

# BENEFITS AT A GLANCE

STUDENT HEALTH INSURANCE PLAN | PLAN YEAR 2024/2025

#### **DESIGNED EXCLUSIVELY FOR THE STUDENTS OF:**

### THOMAS COLLEGE

Waterville, ME

f

("the Policyholder")
UNDERWRITTEN BY:

Wellfleet Insurance Company | Fort Wayne, IN

("the Company")

Policy Number: WI2425MESHIP87 Group Number: ST1531SH Effective: 08/01/2024 - 07/31/2025

**ADMINISTERED BY:** 

#### Wellfleet Group, LLC



## Welcome Students...

We are pleased to provide you with this summary of the 2024 – 2025 Student Health Insurance Plan ("Plan"), which is fully compliant with the Affordable Care Act. This is only a brief description of the coverage(s) available under Certificate form ME SHIP Cert (2024). The Certificate will contain reductions, limitations, exclusions, and termination provisions. Full details of coverage are contained in the Certificate. If there are any conflicts between this document and the Certificate, the Certificate shall govern in all cases.

"Benefits at a Glance" includes effective dates and costs of coverage, as well as other helpful information. For additional details about the Plan, please consult the Plan Certificate and other materials at <u>www.wellfleetstudent.com</u>.

This is not an insurance Policy and your receipt of this document does not constitute the insurance or delivery of a policy of insurance. Any provisions of the Policy, as described in this Summary, that may be in conflict with the laws of the state where the school is located will be administered to conform with the requirements of that state's laws, including those relating to mandated benefits.

The information contained in this Summary is accurate at the time of publication, but may change in accordance with state and federal insurance regulations during the course of the Policy year. The most current version of this document will be posted online In the case of a discrepancy between two versions of the Summary, the most recent will apply.

# **Important Contact Information & Resources**



#### **Contact Us**

Wellfleet Group, LLC PO Box 15369 Springfield, Massachusetts 01115-5369 (877) 657-5030, TTY 711



Cross Insurance 150 Mill Street, Suite 4 Lewiston, ME 04240 800-537-6444

https://www.crossagency.com/collegehealth/thomas-college-2024-2025/

#### **Plan Administration**

#### Enrollment, Eligibility, & Waivers Benefits, Claim Status, & ID Cards

Wellfleet Group, LLC PO Box 15369 Springfield, Massachusetts 01115-5369 (877) 657-5030, TTY 711 www.wellfleetstudent.com

Monday–Thursday, 8:30 a.m. to 7:00 p.m. Eastern Time Friday, 9:00 a.m. to 5:00 p.m. Eastern Time

#### Claims

Cigna PPO PO Box 188061 Chattanooga, Tennessee 37422-8061 Electronic Payor ID: 62308





Cigna www.mycigna.com



#### **Pharmacy Benefits Manager**

For information about the Wellfleet Rx/ESI Prescription Drug Program, please visit www.wellfleetstudent.com.

Your plan includes Wellfleet Rx – offering over 40 generics at a \$0 copay. Please ask your health care provider to review our formulary to see if these medications are right for you. Click here <u>http://wellfleetrx.com/students/formularies/</u> for more information.

Member Pharmacy Help (877) 640-7940



For further information about your plan please use the QR code below.



## **Table of Contents**

Welcome Students	2
Important Contact & Resources	3
General Information	5
Am I Eligible?	5
How Do I Waive/Enroll?	
Effective Dates & Costs	
Plan Benefits	6
Exclusions and Limitations	16
Value Added Services	20

# **General Information**

#### Am I Eligible

All registered students with 9 or more credit hours are required to have health insurance coverage, either through this Student Health Insurance Plan or through another individual or family plan. Students are automatically enrolled in the Student Health Insurance Plan at registration and the premium is added to the student's tuition fees unless proof of comparable coverage is provided by completing an online waiver.

#### Dependents

Dependents are not eligible.

#### How Do I Waive/Enroll?

#### To Waive:

Eligible students will need to confirm (accept) or waive the Thomas College Student Health Insurance Plan. All eligible students are required to go to: <u>https://studentinsurance.com/Client/1531</u> by the deadline to make their selection. Any student who would like to waive the fee for the Thomas College SHIP Plan will need to have their current insurance information available to provide proof of comparable insurance coverage.

If an eligible student does not confirm (accept) or waive the Thomas College Student Health Insurance by the deadline, they will automatically be enrolled and the premium will be added to the student's tuition fees.

The deadline to waive or enroll in coverage for Annual coverage is 09/27/2024 and Spring (new students only) waiver deadline is 02/14/2025.

