



# BENEFITS AT A GLANCE

STUDENT HEALTH INSURANCE PLAN | PLAN YEAR 2022/2023

DESIGNED EXCLUSIVELY FOR THE STUDENTS OF:

### **MARSHALL UNIVERSITY**

Huntington, WV ("the Policyholder")

### **UNDERWRITTEN BY:**

Wellfleet Insurance Company | Fort Wayne, IN

("the Company")

Policy Number: WI2223WVSHIP93

**Group Number: ST0574SH** 

Effective: 08/01/2022 - 07/31/2023

**ADMINISTERED BY:** 

Wellfleet Group, LLC



### Welcome Students...

We are pleased to provide you with this summary of the 2022 – 2023 Student Health Insurance Plan ("Plan"), which is fully compliant with the Affordable Care Act. This is only a brief description of the coverage(s) available under Certificate form WV SHIP Cert (2022). The Certificate will contain reductions, limitations, exclusions, and termination provisions. Full details of coverage are contained in the Certificate. If there are any conflicts between this document and the Certificate, the Certificate shall govern in all cases.

"Benefits at a Glance" includes effective dates and costs of coverage, as well as other helpful information. For additional details about the Plan, please consult the Plan Certificate and other materials at www.wellfleetstudent.com.

This is not an insurance Policy and your receipt of this document does not constitute the insurance or delivery of a policy of insurance. Any provisions of the Policy, as described in this Summary, that may be in conflict with the laws of the state where the school is located will be administered to conform with the requirements of that state's laws, including those relating to mandated benefits.

The information contained in this Summary is accurate at the time of publication, but may change in accordance with state and federal insurance regulations during the course of the Policy year. The most current version of this document will be posted online at the website listed on the cover. In the case of a discrepancy between two versions of the Summary, the most recent will apply.

# **Important Contact Information & Resources**



### **Contact Us**

Wellfleet Group, LLC PO Box 15369 Springfield, Massachusetts 01115-5369 (877) 657-5030, TTY 711



# **Pharmacy Benefits Manager**

For information about the Wellfleet Rx/ESI Prescription Drug Program, please visit www.wellfleetstudent.com.

Your plan includes Wellfleet Rx – offering over 40 generics at a \$0 copay. Please ask your health care provider to review our formulary to see if these medications are right for you. Click here <a href="http://wellfleetrx.com/students/formularies/">http://wellfleetrx.com/students/formularies/</a> for more information.

Member Pharmacy Help (877) 640-7940

### **Plan Administration**

### **Servicing Agent**

Joe Stanton Thornburg Insurance Agency 2519 Third Avenue Huntington, WV 25601 (304) 697-7650

# Enrollment, Eligibility, & Waivers, Benefits, Claim Status, & ID Cards

Wellfleet Group, LLC PO Box 15369 Springfield, Massachusetts 01115-5369 (877) 657-5030, TTY 711 www.wellfleetstudent.com

Monday—Thursday, 8:30 a.m. to 7:00 p.m. Eastern Time

Friday, 9:00 a.m. to 5:00 p.m. Eastern Time



For further information about your plan please use the QR code below.



### Claims

Cigna PO Box 188061 Chattanooga, Tennessee 37422-8061 Electronic Payor ID: 62308



### **PPO Network**



Cigna www.mycigna.com

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# **General Information**

# **Am I Eligible**

All registered Medical, Pharmacy, and Physician Assistant students taking 1 or more credits are required to have health insurance coverage, either through this Student Health Insurance Plan or through another individual or family plan. Students are automatically enrolled in the Student Health Insurance Plan unless proof of comparable coverage is provided by completing the waiver.

Insurance premiums are not a billable item of the university since it is not required of all degree programs, therefore this cost is NOT included in tuition. Students are responsible for paying the insurance premium amount by the given deadline. Please contact your financial aid officer to see if aid for this coverage may be available to you.

### **Dependents**

Insured Students who are enrolled in the Student Health Plan may also enroll their eligible Dependents.

## How Do I Waive/Enroll?

If You are eligible to be covered under this Plan, You are automatically enrolled, unless You waive coverage. To document proof of comparable coverage, students need to complete the online Waiver Form and submit it prior to the start of the school year. The deadline to waive for the annual plan is 10/09/2022. To submit the online Waiver Form:

- 1. Go to <u>www.wellfleetstudent.com</u>, enter your school name;
- 2. Click on the Waiver link; and
- 3. Complete all of the required information as directed.

