Coverage Period: 09/01/2023 – 08/31/2024 Coverage for: Individual + Family | Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, go to <u>www.wellfleetstudent.com</u> or call toll free 1-877-657-5030. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary</u> or call 1-800-318-2596 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	In- <u>Network Provider</u> : \$0; Out-of-Network Provider: \$350/ individual; \$1,500/ family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. In-Network Preventive care and In-Network Prescription Drugs are covered before you meet your deductible.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-</u> <u>pocket limit</u> for this <u>plan</u> ?	In-Network Provider: \$3,250/ individual; \$8,100/ family Out-of-Network Provider: \$8,500/ individual; \$12,100/ family; Prescription Drugs: In-Network Provider: \$1,250/individual; \$3,500/family; Pediatric Dental: \$1,000	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit?</u>	Premiums, balance-billing charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a network provider?	Yes. See Cigna OAP at www.cigna.com or call 1-877-657-5030 for a list of	

Common Medical	Services You May	What You Will Pay		Limitations, Exceptions, & Other Important	
Event	Need Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
	Primary care visit to treat an injury or illness	\$30 <u>copay</u> /visit, 0% <u>coinsurance</u>	35% coinsurance	none	
		\$30 <u>copay</u> /visit, 0% <u>coinsurance</u>	35% coinsurance	none	
If you visit a health care provider's office or clinic	<u>Specialist</u> visit	Chiropractic Care: \$30 <u>copay</u> /visit, 15% <u>coinsurance</u>	Chiropractic Care: 35% coinsurance	Chiropractic Care: Pre-Certification required.	
	Preventive care/screening/immunization	No charge	Not Covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. Only available at UNH Health & Wellness, except as specifically provided.	
	Diagnostic test (x-ray, blood work)	15% coinsurance	35% coinsurance	none	
If you have a test	Imaging (CT/PET scans, MRIs)	\$100 <u>copay</u> /visit, 15% <u>coinsurance</u>	35% coinsurance	none	
If you need drugs to	Tier 1 (Generic drugs)	Tier 1: \$5 copay/prescription Tier 2: \$15 copay/prescription	Not Covered	Tier One Prescription copayment: applies	
treat your illness or condition More information about prescription drug coverage is available at www.wellfleetstudent.com	Tier 2 (Preferred brand drugs)	Tier 1: \$25 copay/prescription Tier 2: \$35 copay/prescription	Not Covered	to prescriptions filled at UNH Health & Wellness Pharmacy. Tier Two Prescription copayment applies to prescriptions filled through Benecard. copayment waived for generic contraception	
	Tier 3 (Non-preferred brand drugs)	Tier 1: \$40 copay/prescription Tier 2: \$50 copay/prescription	Not Covered	medications or medically necessary brand contraceptive medications at either Tier One or Tier Two pharmacy. Up to 30-day supply.	

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.wellfleetstudent.com</u>.

Common Medical	Services You May	What You Will Pay		Limitations, Exceptions, & Other Important	
Event	Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
	Specialty drugs	Tier One: \$40 copayment/prescription Tier Two: Generic \$15 copayment/prescription Preferred brand: \$35 copayment /prescription Non-Preferred brand: \$50 copayment /prescription In Physician's Office or Hospital: \$50 copayment/prescription then 15% coinsurance	Not Covered	Tier One Prescription copayment: applies to prescriptions filled at UNH Health & Wellness Pharmacy. Tier Two Prescription copayment: applies to prescriptions filled through Benecard. copayment waived for generic contraception medications or medically necessary brand contraceptive medications at either Tier One or Tier Two pharmacy. Up to 30-day supply.	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	\$100 <u>copayment</u> / surgery, 15% <u>coinsurance</u>	35% coinsurance	Applies to inpatient surgery also.	
0 ,	Physician/surgeon fees	15% coinsurance	35% coinsurance	none	
	Emergency room care	\$100 <u>copay</u> /visit, 15% <u>coinsurance</u>	Paid the same as In-Network Provider subject to Usual and Customary Charge.	Benefits will be payable for services received in a hospital emergency department or independent freestanding emergency department. Copayment waived if admitted.	
If you need immediate medical attention	Emergency medical transportation	\$100 <u>copay</u> /trip, 15% <u>coinsurance</u>	Paid the same as In-Network Provider subject to Usual and Customary Charge.	Including ground and/or air, water transportation.	
	Urgent care	\$40 <u>copay</u> /visit, 15% <u>coinsurance</u>	35% coinsurance	Treatment for non-life-threatening conditions.	
If you have a hospital stay	Facility fee (e.g., hospital room)	\$250 <u>copay</u> /confinement, 15% <u>coinsurance</u>	35% coinsurance	Subject to Semi-Private room rate unless intensive care unit is required. Pre-Certification required.	
	Physician/surgeon fees	15% coinsurance	35% coinsurance	none	