Effective	Dates	&	Costs	

All time periods begin at 12:00 A.M. local time and end at 11:59 P.M. local time at the Policyholder's address.			
Coverage Period	Coverage Start Date	Coverage End Date	Waiver/Enrollment Deadline Date
Annual	08/01/2024	07/31/2025	09/27/2024
Spring (New Student Only)	01/01/2025	07/31/2025	02/14/2025

Plan Costs for Students		
	Annual	Spring (New Student Only)
Student*	\$ 1,759	\$1,021

\*The above plan costs include an administrative service fee.

## **Plan Benefits**

UNLESS OTHERWISE SPECIFIED BELOW THE MEDICAL PLAN DEDUCTIBLE (IF APPLICABLE) WILL ALWAYS APPLY.

Pre-Certification required for Inpatient Services Care, selected Outpatient Services, and Outpatient Surgery. For a complete list of these services, see the Plan Certificate.

When You receive Emergency Services, or Out-of-Network air Ambulance Services or certain non-emergency Treatment by an Out-of-Network Provider at an In-Network Hospital or Ambulatory Surgical Center, You are protected from Surprise Billing. Refer to the Preferred Provider Organization provision in the How The Plan Works And Description Of Benefits section for additional information.

## **Key Plan Benefits**

BENEFIT	IN-NETWORK PROVIDER	OUT-OF-NETWORK PROVIDER
Policy Year Deductible Individual	\$100	\$100
applied to satisfy the In-Network Dedu	ledical Expenses that is applied to the ctible. Cost sharing You incur for Covered ied to satisfy the Out-of-Network Provide	Medical Expenses that is applied to the
Out-of-Pocket Maximum Individual	\$7,900	\$15,800
Maximum will not be applied to satisfy	ledical Expenses that is applied to the C the In-Network Provider Out-of-Pocket N lied to the In-Network Provider Out-of-F ut-of-Pocket Maximum.	Maximum and cost sharing You incur for
Coinsurance	80% of the Negotiated Charge (NC)	60% of Usual & Customary (U&C) Charge
Preventive Services	100% of the (NC) Deductible Waived	80% of (U&C) Charge Deductible, Coinsurance, and any Copayments are applicable
Physician Office Visits including Specialist and Consultant visits *Check below for additional copayments if applicable	\$30 Copayment per visit then the plan pays 100% of the (NC) for Covered Medical Expenses Deductible Waived	80% of (U&C) Charge after Deductible for Covered Medical Expenses
Emergency Services in an emergency department for Emergency Medical Conditions.	80% of the (NC) after Deductible for Covered Medical Expenses	Paid the same as In-Network Provider subject to (U&C) Charge.
Urgent Care Centers for non- life- threatening conditions	\$30 Copayment per visit then the plan pays 100% of the (NC) for Covered Medical Expenses Deductible Waived	80% of (U&C) Charge after Deductible for Covered Medical Expenses
Pediatric Dental and Vision Benefits	<b>NOTE:</b> This plan includes Pediatric Dental and Vision Benefits for Insured Persons to the end of the month in which they turn age 19. This plan does not include Dental Benefits for Insured Persons after the month they turn 19. This plan does not include Vision Benefits for Insured Persons after the month they turn 19.	

## **Schedule of Benefits**

THE COVERED MEDICAL EXPENSE FOR AN ISSUED CERTIFICATE WILL BE:

- 1. THOSE LISTED IN THE COVERED MEDICAL EXPENSES PROVISION;
- 2. ACCORDING TO THE FOLLOWING SCHEDULE OF BENEFITS; AND
- 3. DETERMINED BY WHETHER THE SERVICE OR TREATMENT IS PROVIDED BY AN IN-NETWORK OR OUT-OF-NETWORK PROVIDER.
- 4. UNLESS OTHERWISE SPECIFIED BELOW THE MEDICAL PLAN DEDUCTIBLE WILL ALWAYS APPLY.
- 5. UNLESS SPECIFIED BELOW, ANY APPLICABLE COPAYMENTS ARE APPLIED AFTER DEDUCTIBLE IS MET.
- 6. UNLESS OTHERWISE SPECIFIED BELOW, ANY DAY OR VISIT LIMITS WILL BE APPLIED TO IN-NETWORK AND OUT-OF-NETWORK COMBINED.

