
Criminal Sexual Assault	Deductible or Copayment will apply.	
Habilitation Services for Children Benefit	Same as any other Covered Sickness subject to the limits described in the Benefit	
Human Papillomavirus Vaccine Benefit	Same as any other Covered Sickness, unless considered a Preventive Service	
Long-term Antibiotic Therapy for Tick-borne Diseases Benefit	Same as any other Covered Sickness	
Mammography and Clinical Breast Examination	100% of the Negotiated Charge for Covered Medical Expenses, no Deductible or Copayment will apply.	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Multiple Sclerosis Preventive Physical Therapy Benefit	Same as any other Covered Sickness	

Naprapathic Services	80% of the Negotiated Charge after	50% of Usual and Customary Charge after
Pre-Certification Required	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Pancreatic Screening Expenses	Same as any other Covered Sickness	
Pediatric Autoimmune Neuropsychiatric Disorders Benefit	Same as any other Covered Sickness	
Post-Mastectomy Benefit	Same as any other Covered Sickness	
Skin Cancer Screening Benefit	Same as any other Preventive Service	
Port-Wine Stain Treatment Expense Benefit	Same as any other Covered Sickness	
Blood Testing Expenses	Same as any other Laboratory Procedures (Outpatient)	
	Accidental Death and Dismemberr	ment
Principal Sum		\$10,000

Principal Sum \$10,000

Loss must occur within 365 days of the date of a covered Accident.

Only one benefit will be payable under this provision, that providing the largest benefit, when more than one (1) loss occurs as the result of any one (1) Accident. This benefit is payable in addition to any other benefits payable under this Certificate.

#### **Exclusions and Limitations**

**Exclusion Disclaimer**: Any exclusion in conflict with the Patient Protection and Affordable Care Act or any state-imposed requirements will be administered to comply with the requirements of the federal or state guideline, whichever is more favorable to You.

The Certificate does not cover loss nor provide benefits for any of the following, except as otherwise provided by the benefits of the Certificate and as shown in the Schedule of Benefits.

#### **General Exclusions**

- International Students Only Eligible expenses within Your Home Country or country of origin that would be payable or medical Treatment that is available under any governmental or national health plan for which You could be eligible.
- Treatment, service or supply which is not Medically Necessary for the diagnosis, care or Treatment of the sickness or
  injury involved. This applies even if they are prescribed, recommended or approved by the Student Health Center or
  by Your attending Physician or dentist.
- Medical services rendered by a provider employed for or contracted with the Policyholder, including team
   Physicians or trainers, except as specifically provided in the Schedule of Benefits or as part of the Student Health
   Center benefits provided by this plan.
- Professional services rendered by an Immediate Family Member or anyone who lives with You.
- Charges of an institution, health service or infirmary for whose services payment is not required in the absence of insurance or services covered by Student Health Fees.
- Any expenses in excess of Usual and Customary Charges except as provided in the Certificate.
- Treatment, services, supplies or facilities in a Hospital owned or operated by the Veterans Administration or a national government or any of its agencies, except when a charge is made which You are required to pay.
- Services that are duplicated when provided by both a certified Nurse midwife and a Physician.
- Expenses payable under any prior policy which was in force for the person making the claim.

- Loss resulting from war or any act of war, whether declared or not, or loss sustained while in the armed forces of any country or international authority.
- Injury sustained as the result of Your operation of a motor vehicle while not properly licensed to do so in the jurisdiction in which the motor vehicle Accident takes place.
- Expenses covered under any Workers' Compensation, occupational benefits plan, mandatory automobile no-fault plan, public assistance program or government plan, except Medicaid.
- Expenses incurred after:
  - The date insurance terminates as to an Insured Person, except as specified in the extension of benefits provision; and
  - The end of the Policy Year specified in the Policy.
- Elective Surgery or Elective Treatment unless such coverage is otherwise specifically covered under the Certificate.
- Any loss to which a contributing cause was Your commission of or attempt to commit a felony or to which a
  contributing cause was Your being engaged in an illegal occupation.
- You are participating in a riot.
- Custodial Care service and supplies.
- Charges for hot or cold packs for personal use.
- Services of private duty Nurse except as provided in the Certificate.
- Expenses that are not recommended and approved by a Physician.
- Experimental or Investigative drugs, devices, Treatments or procedures unless otherwise covered under Covered Clinical Trials or covered under clinical trials (routine patient costs). See the Other Benefits section for more information.
- Routine harvesting and storage of stem cells from newborn cord blood, the purchase price of any organ or tissue, donor services if the recipient is not an Insured Person under this plan, or services for or related to the transplantation of animal or artificial organs or tissues.
- Loss incurred as the result of riding as a passenger or otherwise (including skydiving) in a vehicle or device for aerial
  navigation, except as a fare paying passenger in an aircraft operated by a scheduled airline maintaining regular
  published schedules on a regularly established route anywhere in the world.
- Non-physical, occupational, speech therapies (art, dance, etc.).
- Modifications made to dwellings.
- General fitness, exercise programs.
- Hypnosis.
- · Rolfing.
- Biofeedback.
- Charges incurred for acupuncture, in any form, except to the extent provided in the Schedule of Benefits.
- Sleep Disorders, except for the diagnosis and Treatment of obstructive sleep apnea.
- Routine foot care, including the paring or removing of corns and calluses, or trimming of nails, unless these services are determined to be Medically Necessary because of Injury, infection or disease.