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.wellfleetstudent.com</u>.

Common Medical	Common Medical Services You May What You Will Pay		Limitations, Exceptions, & Other Important	
Event	Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
If you need mental health, behavioral health, or substance abuse services	Outpatient services	Office visits: \$30 copay/visit, 0% coinsurance Outpatient Services, other than office visits: \$30 copay/visit, 0% coinsurance	Office visits: 35% coinsurance Outpatient Services, other than office visits: 35% coinsurance	Provider/Practitioner Home and Office Visits Charges, including diagnostic Lab, X-ray, and Clinic Tests that are billed by the Provider/Practitioner, and clinic services at a hospital Partial Day/Intensive Outpatient Care
	Inpatient services	\$250 <u>copay</u> /confinement, 15% <u>coinsurance</u>	35% coinsurance	none
	Office visits	0% coinsurance	35% coinsurance	Cost sharing does not apply to certain preventive services. Maternity care may include tests and services described elsewhere in the SBC (i.e.
If you are pregnant	Childbirth/delivery professional services	\$150 <u>copay</u> /visit, 15% <u>coinsurance</u>	35% coinsurance	ultrasound). Up to 48 hours for normal vaginal delivery and 96 hours (not including the day of surgery) for a caesarean section delivery unless the caesarean
	Childbirth/delivery facility services	15% coinsurance	35% coinsurance	section delivery is the result of Complications of Pregnancy.
	Home health care	15% coinsurance	35% coinsurance	Pre-Certification required.
		Inpatient Facility: 15% coinsurance	Inpatient Facility: 35% coinsurance	Inpatient Rehabilitation Facility: Pre-Certification is required.
If you need help recovering or have other special health	Rehabilitation services	Outpatient: \$30 <u>copay</u> /visit, 15% <u>coinsurance</u>	Outpatient: 35% <u>coinsurance</u>	Outpatient Includes Physical, Occupational, and Speech therapies. Pre-Certification recommended. Physical Therapy: Services limited to a maximum of 20 visits per Plan Year.
needs	Habilitation services	15% <u>coinsurance</u>	35% <u>coinsurance</u>	none

^{*} For more information about limitations and exceptions, see the $\underline{\text{plan}}$ or policy document at $\underline{\text{www.wellfleetstudent.com}}$.

Common Medical	Services You May	What You	Will Pay	Limitations, Exceptions, & Other Important	
Event	Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
	Skilled nursing care	15% <u>coinsurance</u>	35% coinsurance	Pre-Certification required.	
	Durable medical equipment	15% <u>coinsurance</u>	35% coinsurance	Pre-Certification recommended for equipment rental in excess of three (3) months, TENS units, and equipment in excess of \$1,000.	
	Hospice services	15% coinsurance	35% coinsurance	Pre-certification recommended	
	Children's eye exam	No charge	No charge	Limited to 1 visit per Plan Year for routine vision exam, including refraction and glaucoma testing.	
If your child needs dental or eye care	Children's glasses	No charge	No charge	Coverage limited to either prescription lenses and frames or contact lenses, but not both. Limited to one (1) benefit/Plan Year.	
	Children's dental check-up	No charge	No charge	Limited to Covered Persons who are under age 19 (from birth through age 18). Oral Exams: One complete initial oral exam per provider per location. For Preventive.	

^{*} For more information about limitations and exceptions, see the $\underline{\text{plan}}$ or policy document at $\underline{\text{www.wellfleetstudent.com}}$.