BENEFITS FOR COVERED INJURY/SICKNESS	IN-NETWORK	OUT-OF-NETWORK
	INPATIENT SERVICES	
Hospital Care Includes Hospital Room and Board Expenses and Hospital Miscellaneous Expenses.	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Subject to Semi-Private room rate unless intensive care unit is required.		
Room and Board includes intensive care.		
Pre-Certification Required		
Preadmission Testing	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Physician's Visits while Confined	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Skilled Nursing Facility Benefit Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Inpatient Rehabilitation Facility Expense Benefit Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Registered Nurse Services for private duty nursing while Confined	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Physical Therapy while Confined (inpatient)	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses

#### MENTAL HEALTH DISORDER AND SUBSTANCE USE DISORDER BENEFITS

In accordance with the federal Mental Health Parity and Addiction Equity Act of 2008 (MHPAEA), the cost sharing requirements, day or visit limits, and any Pre-certification requirements that apply to a Mental Health Disorder and Substance Use Disorder will be no more restrictive than those that apply to medical and surgical benefits for any other Covered Sickness.

Inpatient Mental Health	80% of the Negotiated Charge after	60% of Usual and Customary Charge after
Disorder and Substance Use	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Disorder Benefit		
Pre-Certification Required		

Outpatient Mental Health Disorder and Substance Use Disorder Benefit		
Physician's Office Visits including, but not limited to, Physician visits; individual and group therapy; medication management	\$30 Copayment per visit then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
All Other Outpatient Services including, but not limited to, Intensive Outpatient Programs (IOP); partial hospitalization; Electronic Convulsive Therapy (ECT); Repetitive Transcranial Magnetic Stimulation (rTMS); Psychiatric and Neuro Psychiatric testing	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
	PROFESSIONAL AND OUTPATIENT SEE	RVICES
Surgical Expenses		
Inpatient and Outpatient		
Surgery includes: Pre-Certification Required Surgeon Services Anesthetist Assistant Surgeon	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Outpatient Surgical Facility and Miscellaneous expenses for services & supplies, such as cost of operating room, therapeutic services, oxygen, oxygen tent, and blood & plasma	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Abortion Expense	100% of the Negotiated Charge for Covered Medical Expenses	100% of Usual and Customary Charge for Covered Medical Expenses
	Deductible Waived, if applicable	Deductible Waived, if applicable
Bariatric Surgery Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Organ Transplant Surgery travel and lodging expenses a maximum of \$2,000 per Policy Year or \$250 per day, whichever is less while at the transplant facility. Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses

Human Leukocyte Antigen	100% of Actual Charge for Covered Medica	l Expenses. Deductible Waived, if
Testing	applicable. Subject to once per lifetime for	
Reconstructive Surgery	80% of the Negotiated Charge after	60% of Usual and Customary Charge after
Pre-Certification Required	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Other Professional Services		
Gender Affirming Treatment	80% of the Negotiated Charge after	60% of Usual and Customary Charge after
Benefit	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Pre-Certification Required		
Home Health Care Expenses	80% of the Negotiated Charge after	60% of Usual and Customary Charge after
Pre-Certification Required	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Hospice Care Coverage	80% of the Negotiated Charge after	60% of Usual and Customary Charge after
	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Office Visits		
Physician's Office Visits	\$30 Copayment per visit then the plan	80% of Usual and Customary Charge after
including Specialists/Consultants	pays 100% of the Negotiated Charge for	Deductible for Covered Medical Expenses
	Covered Medical Expenses	
	Deductible Waived	
Telemedicine or Telehealth	\$30 Copayment per visit then the plan	80% of Usual and Customary Charge after
Services	pays 100% of the Negotiated Charge for	Deductible for Covered Medical Expenses
	Covered Medical Expenses	
	Deductible Waived	
Telemedicine or Telehealth	\$0 Copayment per visit then the plan pays	100% of the Negotiated Charge for Covered
Services by a contracted	Medical Expenses	
Provider (Behavioral Health)		
	Deductible Waived	
Acupuncture Services (Medically	80% of the Negotiated Charge after	60% of Usual and Customary Charge after
Necessary Treatment only)	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Acupuncture Services Maximum	30	30
visits per Policy Year		
Allergy Testing and Treatment,	80% of the Negotiated Charge after	60% of Usual and Customary Charge after
including injections	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Chiropractic Care Benefit	80% of the Negotiated Charge after	60% of Usual and Customary Charge after
	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Chiropractic Care Benefit	40	40
Maximum visits per Policy Year		
Tuberculosis screening (TB),	80% of the Negotiated Charge after	60% of Usual and Customary Charge after
Titers, QuantiFERON B tests	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
including shots (other than		
covered under Preventive		
Services)		