The deadline to waive coverage for Annual coverage is 10/09/2022.

### **Effective Dates & Costs**

All time periods begin at 12:00 A.M. local time and end at 11:59 P.M. local time at the Policyholder's address	All time periods be	gin at 12:00 A.M.	. local time and end at 11:59 P.M. le	ocal time at the Polic	vholder's address.
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Coverage Period	Coverage Start Date	Coverage End Date	Waiver/Enrollment Deadline
Annual	08/01/2022	07/31/2023	10/09/2022
Fall	08/01/2022	12/31/2022	10/09/2022
Spring	01/01/2023	07/31/2023	TBD

Plan Costs for Students and their Dependents				
	Annual	Fall	Spring	
Student*	\$6,382	\$2,676	\$3,706	
Spouse*	\$6,382	\$2,676	\$3,706	
Each Child*	\$6,382	\$2,676	\$3,706	·····
3 or more Children*	\$19,146	\$8,028	\$11,118	

\*The above plan costs include an administrative service fee.

The plan costs for Dependents are in addition to the plan costs for student.

# **Plan Benefits**

UNLESS OTHERWISE SPECIFIED BELOW THE MEDICAL PLAN DEDUCTIBLE (IF APPLICABLE) WILL ALWAYS APPLY.

Pre-Certification required for Inpatient Services Care, selected Outpatient Services, and Outpatient Surgery. For a complete list of these services, see the Plan Certificate.

When You receive Emergency Services, or certain non-emergency Treatment by an Out-of-Network Provider at an In-Network Hospital or Ambulatory Surgical Center, You are protected from Surprise Billing. Refer to the Preferred Provider Organization provision in the How The Plan Works And Description Of Benefits section for additional information.

# **Key Plan Benefits**

BENEFIT	IN-NETWORK PROVIDER	OUT-OF-NETWORK PROVIDER			
Policy Year Deductible Individual	\$0	\$1,500			
to satisfy the In-Network Deduct	Cost sharing You incur for Covered Medical Expenses that is applied to the Out-of-Network Deductible will not be applied to satisfy the In-Network Deductible. Cost sharing You incur for Covered Medical Expenses that is applied to the In-Network Deductible will not be applied to satisfy the Out-of-Network Provider Deductible.				
Out-of-Pocket Maximum Individual Family	\$1,500 \$3,000	\$6,350 \$12,700			
Cost sharing You incur for Covered Medical Expenses that is applied to the Out-of-Network Provider Out-of-Pocket Maximum will not be applied to satisfy the In-Network Provider Out-of-Pocket Maximum and cost sharing You incur for Covered Medical expenses that is applied to the In-Network Provider Out-of-Pocket Maximum will not be applied to satisfy the Out-of-Network Provider Out-of-Pocket Maximum.					
Coinsurance	80% of Negotiated Charge (NC)	70% of Usual & Customary (U&C)			
Preventive Services	100% of NC Deductible Waived	70% of U&C Deductible, Coinsurance, and any Copayment are applicable			
Physician Office Visits including specialist and consultant visits *Check below for additional copayments if applicable	80% of the Negotiated Charge for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses			
Emergency Services in an emergency department (includes Urgent Care for Emergency Medical Conditions).	\$200 Copayment per visit then the plan pays 80% of the Negotiated Charge for Covered Medical Expenses	Paid the same as In-Network Provider subject to Usual and Customary Charge.			
Urgent Care Centers for non- life-threatening conditions	\$50 Copayment per visit then the plan pays 80% of the Negotiated Charge for Covered Medical Expenses	\$50 Copayment per visit then the plan pays 70% of Usual and Customary Charge after Deductible for Covered Medical Expenses			

### **Schedule of Benefits**

### THE COVERED MEDICAL EXPENSE FOR AN ISSUED CERTIFICATE WILL BE:

- 1. THOSE LISTED IN THE COVERED MEDICAL EXPENSES PROVISION;
- 2. ACCORDING TO THE FOLLOWING SCHEDULE OF BENEFITS; AND
- 3. DETERMINED BY WHETHER THE SERVICE OR TREATMENT IS PROVIDED BY AN IN-NETWORK OR OUT-OF-NETWORK PROVIDER
- 4. UNLESS OTHERWISE SPECIFIED BELOW THE MEDICAL PLAN DEDUCTIBLE WILL ALWAYS APPLY.
- 5. UNLESS OTHERWISE SPECIFIED BELOW ANY DAY OR VISIT LIMITS WILL BE APPLIED TO IN-NETWORK AND OUT-OF-NETWORK COMBINED.

