



**Hope College**  
**2023-2024 Student Health Plan (SHIP)**

Group No: ST2206SH  
 Policy No: WI2324MISHIP203

Dear Students:

We are pleased to provide you with this summary of the Student Health Insurance Plan for Hope College. This plan is fully compliant with the Affordable Care Act.

**Who Is Eligible To Enroll?**

**Domestic Students**

All full-time, degree seeking undergraduate students who are registered in 12 or more credit hours are automatically enrolled in this Insurance Plan at registration and the premium for coverage is added to their tuition billing for the Student Insurance Plan unless proof of comparable coverage is furnished.

**Dependents**

Insured Students who are enrolled in the Student Health Plan may also enroll their eligible Dependents.

**How Do I Waive/Enroll?**

To Waive:

- Go to [www.wellfleetstudent.com](http://www.wellfleetstudent.com).
- Search Hope College
- Select the Enroll or Waive Option.
- All first-time users must first "Create a New Account". • Once logged into your account, you will be able to select enroll or waive.
- Complete all required information associated with your choice. • You will receive an email confirmation from Wellfleet. Please keep this information for your records.
- Students who would like to waive the Hope College SHIP need to have their current insurance information available to provide proof of comparable insurance coverage

The deadline to waive/enroll for Annual coverage is 09/30/2023

**Waiver Period Deadline Dates**

Annual/Fall	09/30/2023
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**Cost and Periods of Coverage\***

	Annual 8/1/2023 to 7/31/2024	Spring/Summer (New Students only) 1/1/2024 to 7/31/2024
Student	\$1,956	\$1,139

\*The above rates include an administrative fee.

**Where Can I Obtain More Information About The Plan?**

Waive Coverage	Wellfleet Group, LLC <a href="http://www.wellfleetstudent.com">www.wellfleetstudent.com</a>
Insurance Benefits Claim Processing ID Cards	Wellfleet Group, LLC <a href="http://www.wellfleetstudent.com">www.wellfleetstudent.com</a>
Find Network Provider	<a href="http://www.wellfleetstudent.com">www.wellfleetstudent.com</a> or <a href="http://www.cigna.com">www.cigna.com</a>
Find Prescription Drug Provider	<a href="http://www.wellfleetstudent.com">www.wellfleetstudent.com</a>

**Underwritten By:**  
Wellfleet Insurance Company

**Plan Administrator:**  
Wellfleet Group LLC  
P.O. Box 15369  
Springfield, MA 01115-5369  
[www.wellfleetstudent.com](http://www.wellfleetstudent.com)  
(877) 657-5030

**Servicing Agent:**  
Student Athletic Insurance Services

FlyST2206SH

**HEALTH INSURANCE BENEFIT SUMMARY\***

BENEFIT	NETWORK	NON-NETWORK
Policy Year Deductible Individual	\$250 Individual	\$600 Individual
Out-of-Pocket Maximum Individual	\$5,000 Individual \$10,000 Family	\$10,000 Individual No Max Family
Coinsurance	80% of NC**	60% of U&C**
Preventive Services	100% of NC Deductible Waived	60% of U&C
Hospital Room & Board (Inpatient)**	80% of NC	60% of U&C
Surgery (Inpatient or Outpatient)	80% of NC	60% of U&C
Physician Visit including Consultants/Specialist/Telemedicine	\$25 copay per visit then plan pays 100% of NC Deductible Waived	60% of U&C
Emergency Services Expense	\$150 copay per visit then plan pays 100% of NC Deductible Waived Copayment waived if admitted	Paid the same as IN-Network Provider subject to Usual & Customary Charge
Urgent Care Centers for non-life-threatening conditions	\$50 copay per visit then plan pays 100% of NC Deductible Waived	\$50 copay per visit then plan pays 100% of U&C Deductible Waived
Outpatient Prescription Drugs	100% of NC after copays: Tier 1: \$25 Tier 2: \$45 Tier 3: \$100 Specialty: \$100 Deductible Waived	Not Covered

\*\*NC= Negotiated Charge for Covered Medical Expenses

\*\*U&C=Usual and Customary Charge for Covered Medical Expenses

\*This is only a brief description of the coverage(s) available under the Plan. The Certificate will contain the reductions, limitations, exclusions and termination provisions. Full details of coverage are contained in the Certificate. If there are any conflicts between this document and the Certificate, the Certificate shall govern in all cases.

Pre-certification is required for inpatient hospital, surgery and selected outpatient services. Pre-certification is not required for an Emergency Medical Condition or Urgent Care or Hospital Confinement for the initial 48/96 hours of maternity care.