EMERGEN	CY SERVICES, AMBULANCE AND NON-EM	IERGENCY SERVICES
Emergency Services in an emergency department for Emergency Medical Conditions.	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	Paid the same as In-Network Provider subject to Usual and Customary Charge.
Urgent Care Centers for non- life-threatening conditions	\$30 Copayment per visit then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
	Deductible Waived	
Emergency Ambulance Service ground and/or air, water transportation	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	Paid the same as In-Network Provider subject to Usual and Customary Charge
Non-Emergency Ambulance Expenses ground and/or air, (fixed wing) transportation	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	Ground Ambulance transportation: 60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Pre-Certification Required for non-emergency air Ambulance (fixed wing)		Air Ambulance transportation: Paid the same as In-Network Provider subject to Usual and Customary Charge
DIAGN	IOSTIC LABORATORY, TESTING AND IMA	GING SERVICES
Diagnostic Imaging Services Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
CT Scan, MRI and/or PET Scans Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Laboratory Procedures (Outpatient)	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Chemotherapy and Radiation Therapy Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Infusion Therapy Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
	REHABILITATION AND HABILITATION TH	IERAPIES
Cardiac Rehabilitation	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Pulmonary Rehabilitation	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Rehabilitation Therapy including, Physical Therapy, and Occupational Therapy and Speech Therapy	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses

Rehabilitation Therapy	30	30
Maximum Visits for each		
therapy per Policy Year for		
Physical Therapy, and		
Occupational Therapy and		
Speech Therapy		
Combined with Habilitation		
Services Therapy		
The Maximum Visits do not		
apply to Rehabilitation Therapy		
for a Mental Health Disorder or		
Substance Use Disorder.		
Habilitation Services	80% of the Negotiated Charge after	60% of Usual and Customary Charge after
including, Physical Therapy, and	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Occupational Therapy and		
Speech Therapy		
Habilitation Services Maximum	30	30
	50	50
Visits for each therapy per Policy		
Year for Physical Therapy, and		
Occupational Therapy and		
Speech Therapy		
Combined with Rehabilitation		
Therapy		
merupy		
The Maximum Visits do not		
apply to Habilitation Services for		
a Mental Health Disorder or		
Substance Use Disorder.		
	OTHER SERVICES AND SUPPLIES	5
Covered Clinical Trials	Same as any other Covered Sickness	
Diabetic Services and Supplies	80% of the Negotiated Charge after	60% of Usual and Customary Charge after
(including equipment and	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
		Deddetible for covered Medical Expenses
training)		
Refer to the Prescription Drug		
provision for diabetic supplies		
covered under the Prescription		
Drug benefit.		
Dialysis Treatment	80% of the Negotiated Charge after	60% of Usual and Customary Charge after
	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
		Deductible for covered intedical expenses
Durable Medical Equipment		COV of House and Customers Change (
Durable Medical Equipment	80% of the Negotiated Charge after	60% of Usual and Customary Charge after
Pre-Certification Required	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Enteral Formulas and Nutritional	80% of the Negotiated Charge after	60% of Usual and Customary Charge after
Supplements	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
See the Prescription Drug		
section of this Schedule when		
purchased at a pharmacy.		

Hearing Aids	80% of the Negotiated Charge after	60% of Usual and Customary Charge after
One hearing aid per affected ear	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
every 36 months		
Information Transforment (Chan do nd	20% of the Nagatistad Charge often	CO% of Havel and Customers Charge often
Infertility Treatment/Standard	80% of the Negotiated Charge after	60% of Usual and Customary Charge after
Fertility Preservation Services	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Pre-Certification Required		
Pre-certification Required		
Maternity Benefit	Same as any other Covered Sickness	
Prosthetic and Orthotic Devices	80% of the Negotiated Charge after	60% of Usual and Customary Charge after
other than prosthetic devices	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
for arm and leg)		
Pre-Certification Required		
Prosthetic Devices (Arm and	80% of the Negotiated Charge after	60% of Usual and Customary Charge after
-	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Leg) Pre-Certification Required	Deductible for covered wedical expenses	Deductible for covered Medical Expenses
Pre-certification Required		
Sports Accident Expense Benefit	80% of the Negotiated Charge after	60% of Usual and Customary Charge after
- incurred as the result of the	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
play or practice of		
Intercollegiate sports or club		
sports.		
Up to \$1,000 per Accident		
Pre-Certification not Required	CONV of A study Change of the Destudy the form	
Non-emergency Care While	60% of Actual Charge after Deductible for (	
Traveling Outside of the United States	Subject to \$10,000 maximum per Policy Ye	ar
Medical Evacuation Expense	100% of Actual Charge for Covered Medica	l Evnenses
Medical Evacuation Expense	Deductible Waived	T Expenses
	Subject to \$50,000 maximum per Policy Ye	ar
Repatriation Expense	100% of Actual Charge for Covered Medica	
	Deductible Waived	
	Subject to \$25,000 maximum per Policy Ye	ar
	PEDIATRIC DENTAL AND VISION C	
Pediatric Dental Care Benefit (to	See the Dental Care Schedule of Benefits b	
the end of the month in which	description for further information.	
the Insured Person turns age 19)		
Ç ,		
Type A – Basic Services	100% of Usual and Customary Charge for C	overed Medical Expenses
Preventive Dental Care		
Limited to 1 dental exam every		
6 months		
The henefit payable amount for		
The benefit payable amount for		
the following services is		
the following services is different from the benefit		
the following services is		