BENEFITS FOR COVERED	IN-NETWORK	OUT-OF-NETWORK
INJURY/SICKNESS	INPATIENT SERVICES	
Hospital Care Includes Hospital room & board expenses and miscellaneous services and supplies. Subject to Semi-Private room rate unless intensive care unit is required. Room and Board includes intensive care. Pre-Certification Required	\$300 Copayment per admission then the plan pays 80% of the Negotiated Charge for Covered Medical Expenses	\$300 Copayment per admission then the plan pays 70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Preadmission Testing	80% of the Negotiated Charge for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Physician's Visits while Confined Limited to 1 visit per day of Confinement per provider	80% of the Negotiated Charge for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Skilled Nursing Facility Benefit Pre-Certification required	80% of the Negotiated Charge for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Inpatient Rehabilitation Facility Expense Benefit Pre-Certification required	80% of the Negotiated Charge for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Registered Nurse Services for private duty nursing while Confined Up to \$1,000 maximum per Policy Year	80% of the Negotiated Charge for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Physical Therapy while Confined (inpatient)	80% of the Negotiated Charge for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
MENT	AL HEALTH DISORDER AND SUBSTANCE USE	DISORDER BENEFITS
requirements, day or visit limits	Mental Health Parity and Addiction Equity Act s, and any Pre-certification requirements that no more restrictive than those that apply to r	apply to a Mental Health Disorder and medical and surgical benefits for any other
Inpatient Mental Health Disorder and Substance Use Disorder Benefit Pre-Certification Required	80% of the Negotiated Charge for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses

		7
Outpatient Mental Health Disorder and Substance Use Disorder Benefit		
Physician's Office Visits including, but not limited to, Physician visits; individual and group therapy; medication management	80% of the Negotiated Charge for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
All Other Outpatient Services including, but not limited to, Intensive Outpatient Programs (IOP); partial hospitalization; Electronic Convulsive Therapy (ECT); Repetitive Transcranial Magnetic Stimulation (rTMS); Psychiatric and Neuro Psychiatric testing	80% of the Negotiated Charge for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Pre-Certification Required for IOP and partial hospitalization (beginning after the sixth (6) day), and Surgery		
	PROFESSIONAL AND OUTPATIENT SEI	RVICES
Surgical Expenses		
Inpatient and Outpatient Surgery includes: Pre-Certification Required Surgeon Services Anesthetist Assistant Surgeon	80% of the Negotiated Charge for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Outpatient Surgical Facility and Miscellaneous expenses for services & supplies, such as cost of operating room,	\$20 Copayment per visit then the plan pays 80% of the Negotiated Charge for Covered Medical Expenses	\$20 Copayment per visit then the plan pays 70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
therapeutic services, oxygen, oxygen tent, and blood & plasma		
therapeutic services, oxygen, oxygen tent, and blood &	80% of the Negotiated Charge for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses

Organ Transplant Surgery travel and lodging expenses a maximum of \$2,000 per Policy Year or \$250 per day, whichever is less while at the transplant facility. Pre-Certification Required	80% of the Negotiated Charge for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Reconstructive Surgery Pre-Certification Required	80% of the Negotiated Charge for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Other Professional Services		
Gender Transition Benefit Pre-Certification Required	80% of the Negotiated Charge for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Home Health Care Expenses Pre-Certification required	80% of the Negotiated Charge for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Home Health Care Expenses Maximum visits per Policy Year	100	100
Hospice Care Coverage	80% of the Negotiated Charge for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Office Visits		
Physician's Office Visits including Specialists/Consultants	80% of the Negotiated Charge for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Telemedicine or Telehealth Services	80% of the Negotiated Charge for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Allergy Testing and Treatment including injections	80% of the Negotiated Charge for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Chiropractic Care Benefit Pre-Certification Required	\$20 Copayment per visit then the plan pays 80% of the Negotiated Charge for Covered Medical Expenses	\$20 Copayment per visit then the plan pays 70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Tuberculosis screening, Titers, QuantiFERON B tests including shots (other than covered under preventive services)	80% of the Negotiated Charge for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses