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Cosmetic surgery
- Dental care (Adult)

- Long-term care
- Routine eye care (Adult)

- Routine foot care
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Acupuncture
- Bariatric surgery (<u>Pre-Certification</u> required)
- Chiropractic care (Pre-Certification required
- Hearing aids
- Infertility treatment (<u>Pre-Certification</u> required)
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.wellfleetstudent.com</u>.

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: www.nh.gov/insurance/consumers/health.htm or contact Wellfleet Group, LLC toll free 1-877-657-5030. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318- 2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: <u>www.nh.gov/insurance/consumers/health.htm</u>.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Not Applicable

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al (877) 657-5030.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa (877) 657-5030.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 (877) 657-5030.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' (877) 657-5030.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

PRA Disclosure Statement: According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is **0938-1146**. The time required to complete this information collection is estimated to average **0.08** hours per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
■ Specialist copayment	\$30
■ Hospital (facility) coinsurance	15%
■ Other <u>coinsurance</u>	0%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700	
In this example, Peg would pay:		
Cost Sharing		
<u>Deductibles</u>	\$0	
<u>Copayments</u>	\$900	
Coinsurance	\$300	
What isn't covered		
Limits or exclusions	\$60	
The total Peg would pay is	\$1,260	

Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$(
■ Specialist copayment	\$30
■ Hospital (facility) coinsurance	15%
■ Other <u>coinsurance</u>	0%

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

<u>Durable medical equipment</u> (glucose meter)

Total Example Cost	\$5,600	
In this example, Joe would pay:		
Cost Sharing		
<u>Deductibles</u>	\$0	
Copayments	\$900	
Coinsurance	\$100	
What isn't covered		
Limits or exclusions	\$20	
The total Joe would pay is	\$1,020	

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$0
■ Specialist copayment	\$30
■ Hospital (facility) coinsurance	15%
■ Other <u>coinsurance</u>	0%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800		
In this example, Mia would pay:			
Cost Sharing			
<u>Deductibles</u>	\$0		
Copayments	\$500		
Coinsurance	\$100		
What isn't covered			
Limits or exclusions	\$0		
The total Mia would pay is	\$600		

NOTICE OF NON-DISCRIMINATION AND ACCESSIBILITY REQUIREMENTS

The Company complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex, including sex stereotypes and gender identity. The Company does not exclude people or treat them worse because of their race, color, national origin, age, disability, or sex.

The Company provides free aids and services to people with disabilities to communicate effectively with us, such as:

- 1. Qualified sign language interpreters
- 2. Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose first language is not English when needed to communicate effectively with us, such as:

- 1. Interpreters
- 2. information translated into other languages

If you need these services, contact the Civil Rights Coordinator.

If you believe that Wellfleet Insurance Company has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Civil Rights Coordinator PO Box 15369 Springfield, MA 01115-5369 (413) 733-4540 civilcoordinator@wellfleetinsurance.com

You can file a grievance in person, by mail, fax, or email. If you need help filing a grievance our Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue SW., Room 509F, HHH Building Washington, DC 20201 800-868-1019; 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

The Company complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

LANGUAGE ASSISTANCE PROGRAM

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Please call (877) 657-5030.

ATENCIÓN: Si habla **español (Spanish)**, hay servicios de asistencia de idiomas, sin cargo, a su disposición. Llame al (877) 657-5030.

請注意:如果您說中文 (Chinese),我們免費為您提供語言協助服務。請致電:(877)657-5030.

XIN LƯU Ý: Nếu quý vị nói tiếng Việt (Vietnamese), quý vị sẽ được cung cấp dịch vụ trợ giúp về ngôn ngữ miễn phí. Vui lòng gọi (877) 657-5030.

알림: 한국어(Korean)를 사용하시는 경우 언어 지원 서비스를 무료로 이용하실 수 있습니다.

(877) 657-5030번으로 전화하십시오.

PAUNAWA: Kung nagsasalita ka ng **Tagalog** (**Tagalog**), may makukuha kang mga libreng serbisyo ng tulong sa wika. Mangyaring tumawag sa (877) 657-5030.

ВНИМАНИЕ: бесплатные услуги перевода доступны для людей, чей родной язык является **русском (Russian)**. Позвоните по номеру (877) 657-5030.