Type B – Intermediate Services	50% of Usual and Customary Charge for Covered Medical Expenses		
Type C – Major Services	50% of Usual and Customary Charge for Covered Medical Expenses		
Type D:			
<ul> <li>Medically Necessary Orthodontic Services</li> </ul>	50% of Usual and Customary Charge for Covered Medical Expenses		
General Services	50% of Usual and Customary Charge for Covered Medical Expenses		
Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.	Deductible Waived		
Pediatric Vision Care Benefit (to the end of the month in which the Insured Person turns age 19)	100% of Usual and Customary Charge after Deductible for Covered Medical Expenses		
Limited to 1 vision examination per Policy Year and 1 pair of prescribed lenses and frames or contact lenses (in lieu of eyeglasses) per Policy Year			
Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.			
	MISCELLANEOUS DENTAL SERVIC		
Accidental Injury Dental Treatment	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses	
Sickness Dental Expense Benefit	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses	
Treatment for Temporomandibular Joint (TMJ) Disorders	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses	
Anesthesia and Facility Charges for Dental Procedures	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses	
Dental Care for Cancer Patients	80% of the Negotiated Charge after	60% of Usual and Customary Charge after	
	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses	

#### Prescription Drugs Retail Pharmacy

No cost sharing applies to ACA Preventive Care medications filled at a participating network pharmacy.

Your benefit is limited to a 30-day supply. Coverage for more than a 30-day supply only applies if the smallest package size exceeds a 30-day supply. See "Retail Pharmacy Supply Limits" section for more information.

TIER 1 (Including Enteral Formulas) For each fill up to a 30-day supply filled at a Retail pharmacy	\$15 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	Not Covered
See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased at a pharmacy.		
More than a 30-day supply but less than a 61-day supply filled at a Retail pharmacy	\$30 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	Not Covered
More than a 60-day supply filled at a Retail pharmacy	\$45 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	Not Covered
TIER 2 (Including Enteral Formulas) For each fill up to a 30-day supply filled at a Retail pharmacy	\$45 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	Not Covered
See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased at a pharmacy.		
More than a 30-day supply but less than a 61-day supply filled at a Retail pharmacy	\$90 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	Not Covered
More than a 60-day supply filled at a Retail pharmacy	\$135 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	Not Covered
TIER 3 (Including Enteral Formulas) For each fill up to a 30-day supply filled at a Retail Pharmacy	\$75 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	Not Covered

See the Enteral Formula and			
Nutritional Supplements section			
of this Schedule for			
supplements not purchased at a			
pharmacy.		Net Caused	
More than a 30-day supply but	\$150 Copayment then the plan pays	Not Covered	
less than a 61-day supply filled	100% of the Negotiated Charge for		
at a Retail pharmacy	Covered Medical Expenses		
	Deductible Waived		
More than a 60-day supply filled	\$225 Copayment then the plan pays	Not Covered	
at a Retail pharmacy	100% of the Negotiated Charge for		
	Covered Medical Expenses		
	Deductible Waived		
Specialty Prescription Drugs			
For each fill up to a 30-day	\$75 Copayment then the plan pays 100%	Not Covered	
supply	of the Negotiated Charge for Covered		
	Medical Expenses		
	Deductible Waived		
More than a 30-day supply but	\$150 Copayment then the plan pays	Not Covered	
less than a 61-day supply	100% of the Negotiated Charge for		
	Covered Medical Expenses		
	Deductible Waived		
More than a 60-day supply	\$225 Copayment then the plan pays	Not Covered	
	100% of the Negotiated Charge for		
	Covered Medical Expenses		
	Deductible Waived		
Zero Cost Drugs			
	100% of the Negotiated Charge for	Not Covered	
	Covered Medical Expenses		
	Deductible Waived		
Orally administered anti-cancer F	Prescription Drugs (including Specialty Drugs	5)	
Benefit	If the cost share for the Prescription Drug's	s Tier is greater than the Chemotherapy	
	Benefit or Infusion Therapy Benefit, the cost share will be calculated as follows:		
	Greater of:		
	Chemotherapy Benefit; or		
	Infusion Therapy Benefit		
Diabetic Supplies (for prescriptio	n supplies purchased at a pharmacy)		
Benefit	Paid the same as any other Retail Pharmac		
	Insured Person's out-of-pocket costs for covered prescription insulin drugs will not		
	exceed \$35 per 30-day supply regardless of the amount or type of insulin that is		
	needed to fill the Insured Person's prescription.		