Emergency Services, Ambulan	ce And Non-Emergency Services	
Emergency Services in an emergency department for Emergency Medical Conditions.	\$200 Copayment per visit then the plan pays 80% of the Negotiated Charge for Covered Medical Expenses	Paid the same as In-Network Provider subject to Usual and Customary Charge.
Urgent Care Centers for non- life-threatening conditions	\$50 Copayment per visit then the plan pays 80% of the Negotiated Charge for Covered Medical Expenses	\$50 Copayment per visit then the plan pays 70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Emergency Ambulance Service ground and/or air, water transportation	100% of the Negotiated Charge for Covered Medical Expenses	Paid the same as In-Network Provider subject to Usual and Customary Charge.
Non-Emergency Ambulance Service ground and/or air, water transportation	80% of the Negotiated Charge for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Diagnostic Laboratory, Testing	and Imaging Services	
Diagnostic Imaging Services Pre-Certification Required	\$20 Copayment per visit then the plan pays 80% of the Negotiated Charge for Covered Medical Expenses	\$20 Copayment per visit then the plan pays 70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
CT Scan, MRI and/or PET Scans Pre-Certification Required	\$20 Copayment per visit then the plan pays 80% of the Negotiated Charge for Covered Medical Expenses	\$30 Copayment per visit then the plan pays 70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Laboratory Procedures (Outpatient)	80% of the Negotiated Charge for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Chemotherapy and Radiation Therapy Pre-Certification Required	80% of the Negotiated Charge for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Infusion Therapy Pre-Certification Required	\$20 Copayment per visit then the plan pays 80% of the Negotiated Charge for Covered Medical Expenses	\$20 Copayment per visit then the plan pays 70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Rehabilitation and Habilitation	1 Therapies	
Cardiac Rehabilitation	\$20 Copayment per visit then the plan pays 80% of the Negotiated Charge for Covered Medical Expenses	\$20 Copayment per visit then the plan pays 70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Pulmonary Rehabilitation	\$20 Copayment per visit then the plan pays 80% of the Negotiated Charge for Covered Medical Expenses	\$20 Copayment per visit then the plan pays 70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Rehabilitation Therapy including, Physical Therapy, and Occupational Therapy and Speech Therapy Pre-Certification Required	\$20 Copayment per visit then the plan pays 80% of the Negotiated Charge for Covered Medical Expenses	\$20 Copayment per visit then the plan pays 70% of Usual and Customary Charge after Deductible for Covered Medical Expenses

Habilitative Services including, Physical Therapy, and Occupational Therapy and Speech Therapy	\$20 Copayment per visit then the plan pays 80% of the Negotiated Charge for Covered Medical Expenses	\$20 Copayment per visit then the plan pays 70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Pre-Certification Required		
	OTHER CERVICES AND CHRRISE	
Covered Clinical Trials	OTHER SERVICES AND SUPPLIES  Same as any other Covered Sickness	
Diabetic services and supplies	80% of the Negotiated Charge for Covered	70% of Usual and Customary Charge after
(including equipment and training) Refer to the Prescription Drug provision for diabetic supplies	Medical Expenses	Deductible for Covered Medical Expenses
covered under the Prescription Drug benefit.		
Dialysis Treatment	80% of the Negotiated Charge for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Durable Medical Equipment	80% of the Negotiated Charge for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Enteral Formulas and Nutritional Supplements See the Prescription Drug section of this Schedule when purchased at a pharmacy.	80% of the Negotiated Charge for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Infertility Treatment Pre-Certification Required	80% of the Negotiated Charge for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Maternity Benefit	Same as any other Covered Sickness	
Prosthetic and Orthotic Devices Pre-Certification Required	80% of the Negotiated Charge for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Outpatient Private Duty Nursing Pre-Certification Required	80% of the Negotiated Charge for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Sports Accident Expense Benefit - incurred as the result of the play or practice of club sports	80% of the Negotiated Charge for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Non-emergency Care While Traveling Outside of the United States	60% of Actual Charge after Deductible for Covered Medical Expenses Subject to \$10,000 maximum per Policy Year	