## Exclusions and Limitations

**Exclusion Disclaimer:** Any exclusion in conflict with the Patient Protection and Affordable Care Act or any state-imposed requirements will be administered to comply with the requirements of the federal or state guideline, whichever is more favorable to You.

The Certificate does not cover loss nor provide benefits for any of the following, except as otherwise provided by the benefits of the Certificate and as shown in the Schedule of Benefits.

### General Exclusions

- **International Students Only** - Eligible expenses within Your Home Country or country of origin that would be payable or medical Treatment that is available under any governmental or national health plan for which You could be eligible.
- Treatment, service, or supply which is not Medically Necessary for the diagnosis, care or Treatment of the sickness or injury involved. This applies even if they are prescribed, recommended, or approved by Your attending Physician or dentist.
- Medical services rendered by a provider employed for or contracted with the Policyholder, including team Physicians or trainers, except as specifically provided in the Schedule of Benefits.
- Professional services rendered by an Immediate Family Member or anyone who lives with You.
- Charges of an institution, health service or infirmary for whose services payment is not required in the absence of insurance or services covered by Student Health Fees.
- Any expenses in excess of Usual and Customary Charges except as provided in the Certificate.
- Treatment, services, supplies or facilities in a Hospital owned or operated by the Veterans Administration or a national government or any of its agencies, except when a charge is made which You are required to pay.
- Services that are duplicated when provided by both a certified Nurse midwife and a Physician.
- Expenses payable under any prior policy which was in force for the person making the claim.
- Loss resulting from war or any act of war, whether declared or not, or loss sustained while in the armed forces of any country or international authority.
- Injury sustained as the result of Your operation of a motor vehicle while not properly licensed to do so in the jurisdiction in which the motor vehicle Accident takes place.
- Expenses covered under any Workers' Compensation, occupational benefits plan, mandatory automobile no-fault plan, public assistance program or government plan, except Medicaid.
- Expenses incurred after:
  - The date insurance terminates as to an Insured Person, except as specified in the extension of benefits provision; and
  - The end of the Policy Year specified in the Policy.
- Elective Surgery or Elective Treatment unless such coverage is otherwise specifically covered under the Certificate.
- You are:
  - committing or attempting to commit a felony,
  - engaged in an illegal occupation, or
  - participating in a riot.
- Custodial Care service and supplies.
- Charges for hot or cold packs for personal use.
- Services of private duty Nurse except as provided in the Certificate.
- Expenses that are not recommended and approved by a Physician.
- Experimental or Investigative drugs, devices, Treatments, or procedures unless otherwise covered under Covered Clinical Trials. See the Other Benefits section for more information.
- Routine harvesting and storage of stem cells from newborn cord blood, the purchase price of any organ or tissue, donor services if the recipient is not an Insured Person under this plan, or services for or related to the transplantation of animal or artificial organs or tissues.
- Loss incurred as the result of riding as a passenger or otherwise (including skydiving) in a vehicle or device for aerial navigation, except as a fare paying passenger in an aircraft operated by a scheduled airline maintaining regular published schedules on a regularly established route anywhere in the world.
- Non-chemical addictions.
- Non-physical, occupational, speech therapies (art, dance, etc.).
- Modifications made to dwellings.
- General fitness, exercise programs.
- Hypnosis.
- Roling.
- Biofeedback.
- Charges incurred for acupuncture, in any form, except to the extent provided in the Schedule of Benefits.
- Sleep Disorders, except for a sleep study performed in the Insured Person's home, the diagnosis, and Treatment of obstructive sleep apnea.
- Routine foot care, including the paring or removing of corns and calluses, or trimming of nails, unless these services are determined to be Medically Necessary because of Injury, infection or disease.

### Activities Related:

- Braces and appliances used as protective devices during a student's participation in sports. Replacement braces and appliances are not covered.
- Loss resulting from playing, practicing, traveling to or from, or participating in, or conditioning for, any professional sport.

- Loss resulting from playing, practicing, traveling to or from, or participating in, or conditioning for, any club sports for which benefits are paid under another Sports Accident policy issued to the Policyholder; or for which coverage is provided by the National Collegiate Athletic Association (NCAA), National Association of Intercollegiate Athletic (NAIA) or any other sports association in excess of \$20,000.00 per Intercollegiate sports Accident.
- Racing or speed contests, skin diving or sky diving, mountaineering (where ropes or guides are customarily used), ultra-light aircraft, parasailing, sail planing, hang gliding, bungee jumping, travel in or on ATV's (all terrain or similar type vehicles).