MANDATED BENEFITS				
Breast Reduction/Varicose Vein	Same as any other Covered Sickness			
Surgery				
Prostate Cancer Screening	Same as any other Covered Sickness, unless considered a Preventive Service			
Diagnostic Breast Examinations	100% of the Negotiated Charge for Covered Medical Expenses, subject to the benefit limitations Deductible Waived, if applicable	100% of Usual and Customary Charge for Covered Medical Expenses, subject to the benefit limitations		
		Deductible Waived if applicable		
COVID-19 Screening, Testing,	100% of the Negotiated Charge for	100% of Usual and Customary Charge		
and Immunizations Benefits	Covered Medical Expenses, subject to	for Covered Medical Expenses,		
	the benefit limitations	subject to the benefit limitations		
	Deductible Waived, if applicable	Deductible Waived if applicable		
Accidental Death and Dismemberment				
Principal Sum	\$10,000			

Loss must occur within 365 days of the date of a covered Accident.

Only one benefit will be payable under this provision, that providing the largest benefit, when more than one (1) Loss occurs as the result of any one (1) Accident. This benefit is payable in addition to any other benefits payable under this Certificate.

## **Exclusions and Limitations**

**Exclusion Disclaimer**: Any exclusion in conflict with the Patient Protection and Affordable Care Act or any state-imposed requirements will be administered to comply with the requirements of the federal or state guideline, whichever is more favorable to You.

The Certificate does not cover Loss nor provide benefits for any of the following, except as otherwise provided by the benefits of the Certificate and as shown in the Schedule of Benefits.

## **General Exclusions**

- International Students Only Eligible expenses within Your Home Country or country of origin that would be payable or medical Treatment that is available under any governmental or national health plan for which You could be eligible.
- Treatment, service or supply which is not Medically Necessary for the diagnosis, care or Treatment of the Sickness or Injury involved. This applies even if they are prescribed, recommended or approved by Your attending Physician or dentist.
- Medical services rendered by a provider employed for or contracted with the Policyholder, including team Physicians or trainers, except as specifically provided in the Schedule of Benefits.
- Professional services rendered by an Immediate Family Member or anyone who lives with You.
- Charges of an institution, health service or infirmary for whose services payment is not required in the absence of insurance or services covered by Student Health Fees.

- Any expenses in excess of Usual and Customary Charges except as provided in the Certificate.
- Treatment, services, supplies or facilities in a Hospital owned or operated by the Veterans Administration or a national government or any of its agencies, except when a charge is made which You are required to pay.
- Services that are duplicated when provided by both a certified Nurse midwife and a Physician.
- Expenses payable under any prior policy which was in force for the person making the claim.
- Loss resulting from war or any act of war, whether declared or not, or Loss sustained while in the armed forces of any country or international authority.
- Injury sustained as the result of Your operation of a motor vehicle while not properly licensed to do so in the jurisdiction in which the motor vehicle Accident takes place.
- Expenses covered under any Workers' Compensation, occupational benefits plan, mandatory automobile no-fault plan, public assistance program or government plan, except Medicaid.
- Expenses incurred after:
  - The date insurance terminates as to an Insured Person, except as specified in the extension of benefits provision; and
  - The end of the Policy Year specified in the Policy.
- Elective Surgery or Elective Treatment unless such coverage is otherwise specifically covered under the Certificate.
- You are:
  - o committing or attempting to commit a felony,
  - o engaged in an illegal occupation, or
  - o participating in a riot.
- Custodial Care service and supplies.
- Charges for hot or cold packs for personal use.
- Services of private duty Nurse except as provided in the Certificate.
- Expenses that are not recommended and approved by a Physician.
- Experimental or Investigative drugs, devices, Treatments or procedures unless otherwise covered under Covered Clinical Trials. See the Other Benefits section for more information.
- Routine harvesting and storage of stem cells from newborn cord blood, the purchase price of any organ or tissue, donor services if the recipient is not an Insured Person under this plan, or services for or related to the transplantation of animal or artificial organs or tissues.
- Loss incurred as the result of riding as a passenger or otherwise (including skydiving) in a vehicle or device for aerial
  navigation, except as a fare paying passenger in an aircraft operated by a scheduled airline maintaining regular
  published schedules on a regularly established route anywhere in the world.
- Non-chemical addictions.
- Outpatient non-physical, occupational, speech therapies (such as art, dance, drama, horticulture, music, writing, etc.).
- Modifications made to dwellings.
- General fitness, exercise programs.
- Hypnosis.
- Rolfing.
- Biofeedback.
- Sleep Disorders, except for a sleep study performed in the Insured Person's home, the diagnosis, and Treatment of
  obstructive sleep apnea.
- Routine foot care, including the paring or removing of corns and calluses, or trimming of nails, unless these services are determined to be Medically Necessary because of Injury, infection or disease.