Medical Evacuation Expense	100% of Actual Charge for Covered Medical Expenses
	Deductible Waived
	Subject to \$500,000 maximum per Policy Year
Repatriation Expense	100% of Actual Charge for Covered Medical Expenses
	Deductible Waived
	Subject to \$500,000 maximum per Policy Year
Pediatric and Adult Dental and	Vision Care
Pediatric Dental Care Benefit	See the Pediatric Dental Care Benefit description in the Certificate for further
(to the end of the month in	information.
which the Insured Person	
turns age 19)	
Preventive Dental Care	100% of Usual and Customary Charge for Covered Medical Expenses
Limited to 2 dental exams	,
every 12 months	
The benefit payable amount	
for the following services is	
different from the benefit	
payable amount for	
Preventive Dental Care:	
Emergency Dental	80% of Usual and Customary Charge for Covered Medical Expenses
Routine Dental Care	80% of Usual and Customary Charge for Covered Medical Expenses
Endodontic Services	80% of Usual and Customary Charge for Covered Medical Expenses
Prosthodontic Services	50% of Usual and Customary Charge for Covered Medical Expenses
Trostriodomic Services	30% of Osdal and Castomary Charge for Covered Medical Expenses
Periodontic Services	80% of Usual and Customary Charge for Covered Medical Expenses
Medically Necessary	50% of Usual and Customary Charge for Covered Medical Expenses
Orthodontic Care	
Claim forms must be	Deductible Waived
submitted to Us as soon as	
reasonably possible. Refer to	
Proof of Loss provision	
contained in the General	
Provisions.	

Pediatric Vision Care Benefit (to the end of the month in which the Insured Person turns age 19)	100% of Usual and Customary Charge for Co Deductible Waived	overed Medical Expenses
Limited to 1 visit(s) per Policy Year and 1 pair of prescribed lenses and frames or contact lenses (in lieu of eyeglasses) per Policy Year		
Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.		
Adult Vision Care (age 19 and older) Routine Eye Exam once every 12 months	\$20 Copayment per visit then the plan pays Covered Medical Expenses Deductible Waived	80% of Usual and Customary Charge for
Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions		
Miscellaneous Dental Services		
Accidental Injury Dental Treatment	100% of the Negotiated Charge for Covered Medical Expenses	100% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Treatment for Temporomandibular Joint (TMJ) Disorders and Craniomandibular Disorder (CMD)	80% of the Negotiated Charge for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
	PRESCRIPTION DRUGS	
Prescription Drugs Retail Pharmacy  No cost sharing applies to ACA Preventive Care medications filled at a participating network pharmacy.  Your benefit is limited to a 30 day supply. Coverage for more than a 30 day supply only applies if the smallest package size exceeds a 30 day supply. See "Retail Pharmacy Supply Limits" section for more information.		
TIER 1 (Including Enteral Formulas) For each fill up to a 30 day supply filled at a Retail pharmacy	\$15 Copayment then the plan pays 100% of the Negotiated for Covered Medical Expenses	Not Covered

See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased		
at a pharmacy.		
More than a 30 day supply but less than a 61 day supply filled at a Retail pharmacy	\$30 Copayment then the plan pays 100% of the Negotiated for Covered Medical Expenses	Not Covered
More than a 60 day supply filled at a Retail pharmacy	\$45 Copayment then the plan pays 100% of the Negotiated for Covered Medical Expenses	Not Covered
TIER 2 (Including Enteral Formulas) For each fill up to a 30 day supply filled at a Retail pharmacy	\$40 Copayment then the plan pays 100% of the Negotiated for Covered Medical Expenses	Not Covered
See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased at a pharmacy.		
More than a 30 day supply but less than a 61 day supply filled at a Retail pharmacy	\$80 Copayment then the plan pays 100% of the Negotiated for Covered Medical Expenses	Not Covered
More than a 60 day supply filled at a Retail pharmacy	\$120 Copayment then the plan pays 100% of the Negotiated for Covered Medical Expenses	Not Covered
TIER 3 (Including Enteral Formulas) For each fill up to a 30 day supply filled at a Retail Pharmacy	\$75 Copayment then the plan pays 100% of the Negotiated for Covered Medical Expenses	Not Covered
See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased at a pharmacy.		
More than a 30 day supply but less than a 61 day supply filled at a Retail pharmacy	\$150 Copayment then the plan pays 100% of the Negotiated for Covered Medical Expenses	Not Covered