#### **Activities Related**

- Braces and appliances used as protective devices during a student's participation in sports. Replacement braces and appliances are not covered.
- Loss resulting from playing, practicing, traveling to or from, or participating in, or conditioning for, any professional sport.
- Loss resulting from playing, practicing, traveling to or from, or participating in, or conditioning for, any Intercollegiate
  or club sports for which benefits are paid under another Sports Accident policy issued to the Policyholder; or for
  which coverage is provided by the National Collegiate Athletic Association (NCAA), National Association of
  Intercollegiate Athletic (NAIA) or any other sports association.
- Racing or speed contests, skin diving or sky diving, mountaineering (where ropes or guides are customarily used), ultra-light aircraft, parasailing, sail planing, hang gliding, bungee jumping, travel in or on ATV's (all terrain or similar type vehicles) or other hazardous sport or hobby.

#### Weight Management/Reduction

- Weight management. Weight reduction. Nutrition programs. This does not apply to nutritional counseling or any screening or assessment specifically provided under the Preventive Services benefit, or otherwise specifically covered under the Certificate.
- Treatment for obesity except surgery for morbid obesity (bariatric surgery). Surgery for removal of excess skin or fat.

#### **Family Planning**

- Infertility Treatment (male or female)-this includes but is not limited to:
  - Procreative counseling;
  - Premarital examinations;
  - Genetic counseling and genetic testing;
  - Impotence, organic or otherwise;
  - o Injectable infertility medication, including but not limited to menotropins, hCG and GnRH agonists;
  - Costs for an ovum donor or donor sperm;
  - Sperm storage costs;
  - Cryopreservation and storage of embryos;
  - Ovulation induction and monitoring;
  - Hysteroscopy;
  - Laparoscopy;
  - Laparotomy;
  - Ovulation predictor kits;
  - Reversal of tubal ligations;
  - Reversal of vasectomies;
  - Costs for and relating to surrogate motherhood (maternity services are Covered for Members acting as surrogate mothers);
  - o Cloning; or
  - Medical and surgical procedures that are Experimental or Investigative unless Our denial is overturned by an External Appeal Agent.

#### Vision

- Expenses for radial keratotomy.
- Adult Vision unless specifically provided in the Certificate.
- Charges for office visit exam for the fitting of prescription contact lenses, duplicate spare eyeglasses, lenses or frames, non-prescription lenses or contact lenses that are for cosmetic purposes.

#### **Dental**

 Treatment to the teeth, including orthodontic braces and orthodontic appliances, unless otherwise covered under the Pediatric Dental Care Benefit.

#### Hearing

• Charges for hearing exams, hearing screening, and the fitting or repair or replacement of hearing aids except as specifically provided in the Certificate.

#### Cosmetic

- Treatment of Acne unless Medically Necessary.
- Charges for hair growth or removal unless otherwise specifically covered under the Certificate.
- Surgery or related services for cosmetic purposes to improve appearance, except to restore bodily function or correct deformity resulting from disease, or trauma.

#### **Prescription Drugs**

- Any drug or medicine which does not, by federal or state law, require a prescription order, i.e. over-the-counter
  drugs, even if a prescription is written, except as specifically provided under Preventive Services or in the
  Prescription Drug Benefit section of this Certificate. Insulin and OTC preventive medications required under ACA
  are exempt from this exclusion;
- Drugs with over-the-counter equivalents except as specifically provided under Preventive Services;
- Allergy sera and extracts administered via injection;
- Vitamins, and minerals, except as specifically provided under Preventive Services;
- Food supplements, dietary supplements; except as specifically provided in the Certificate;
- Cosmetic drugs or medicines including, but not limited to, products that improve the appearance of wrinkles or other skin blemishes;
- Refills in excess of the number specified or dispensed after 1 year of date of the prescription;
- Drugs labeled, "Caution limited by federal law to Investigational use" or Experimental Drugs;
- Any drug or medicine purchased after coverage under the Certificate terminates;
- Any drug or medicine consumed or administered at the place where it is dispensed;
- If the FDA determines that the drug is: contraindicated for the Treatment of the condition for which the drug was prescribed; or Experimental for any reason;
- Bulk chemicals;
- Non-insulin syringes, surgical supplies, Durable Medical Equipment/medical devices, except as specifically provided in the Prescription Drug Benefit section of the Certificate;
- Repackaged products;
- Blood components except factors;
- Any drug or medicine for the purpose of weight control;
- Sexual enhancements drugs;
- Vision correction products.

# **VALUE ADDED SERVICES**

The following are not affiliated with Wellfleet Insurance Company and the services are not part of the Plan Underwritten by Wellfleet Insurance Company. These value-added options are provided by Wellfleet Student.

## VISION DISCOUNT PROGRAM

For Vision Discount Benefits please go to: www.wellfleetstudent.com

# 24 Hour Nurseline

Students who enroll and maintain medical coverage in this insurance plan have access to the 24 Hour Nurseline. This 24-Hour Nurseline program provides:

- · Phone-based, reliable health information in response to health concerns and questions; and
- Assistance in decisions on the appropriate level of care for an injury or sickness.

Appropriate care may include:

- · self-care at home
- a call to a physician
- or a visit to the emergency room.

Calls are answered 24 hours a day, 365 days a year by experienced registered nurses who have been specifically trained to handle telephone health inquiries.

This program is not a substitute for doctor visits or emergency response systems. The Nurseline does not answer health plan benefit questions. Health benefit questions should be referred to the Plan Administrator. The 24-Hour Nurseline toll-free number will be on the ID card. (800) 634-7629



# 24/7 Behavioral Telehealth and Nurseline Access

CareConnect is an integrated behavioral health program offering students easy access to licensed behavioral health clinicians 24/7/365 via telephone (888) 857-5462.

Connect to a registered nurse within seconds, helping students manage their health on their terms through easy access.