#### **Activities Related**

- Braces and appliances used as protective devices during a student's participation in sports. Replacement braces and appliances are not covered.
- Loss resulting from playing, practicing, traveling to or from, or participating in, or conditioning for, any professional sport.

- 1. Loss resulting from playing, practicing, traveling to or from, or participating in, or conditioning for, any Intercollegiate or club sports for which benefits are paid under another Sports Accident policy issued to the Policyholder; or for which coverage is provided by the National Collegiate Athletic Association (NCAA), National Association of Intercollegiate Athletic (NAIA) or any other sports association in excess of \$1,000.00 per Intercollegiate or club sports Accident.
- Racing or speed contests, skin diving or sky diving, mountaineering (where ropes or guides are customarily used), ultra-light aircraft, parasailing, sail planing, hang gliding, bungee jumping, travel in or on ATV's (all terrain or similar type vehicles).

#### Weight Management/Reduction

- Weight management. Weight reduction. Nutrition programs. This does not apply to nutritional counseling, or any screening or assessment specifically provided under the Preventive Services benefit, or otherwise specifically covered under the Certificate.
- Treatment for obesity except surgery for morbid obesity (bariatric surgery). Surgery for removal of excess skin or fat.

#### **Family Planning**

- Infertility Treatment (male or female)-this includes but is not limited to:
  - Procreative counseling;
  - Premarital examinations;
  - Genetic counseling and genetic testing;
  - Impotence, organic or otherwise;
  - Costs for an ovum donor or donor sperm;
  - Ovulation predictor kits;
  - Reversal of tubal ligations;
  - Reversal of vasectomies;
  - Costs for and relating to surrogate motherhood (maternity services are covered for Insured Persons acting as surrogate mothers);
  - Cloning; or
  - Medical and surgical procedures that are Experimental or Investigative, unless Our denial is overturned by an External Appeal Agent.
  - Elective abortions

#### Vision

- Expenses for radial keratotomy.
- Adult Vision unless specifically provided in the Certificate.
- Charges for office visit exam for the fitting of prescription contact lenses, duplicate spare eyeglasses, lenses or frames, non-prescription lenses or contact lenses that are for cosmetic purposes.

#### Dental

- Treatment to the teeth, including orthodontic braces and orthodontic appliances, unless otherwise covered under the Pediatric Dental Care Benefit.
- Services and treatment resulting from Your failure to comply with professionally prescribed treatment;
- Any charges for failure to keep a scheduled appointment;
- Any service charges for personalization or characterization of prosthetic dental appliances;
- Office infection control charges;
- Duplicate, provisional and temporary devices, appliances, and services;
- Plaque control programs, oral hygiene instruction, and dietary instructions;
- Services to alter vertical dimension and/or restore or maintain the occlusion. Such procedures include, but are not limited to, equilibration, periodontal splinting, full mouth rehabilitation, and restoration for misalignment of teeth;
- Gold foil restorations;
- Charges by the provider for completing dental forms;

- Adjustment of a denture or bridgework which is made within 6 months after installation by the same Dentist who installed it;
- Use of material or home health aids to prevent decay, such as toothpaste, fluoride gels, dental floss and teeth whiteners;
- Sealants for teeth other than permanent molars;
- Precision attachments, personalization, precious metal bases and other specialized techniques;
- Replacement of dentures that have been lost, stolen or misplaced;
- Medically Necessary orthodontic services provided to a Insured Person who has not met any applicable waiting period requirement.
- Repair of damaged orthodontic appliances;
- Replacement of lost or missing appliances;
- Fabrication of athletic mouth guard;
- Internal bleaching;
- Nitrous oxide;
- Oral sedation;
- Topical medicament center
- Bone grafts when done in connection with extractions, apicoetomies or non-covered/non eligible implants.
- Treatment and periodically adjusted;
- Removable appliance therapy; and
- Orthodontic retention (removal of appliances, construction and placement of retainers).

#### Hearing

• Charges for hearing exams, hearing screening, or cochlear implants except as specifically provided in the Certificate.

#### Cosmetic

- Treatment of Acne unless Medically Necessary.
- Charges for hair growth or removal unless otherwise specifically covered under the Certificate.
- Surgery or related services for cosmetic purposes to improve appearance, except to restore bodily function or correct deformity resulting from disease, or trauma.