More than a 60 day supply filled at a Retail pharmacy	\$225 Copayment then the plan pays 100% of the Negotiated for Covered Medical Expenses	Not Covered		
Specialty Prescription Drugs				
For each fill up to a 30 day supply.	\$100 Copayment then the plan pays 100% of the Negotiated for Covered Medical Expenses	Not Covered		
More than a 30 day supply but less than a 61 day supply	\$200 Copayment then the plan pays 100% of the Negotiated for Covered Medical Expenses	Not Covered		
More than a 60 day supply	\$300 Copayment then the plan pays 100% of the Negotiated for Covered Medical Expenses	Not Covered		
Zero Cost Medications				
	100% of the Negotiated Charge for Covered Medical Expenses	Not Covered		
Orally administered anti-cancer prescription drugs (including specialty drugs)				
Benefit	Greater of:			
Diabetic Supplies (for Prescription supplies purchased at a pharmacy)				
Benefit	Paid the same as any other Retail Pharmacy Prescription Drug Fill, except that the Insured Person's out-of-pocket costs for covered prescription insulin drugs will not exceed \$100 per 30 day supply per supply of regardless of the amount or type of insulin that is needed to fill the Insured Person's prescription.			
	Mandated Benefits			
Autism Spectrum Disorders	Same as any other Covered Sickness, subject to the limitations described in the Benefit			
Colorectal Cancer Screening	Same as any other Preventive Service			
Dental Anesthesia Services	Same as any other Covered Sickness			
Mammograms and Pap Smears	Same as any other Preventive Service			
Accidental Death and Dismemberment				
Principal Sum		\$10,000		

Loss must occur within 365 days of the date of a covered Accident.

Only one benefit will be payable under this provision, that providing the largest benefit, when more than one (1) loss occurs as the result of any one (1) Accident. This benefit is payable in addition to any other benefits payable under this Certificate.

### **Exclusions and Limitations**

**Exclusion Disclaimer**: Any exclusion in conflict with the Patient Protection and Affordable Care Act or any state-imposed requirements will be administered to comply with the requirements of the federal or state guideline, whichever is more favorable to You.

The Certificate does not cover loss nor provide benefits for any of the following, except as otherwise provided by the benefits of the Certificate and as shown in the Schedule of Benefits.

### **General Exclusions**

- International Students Only Eligible expenses within Your Home Country or country of origin that would be payable or medical Treatment that is available under any governmental or national health plan for which You could be eligible.
- Treatment, service or supply which is not Medically Necessary for the diagnosis, care or Treatment of the sickness or injury involved. This applies even if they are prescribed, recommended or approved by Your attending Physician or dentist.
- Medical services rendered by a provider employed for or contracted with the Policyholder, including team Physicians or trainers, except as specifically provided in the Schedule of Benefits.
- Professional services rendered by an Immediate Family Member or anyone who lives with You.
- Charges of an institution, health service or infirmary for whose services payment is not required in the absence of insurance or services covered by Student Health Fees.
- Any expenses in excess of Usual and Customary Charges except as provided in the Certificate.
- Treatment, services, supplies or facilities in a Hospital owned or operated by the Veterans Administration or a national government or any of its agencies, except when a charge is made which You are required to pay.
- Services that are duplicated when provided by both a certified Nurse midwife and a Physician.
- Expenses payable under any prior policy which was in force for the person making the claim.
- Loss resulting from war or any act of war, whether declared or not, or loss sustained while in the armed forces of any country or international authority.
- Injury sustained as the result of Your operation of a motor vehicle while not properly licensed to do so in the jurisdiction in which the motor vehicle Accident takes place.
- Expenses covered under any Workers' Compensation, occupational benefits plan, mandatory automobile no-fault plan, public assistance program or government plan, except Medicaid.
- Expenses incurred after:
  - The date insurance terminates as to an Insured Person, except as specified in the extension of benefits provision; and
  - The end of the Policy Year specified in the Policy.
- Elective Surgery or Elective Treatment unless such coverage is otherwise specifically covered under the Certificate.
- You are:
  - o committing or attempting to commit a felony,
  - engaged in an illegal occupation, or
  - o participating in a riot.
- Custodial Care service and supplies.
- Charges for hot or cold packs for personal use.
- Services of private duty Nurse except as provided in the Certificate.
- Expenses that are not recommended and approved by a Physician.
- Experimental or Investigative drugs, devices, Treatments or procedures unless otherwise covered under Covered Clinical Trials or covered under clinical trials (routine patient costs). See the Other Benefits section for more information.
- Routine harvesting and storage of stem cells from newborn cord blood, the purchase price of any organ or tissue, donor services if the recipient is not an Insured Person under this plan, or services for or related to the transplantation of animal or artificial organs or tissues.