#### **Weight Management/Reduction**

- Weight management. Weight reduction. Nutrition programs. This does not apply to nutritional counseling, or any screening or assessment specifically provided under the Preventive Services benefit, or otherwise specifically covered under the Certificate.
- Treatment for obesity. Surgery for removal of excess skin or fat.

#### **Family Planning:**

- Infertility Treatment (male or female)-this includes but is not limited to:
  - Procreative counseling;
  - Premarital examinations;
  - Genetic counseling and genetic testing;
  - Impotence, organic or otherwise;
  - Injectable infertility medication, including but not limited to menotropins, hCG and GnRH agonists;
  - In vitro fertilization, gamete intrafallopian tube transfers or zygote intrafallopian tube transfers;
  - Costs for an ovum donor or donor sperm;
  - Sperm storage costs;
  - Cryopreservation and storage of embryos;
  - Ovulation induction and monitoring;
  - Artificial insemination;
  - Hysteroscopy;
  - Laparoscopy;
  - Laparotomy;
  - Ovulation predictor kits;
  - Reversal of tubal ligations;
  - Reversal of vasectomies;
  - Costs for and relating to surrogate motherhood (maternity services are covered for Insured Persons acting as surrogate mothers);
  - Cloning; or
  - Medical and surgical procedures that are Experimental or Investigative, unless Our denial is overturned by an External Appeal Agent.
- Elective abortions.

#### **Vision**

- Expenses for radial keratotomy.
- Adult Vision unless specifically provided in the Certificate.
- Charges for office visit exam for the fitting of prescription contact lenses, duplicate spare eyeglasses, lenses or frames, non-prescription lenses or contact lenses that are for cosmetic purposes.

#### **Dental**

- Treatment to the teeth, including orthodontic braces and orthodontic appliances, unless otherwise covered under the Pediatric Dental Care Benefit.

#### **Cosmetic**

- Treatment of Acne unless Medically Necessary.
- Charges for hair growth or removal unless otherwise specifically covered under the Certificate.
- Surgery or related services for cosmetic purposes to improve appearance, except to restore bodily function or correct deformity resulting from disease, or trauma.

#### **Prescription Drugs**

- Any drug or medicine which does not, by federal or state law, require a prescription order, i.e. over-the-counter drugs, even if a prescription is written, except as specifically provided under Preventive Services or in the Prescription Drug Benefit section of this Certificate. Insulin and OTC preventive medications required under ACA are exempt from this exclusion;
- Drugs with over-the-counter equivalents except as specifically provided under Preventive Services;
- Allergy sera and extracts administered via injection;
- Vitamins, and minerals, except as specifically provided under Preventive Services;
- Food supplements, dietary supplements; except as specifically provided in the Certificate;
- Cosmetic drugs or medicines including, but not limited to, products that improve the appearance of wrinkles or other skin blemishes;
- Refills in excess of the number specified or dispensed after 1 year of date of the prescription;
- Drugs labeled, "Caution – limited by federal law to Investigational use" or Experimental Drugs;
- Any drug or medicine purchased after coverage under the Certificate terminates;
- Any drug or medicine consumed or administered at the place where it is dispensed;
- If the FDA determines that the drug is: contraindicated for the Treatment of the condition for which the drug was prescribed; or Experimental

- for any reason;
- Prescription digital therapeutics;
- Bulk chemicals;
- Non-insulin syringes, surgical supplies, Durable Medical Equipment/medical devices, except as specifically provided in the Prescription Drug Benefit section of the Certificate;
- Repackaged products;
- Blood components except factors;
- Any drug or medicine for the purpose of weight control;
- Sexual enhancements drugs;

**The following Value-Added Services are not part of the Policy and are not underwritten by Wellfleet Insurance Company. These services are provided by Independent vendors and are included in the student health insurance plan. All students enrolled under the Lindenwood University SHIP will have access to the following Value-Added Services:**

**(1) Vision discount program** through Davis Vision

**(2) Emergency Medical and Travel Assistance**

**(3) 24-hour Nurseline** by calling toll-free (800) 634-7629

**(4) 24-hour behavioral health hotline** through CareConnect by calling (888) 857-5462.

**Commonly used terms - What do they mean:**

- **Coinsurance** means the percentage of Covered Expenses that will be paid by the plan. The coinsurance is separate and not part of the deductible.
- **Copayment** means a specified dollar amount a member must pay first for a specified covered expense.
- **Deductible** means the dollar amount of a Covered Medical Expense that must be paid by the member before benefits are payable under the plan. Unless otherwise specified, the deductible applies to all services.

For more information or a complete description of the plan, please visit: [www.wellfleetstudent.com](http://www.wellfleetstudent.com)