#### **Prescription Drugs**

- Any drug or medicine which does not, by federal or state law, require a prescription order, i.e., over-the-counter drugs, even if a prescription is written, except as specifically provided under Preventive Services or in the Prescription Drug Benefit section of this Certificate. Insulin and OTC preventive medications required under ACA are exempt from this exclusion;
- Drugs with over-the-counter equivalents except as specifically provided under Preventive Services;
- Allergy sera and extracts administered via injection;
- Vitamins, and minerals, except as specifically provided under Preventive Services;
- Food supplements, dietary supplements; except as specifically provided in the Certificate;
- Cosmetic drugs or medicines including, but not limited to, products that improve the appearance of wrinkles or other skin blemishes;
- Refills in excess of the number specified or dispensed after 1 year of date of the prescription;
- Drugs labeled, "Caution limited by federal law to Investigational use" or Experimental Drugs;
- Any drug or medicine purchased after coverage under the Certificate terminates;
- Any drug or medicine consumed or administered at the place where it is dispensed;
- If the FDA determines that the drug is: contraindicated for the Treatment of the condition for which the drug was prescribed; or Experimental for any reason;
- Prescription digital therapeutics;
- Bulk chemicals;

- Non-insulin syringes, surgical supplies, Durable Medical Equipment/medical devices, except as specifically provided in the Prescription Drug Benefit section of the Certificate;
- Repackaged products;
- Blood components except factors;
- Any drug or medicine for the purpose of weight control;
- Sexual enhancements drugs;
- Vision correction products

# VALUE ADDED SERVICES

The following are not affiliated with Wellfleet Insurance Company and the services are not part of the Plan Underwritten by Wellfleet Insurance Company. These value-added options are provided by Wellfleet Student.

# **VISION DISCOUNT PROGRAM**

For Vision Discount Benefits please go to: www.wellfleetstudent.com

# **EMERGENCY MEDICAL AND TRAVEL ASSISTANCE**

Wellfleet Student provides access to a comprehensive program that will arrange emergency medical and travel assistance services, repatriation services and other travel assistance services when you are traveling. For general inquiries regarding the travel access assistance services coverage, please call Wellfleet Student at (877) 657-5030, TTY 711.

If you are traveling and need assistance in North America, call the Assistance Center toll-free at: (877) 305-1966 or if you are in a foreign country, call collect at: (715) 295-9311.

When you call, please provide your name, school name, the group number shown on your ID card, and a description of your situation. If the condition is an emergency, you should go immediately to the nearest physician or hospital without delay and then contact the 24-hour Assistance Center.

#### **How to Access Services**

If you require medical assistance or you need assistance with a non-medical situation, such as lost luggage, lost documents or other travel issues, follow these steps:

- Inside the U.S. and Canada: Dial toll-free (877) 305-1966
- Outside the U.S. and Canada:
  - a) Request an international operator.
  - b) Request the operator to place a collect call to the U.S. at +1 (715) 295-9311.

Please provide the following information when you call:

- Policy number or school name
- Nature of your call and/or emergency
- Current location
- Contact phone number and email address
- Secondary point of contact
- Date of birth

# **24 Hour Nurseline**

Students who enroll and maintain medical coverage in this insurance plan have access to the 24 Hour Nurseline. This 24-Hour Nurseline program provides:

- Phone-based, reliable health information in response to health concerns and questions; and
- Assistance in decisions on the appropriate level of care for an injury or sickness.

Appropriate care may include:

- self-care at home
- a call to a physician
- or a visit to the emergency room.

Calls are answered 24 hours a day, 365 days a year by experienced registered nurses who have been specifically trained to handle telephone health inquiries.

This program is not a substitute for doctor visits or emergency response systems. The Nurseline does not answer health plan benefit questions. Health benefit questions should be referred to the Plan Administrator. The 24 Hour Nurseline toll free number will be on the ID card.

(800) 634-7629

# **Teladoc**

By phone or internet, **Teladoc** gives you 24/7 access to board-certified physicians for Behavioral Health services. Whether you are at school, home or traveling, Teladoc can diagnose and treat most minor medical conditions wherever and whenever you need treatment.

Register your account today and request a visit at <u>https://www.teladoc.com/wellfleetstudent</u> or call (800)-Teladoc (835-2362).



## 24/7 Behavioral Telehealth and Nurseline Access

CareConnect is an integrated behavioral health program offering students easy access to licensed behavioral health clinicians 24/7/365 via telephone (888) 857-5462.

Connect to a registered nurse within seconds, helping students manage their health on their terms through easy access.