- Loss incurred as the result of riding as a passenger or otherwise (including skydiving) in a vehicle or device for aerial
  navigation, except as a fare paying passenger in an aircraft operated by a scheduled airline maintaining regular
  published schedules on a regularly established route anywhere in the world.
- Non-chemical addictions.
- Non-physical, occupational, speech therapies (art, dance, etc.).
- Modifications made to dwellings.
- General fitness, exercise programs.
- Hypnosis.
- Rolfing.
- Biofeedback.
- Charges incurred for acupuncture, in any form, except to the extent provided in the Schedule of Benefits.
- Sleep Disorders, except for the diagnosis and Treatment of obstructive sleep apnea.
- Routine foot care, including the paring or removing of corns and calluses, or trimming of nails, unless these services are determined to be Medically Necessary because of Injury, infection or disease.

### **Activities Related:**

- Braces and appliances used as protective devices during a student's participation in sports. Replacement braces and appliances are not covered.
- Loss resulting from playing, practicing, traveling to or from, or participating in, or conditioning for, any professional sport.
- Loss resulting from playing, practicing, traveling to or from, or participating in, or conditioning for, any Intercollegiate sports for which benefits are paid under another Sports Accident policy issued to the Policyholder; or for which coverage is provided by the National Collegiate Athletic Association (NCAA), National Association of Intercollegiate Athletic (NAIA) or any other sports association.
- Racing or speed contests, skin diving or sky diving, mountaineering (where ropes or guides are customarily used), ultra-light aircraft, parasailing, sail planing, hang gliding, bungee jumping, travel in or on ATV's (all terrain or similar type vehicles) or other hazardous sport or hobby.

### Weight Management/Reduction

- Weight management. Weight reduction. Nutrition programs. This does not apply to nutritional counseling or any screening or assessment specifically provided under the Preventive Services benefit, or otherwise specifically covered under the Certificate.
- Treatment for obesity except surgery for morbid obesity (bariatric surgery). Surgery for removal of excess skin or fat.

### **Family Planning:**

- Infertility Treatment (male or female)-this includes but is not limited to:
  - Procreative counseling;
  - Premarital examinations;
  - Genetic counseling and genetic testing;
  - Impotence, organic or otherwise;
  - Injectable infertility medication, including but not limited to menotropins, hCG and GnRH agonists;
  - In vitro fertilization, gamete intrafallopian tube transfers or zygote intrafallopian tube transfers;
  - Costs for an ovum donor or donor sperm;
  - Sperm storage costs;
  - Cryopreservation and storage of embryos;
  - Ovulation induction and monitoring;
  - Artificial insemination;
  - Hysteroscopy;
  - Laparoscopy;
  - Laparotomy;

- Ovulation predictor kits;
- Reversal of tubal ligations;
- Reversal of vasectomies;
- Costs for and relating to surrogate motherhood (maternity services are Covered for Members acting as surrogate mothers);
- Cloning; or
- Medical and surgical procedures that are Experimental or Investigative, unless Our denial is overturned by an External Appeal Agent.

### Vision

- Expenses for radial keratotomy.
- Adult Vision unless specifically provided in the Certificate.
- Charges for office visit exam for the fitting of prescription contact lenses, duplicate spare eyeglasses, lenses or frames, non-prescription lenses or contact lenses that are for cosmetic purposes.

### **Dental**

- Treatment to the teeth, including orthodontic braces and orthodontic appliances, unless otherwise covered under the Pediatric Dental Care Benefit.
- Extraction of impacted wisdom teeth or dental abscesses.

### Hearing

• Charges for hearing exams, hearing screening, hearing aids and the fitting or repair or replacement of hearing aids or cochlear implants except as specifically provided in the Certificate.