ميبنة: اذا تنك شدخة تيبرطا (Arabic)، نافت المدخة دعاسما الميو غلا الميناجما المحاتم كالم عاجر ال المحتلا الم 5030-657 (877).

ATANSYON: Si w pale **Kreyòl ayisyen (Haitian Creole)**, ou kapab benefisye sèvis ki gratis pou ede w nan lang pa w. Tanpri rele nan (877) 657-5030.

ATTENTION : Si vous parlez **français (French)**, des services d'aide linguistique vous sont proposés gratuitement. Veuillez appeler le (877) 657-5030.

UWAGA: Jeżeli mówisz po polsku (Polish), udostępniliśmy darmowe usługi tłumacza. Prosimy zadzwonić pod numer (877) 657-5030.

ATENÇÃO: Se você fala português (Portuguese), contate o serviço de assistência de idiomas gratuito. Ligue para (877) 657-5030.

ATTENZIONE: in caso la lingua parlata sia l'italiano (Italian), sono disponibili servizi di assistenza linguistica gratuiti. Si prega di chiamare il numero (877) 657-5030.

ACHTUNG: Falls Sie **Deutsch (German)** sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufen Sie (877) 657-5030 an.

注意事項:日本語(Japanese) を話される場合、無料の言語支援サービスをご利用いただけます。(877) 657-5030 にお電話ください。

یسراف امشدن ابز رگا: مجود (Farsi) دشابی م امشدر ایتخا رد ناگیار روط مجی نابز دادما تامدخ، تسا. 657-5030 (877) نمس ابیگرید.

कृपा ध्या दा: याद आप **हिंदा (Hindi)** भाषी हा तो आपके ।लए भाषा सहायता सेवाएं।न:शुल् उपलब् हा। कृपा पर काल करा (877) 657-5030

CEEB TOOM: Yog koj hais Lus **Hmoob (Hmong)**, muaj kev pab txhais lus pub dawb rau koj. Thov hu rau (877) 657-5030.

ប្រយ័ត្ន: ប្រសិនបើអ្នកនិយាយភាសាខ្មែរ(Khmer) សេវាកម្មភាសាជំនួយឥតគិតថ្ងៃមានសម្រាប់អ្នក។ សូមទូរស័ព្ទមកលេខ (877) 657-5030 ។

PAKDAAR: Nu saritaem ti **Ilocano (Ilocano)**, ti serbisyo para ti baddang ti lengguahe nga awanan bayadna, ket sidadaan para kenyam. Maidawat nga awagan iti (877) 657-5030.

DÍÍ BAA'ÁKONÍNÍZIN: Diné (Navajo) bizaad bee yániłti'go, saad bee áka'anída'awo'ígíí, t'áá jíík'eh, bee ná'ahóót'i'. T'áá shoodí kohjj' (877) 657-5030 hodíilnih.

OGOW: Haddii aad ku hadasho Soomaali (Somali), adeegyada taageerada luqadda, oo bilaash ah, ayaad heli kartaa. Fadlan wac (877) 657-5030

ગુજરાતી (Gujarati) યુ ના: જો તમે જરાતી બોલતા હો, તો િન:લ્કુ ભાષા સહાય સેવાઓ તમારા માટ ઉપલબ્ધ છ. ફોન કરો (877) 657-5030

λληνικά (Greek)ΠΡΟΣΟΧΗ: Αν μιλάτε ελληνικά, στη διάθεσή σας βρίσκονται υπηρεσίες γλωσσικής υποστήριξης, οι οποίες παρέχονται δωρεάν. Καλέστε (877) 657-5030

Українська (Ukrainian) УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером (877) 657-5030

አማርኛ (Amharic) ማስታወሻ: የሚና*ኅ*ሩት ቋንቋ ኣማርኛ ከሆነ የትር*ጉ*ም *እ*ርዳታ ድርጅቶች፣ በነጻ ሊያማዝዎት ተዘ*ጋ*ጀተዋል፡ ወደ ሚከተለው ቁጥር ይደው(877) 657-5030

ਪੰਜਾਬੀ (Punjabi) ਧਆਨ ਿਦਓ: ਜੇ ਤੂਸ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤ ਭਾਸ਼ਾ ਿਵੱਚ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਹੈ (877) 657-5030

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