### Cosmetic

- Treatment of Acne unless Medically Necessary.
- Charges for hair growth or removal unless otherwise specifically covered under the Certificate.
- Surgery or related services for cosmetic purposes to improve appearance, except to restore bodily function or correct deformity resulting from disease, or trauma.

### **Prescription Drugs**

- Any drug or medicine which does not, by federal or state law, require a prescription order, i.e. over-the-counter
  drugs, even if a prescription is written, except as specifically provided under Preventive Services or in the
  Prescription Drug Benefit section of this Certificate. Insulin and OTC preventive medications required under ACA
  are exempt from this exclusion;
- Drugs with over-the-counter equivalents except as specifically provided under Preventive Services;
- Allergy sera and extracts administered via injection;
- Vitamins, and minerals, except as specifically provided under Preventive Services;
- Food supplements, dietary supplements; except as specifically provided in the Certificate;
- Cosmetic drugs or medicines including, but not limited to, products that improve the appearance of wrinkles or other skin blemishes;
- Refills in excess of the number specified or dispensed after 1 year of date of the prescription;
- Drugs labeled, "Caution limited by federal law to Investigational use" or Experimental Drugs;
- Any drug or medicine purchased after coverage under the Certificate terminates;
- Any drug or medicine consumed or administered at the place where it is dispensed;
- If the FDA determines that the drug is: contraindicated for the Treatment of the condition for which the drug was prescribed; or Experimental for any reason;
- Bulk chemicals;
- Non-insulin syringes, surgical supplies, Durable Medical Equipment/medical devices, except as specifically provided in the Prescription Drug Benefit section of the Certificate;

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- Repackaged products;
- Blood components except factors;
- Any drug or medicine for the purpose of weight control;
- Sexual enhancements drugs;
- Vision correction products.

# **VALUE ADDED SERVICES**

The following are not affiliated with Wellfleet Insurance Company and the services are not part of the Plan Underwritten by Wellfleet Insurance Company. These value-added options are provided by Wellfleet Student.

# VISION DISCOUNT PROGRAM

For Vision Discount Benefits please go to: www.wellfleetstudent.com

# EMERGENCY MEDICAL AND TRAVEL ASSISTANCE

Wellfleet Student provides access to a comprehensive program that will arrange emergency medical and travel assistance services, repatriation services and other travel assistance services when you are traveling. For general inquiries regarding the travel access assistance services coverage, please call Wellfleet Student at (877) 657-5030, TTY 711.

If you are traveling and need assistance in North America, call the Assistance Center toll-free at: (877) 305-1966 or if you are in a foreign country, call collect at: (715) 295-9311.

When you call, please provide your name, school name, the group number shown on your ID card, and a description of your situation. If the condition is an emergency, you should go immediately to the nearest physician or hospital without delay and then contact the 24-hour Assistance Center.

### **How to Access Services**

If you require medical assistance or you need assistance with a non-medical situation, such as lost luggage, lost documents or other travel issues, follow these steps:

- Inside the U.S. and Canada: Dial toll-free (877) 305-1966
- · Outside the U.S. and Canada:
  - a) Request an international operator.
  - b) Request the operator to place a collect call to the U.S. at +1 (715) 295-9311.

Please provide the following information when you call:

- Policy number or school name
- · Nature of your call and/or emergency
- Current location
- · Contact phone number and email address
- · Secondary point of contact
- · Date of birth

# 24 Hour Nurseline

Students who enroll and maintain medical coverage in this insurance plan have access to the 24 Hour Nurseline. This 24-Hour Nurseline program provides:

- Phone-based, reliable health information in response to health concerns and questions; and
- Assistance in decisions on the appropriate level of care for an injury or sickness.

Appropriate care may include:

- self-care at home
- a call to a physician
- or a visit to the emergency room.

Calls are answered 24 hours a day, 365 days a year by experienced registered nurses who have been specifically trained to handle telephone health inquiries.

This program is not a substitute for doctor visits or emergency response systems. The Nurseline does not answer health plan benefit questions. Health benefit questions should be referred to the Plan Administrator. The 24 Hour Nurseline toll free number will be on the ID card. (800) 634-7629



# 24/7 Behavioral Telehealth and Nurseline Access

CareConnect is an integrated behavioral health program offering students easy access to licensed behavioral health clinicians 24/7/365 via telephone (888) 857-5462.

Connect to a registered nurse within seconds, helping students manage their health on their terms through easy access.